



North Carolina Department of Health and Human Services
Division of Medical Assistance

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Beverly Eaves Perdue, Governor
Albert A. Delia, Acting Secretary

Michael Watson, Director

October 4, 2012

SUBJECT: Mandatory County Visits by Regional Consultant Team

Dear County Director of Social Services:

As you are now aware, the CCNC/CA Medical Home Enrollment Project has been reestablished to address the increase in exemptions since March of 2012. You have already received two Dear County Director Letters regarding the latest initiative and ongoing plans for enrollment (SUBJECT: CCNC/CA Medical Home Enrollment Project & Subject: CCNC/CA Exemption Codes 9900646, 9900648, 9900649). By the end of 2012, all 100 counties must schedule a county update visit from the Regional Consultant Team regarding the Medical Home Enrollment initiative and Community Care of North Carolina. A list of Consultants with contact numbers may be found at http://www.ncdhhs.gov/dma/ca/MCC_2012.pdf.

Each county will be contacted by the Regional Consultant to schedule the county visit with the County Director. Please make a minimum of one hour available with the county DSS Director, Adult Medicaid, Family and Children's Medicaid and Work First program managers, program supervisors and other impacted staff as identified by the county DSS.

The purpose of this meeting is to provide an update regarding:

Goals and initiatives of Medicaid Managed Care;
Results, trending and continued expectations of the CCNC/CA Medical Home Enrollment project;
CCNC/CA Medical Home Enrollment, Auto-Assignment and Exemption Process

At the meeting, counties will receive a composite data report specific to the county with regard to exemptions and enrollment trends.

Please provide copies for all staff of the Dear County Director Letters referenced above and a copy of section MA-3534/MA-2425, specifically sections IV, VI, VII and VIII for use at the county visit.

If you have any questions, please contact your Regional Consultant.

Sincerely,

Michael Watson, Director

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