

PCS Stakeholder Meeting

Kirby Building – Conference Room 297 (Dix Campus)
1985 Umstead Dr.
Raleigh, NC 27603-2001

Agenda

2/20/14

1:00pm to 3:00pm EST

- 1) Welcome
- 2) Reports
 - a) Liberty Health Care
 - i) Status Update
 - b) VieBridge
 - i) Status Update
- 3) DMA PCS Program Updates
 - a) SPA 13-009
 - b) 3L PCS Policy
 - c) Preadmission Screening and Resident Review (PASRR)
 - i) PASRR Memo
 - d) Expedited Assessment
 - e) HB 492 Change of Status Request due to Change in Medical Condition
 - f) Shared Savings
- 4) Reports from Other Divisions
 - a) DAAS
 - b) DHSR
 - c) DMH/DD/SAS
- 5) Provider Q&A
- 6) Next Steps
 - a) Reconvene Plan of Care Workgroup
 - i) March 2014
 - b) Launch Independent Assessment Tool Workgroup
 - i) March 2014
- 7) Adjourn

Minutes

1) Welcome:

DMA thanked all stakeholder group members for attending and reminded stakeholders of the requested Question Submission Process and that potential subjects or questions for discussion should be sent at least three days prior to the meeting. The relevant section of the announcement is reposted below.

Stakeholders should submit questions through the PCS mailbox at PCS_Program_Questions@dhhs.nc.gov. Items and concerns you would like addressed during the stakeholder meetings should be submitted at least three days in advance of the regularly scheduled meetings with a notation "FOR STAKEHOLDER MEETING."

2) Reports:

Both Liberty Healthcare NC and Viebridge provided top level updates on ongoing operations.

Liberty Healthcare NC:

Liberty provided workload statistics and advised providers to contact Liberty Healthcare on an ongoing basis as issues arise.

- See Workload Statistics Powerpoint 02-20-14

Viebridge:

No Specific Updates

3) DMA PCS Program Updates

- a. SPA 13-009
 - i. *DMA submitted SPA responses on February 14th, 2014.*
 - 1. *90-day SPA Approval Clock restarted*
- b. 3L PCS Policy
 - i. *DMA Updated Rate Methodology to provide for Additional Hours via Session Law 2014-306*
 - 1. *Policy will be reposted for 10-day Public Commentary*
- c. Preadmission Screening and Resident Review (PASRR)
 - i. *DMA supplied Guidance Cases concerning beneficiary need for PASRR under various circumstances.*
 - 1. *If a Medicaid beneficiary was admitted to the facility **PRIOR** to 1/1/13 and was receiving the traditional ACH PCS, however; now is being assessed after 1/1/13 for PCS is PASRR required?*
 - a. **NO**
 - 2. *If a private pay resident admitted to a facility **PRIOR** to 1/1/13 and is requesting PCS after 1/1/13 are they required to have a PASRR?*
 - a. **NO**
 - 3. *If a private pay resident admitted to a facility **AFTER** to 1/1/13 and is requesting PCS after 1/1/13 are they required to have a PASRR?*
 - a. **YES**
 - 4. *Guidance also added to Minutes of 1/16/14 Stakeholder Group Meeting.*
- d. Expedited Assessment
 - i. *DMA indicated additional webinars are being planned for DMA-3051 Form Trainings*
 - 1. *DMA is also preparing communication to Hospitals, APS, SNF, etc concerning the DMA-3051*
- e. HB 492 Change of Status Request due to Change in Medical Condition
 - i. *Liberty indicated that of the Assessments pended due being marked as a Request for Additional Hours, 88 have been determined to be Medical Change of Status Requests (where there was an actual change in medical status not relating to the Session Law 2014-306 Additional Hour Calculations) and are being released.*
 - 1. *All additional hours determined through Session Law 2014-306 are still pending SPA approval.*
- f. Shared Savings

- i. DMA indicated ongoing development including numerous PCS suggestions from Providers. Providers should submit Shared Saving Suggestions via the following website:
DMA.NCSharedSavings@lists.ncmail.net*
- ii. The consolidated list of Shared Savings recommendations have been posted to the website at <http://www.ncdhhs.gov/dma/plan/index.htm>*

4) Reports from Other Divisions

- a. DAAS
 - i. No specific updates*
- b. DHSR
 - i. No specific updates*
- c. DMH/DD/SAS
 - i. No specific updates*

5) Provider Q&A

- a. Stakeholders asked for Clarification on the Handout “Workload Statistics Powerpoint 02-20-14” on why the ~19,000 assessments scheduled and the ~18,000 assessments loaded into QIRreport do not match.
 - i. Liberty indicated that the numbers do not map directly due to a variety of reasons including assessment no-shows, rescheduled assessments, Changes of Provider, and others.*
- b. Stakeholders asked if Liberty had a process for PASRR Exceptions and grandfathering.
 - i. Liberty indicated that Stakeholders would currently need to report individual instances for correction and processing.*
- c. Stakeholders asked if DHHS had a specific rule about how far back a rate cut could be approved.
 - i. DMA will investigate the answer to this question and report it at the 3/20/14 meeting of the Stakeholder Group.*
- d. Stakeholders asked if DMA would provide options to providers undergoing recoupment such as payment plans and other options to limit the immediate severity of recoupment over such a long period for Providers.
 - i. DMA will take this question to DMA Rate Setting and will report on it at the 3/20/14 Meeting of the Stakeholder Group.*
- e. Stakeholders asked whether DMA could provide a list of Guidance Cases for the PASRR Requirement.
 - i. DMA provided a list of Guidance cases explaining PASRR Screening requirements for beneficiaries in the 1/16/2014 Meeting Minutes located online at www.ncdhhs.gov/dma/pcs/pas.html*
- f. Stakeholders asked what Providers need in terms of documentation of services and time provided to be sufficient from an Audit perspective?
 - i. DMA will provide through Liberty Healthcare a training on Documentation & Audit in late Spring*
 - ii. PCS Policy -3L section 5.4.13 lists requirements for Aide Documentation*

- g. Stakeholders asked if the rate change in the SPA would be dated back to 10/1/13?
 - i. *DMA stated that Yes, if approved in current form, the SPA's rate change would date back to 10/1/13.*
 - h. Stakeholders asked if the Additional Hours via Session Law 2014-306 would be dated back to 10/1/13?
 - i. *DMA Stated that the Additional Hours dating back would depend on CMS's Approval. DMA also stated that they intend for the Rate Change (Question g) and the Additional Hours to be implemented simultaneously.*
 - i. Stakeholders asked if a there is a valid "Release of Information" between a Beneficiary and their Provider or the Provider has been selected to represent the Beneficiary would the Provider be allowed to request a copy of the Beneficiary's Assessment?
 - i. *If provider is selected as the Provider of Record then the provider can request a copy of Beneficiary's Assessment. Beneficiaries or their Legal Guardians may request a copy of their assessment at any time.*
- 6) Next Meeting: March 20th, 2014: 1:00pm to 3:00pm EST in Kirby 297