

Frequently Asked Questions (FAQ)



Personal Care Services Stakeholders Meeting

February 19, 2015 | 1:00pm-3:00pm | Meeting Location: Dix Campus, Kirby Building, Conference Room 297

Webinar Questions (these will be posted via these meeting minutes and as FAQ's on the PCS website):

Q: Is there any provision to expedite an ACH PASRR Screening?

A: In situations where there is an emergency (e.g., adult protective services (APS) referrals or when a facility is closing), these cases will be given priority and will be processed within two (2) business days.

Q: Will Private Pay Residents need a PASRR?

A: No. Private Pay residents may be admitted directly. If they then become Medicaid-eligible, they will need a PASRR Screen. If a PASRR request is submitted for a Private Pay resident, the process will be halted when private pay status is identified. A Private Pay resident does not require a PASRR screening or number.

Q: Where can I locate PASRR Codes?

A: Codes can be found in the ACH Update to PASRR Process PowerPoint available online.

Q: Who may complete the PASRR Level 1 screen?

A: Physicians, Physician Assistants, Family Nurse Practitioners, and other mid-level practitioners, RNs and LPNs, Medical, Clinical and non-licensed Social Workers, qualified Mental Health Professionals, Psychologists, Pharmacists, Hospital Discharge Planners, Case Managers from regional, local and community organizations who make referrals to long-term care services and supports, and Staff of Aging Disability Resource Centers (ADRCs)*Note – Neither the ACH provider nor any of its affiliates may complete the Level I PASRR screen.

Q: How do I complete the ACH PASRR Paper Form Process?

A: Although the ACH Provider nor any of its affiliates may complete the Level I PASRR Screen, they may assist the Independent Screener by providing them with the ACH paper form. The ACH Provider or affiliates may download and print the offline ACH PASRR Level 1 Form. Once the Independent Screener completes the form may be uploaded directly into NC Must by the Independent Screener, by the ACH, or sent to the designated staff at DMH/DD/SAS along with the supporting documentation to upload into NC Must.

Note: the person filling out the form cannot complete the form ahead of time with a legal representative or someone associated with, paid by, or employed by the adult care home and then request that a health care provider sign the form.

Q: Can an ACH PASRR Expire?

A: A Person's PASRR number does not expire as long as there is no change in the person's status. If a person receives a "T" – Time-limited PASRR, the code expires after six (6) months and is used only for individuals who are terminally ill. If continued support is needed after six (6) months, the person has to be re-certified through the PASRR process.

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Q: When must the Level I PASRR Screen be submitted?

A: Effective March 8, 2015, the following apply:

- Prior to the admission of Medicaid-eligible individuals into an ACH or prior to the receipt of an authorization for PCS
- When an individual covered by private insurance or under private pay status was admitted to an ACH on or after January 1, 2013 subsequently becomes Medicaid-eligible.
- Whenever there is a significant change in psychiatric or medical status for an individual residing in an ACH (referred to as a "status change").
- When an individual before January 1, 2013 has a status change, moves to another facility, or requires PCS.

Q: What happens when an Individual is identified as having SMI/SPMI?

A: The individual will be referred for a Level II Evaluation. Referral for a Level II Evaluation indicates that the individual has SMI/SPMI and is being referred for a Comprehensive Clinical Assessment (CCA) and Community Integration Planning. The DMA contractor completes the CCA at the individual's location.

Q: Who may we contact for Assistance?

A: NC DMH/DD/SAS has identified staff as Level 1 PASRR screeners. The following persons are available to assist:

- Barbara Flood –EAST-919-218-3872, barbara.flood@dhhs.nc.gov
- Patricia McNear-CENTRAL-919-218-3272, patricia.mcNear@dhhs.nc.gov
- Bill Joyce – WEST- 336-312-0212, bill.joyce@dhhs.nc.gov

Q: Will this presentation be on the website?

A: This presentation will be available on the DMA PCS webpage in the Stakeholder Information section <http://www.ncdhhs.gov/dma/pas/pas.html>