

PCS Stakeholder Meeting
Kirby Building – Conference Room 297 (Dix Campus)
1985 Umstead Drive
Raleigh, NC 27603-2001

Agenda

7/17/14

1:00pm to 3:00pm EST

- 1) Welcome
- 2) Reports
 - a) Liberty Health Care
 - i) PCS 4th Quarter Regional Trainings
- 3) DMA PCS Program Updates
 - a) Retro PA Releases
 - i) Change of Provider Cases
 - ii) Beneficiary Deceased Cases
 - iii) Double Hold Cases
 - b) Recoupment/Repayment
 - i) Review of NC DMA Recoupment Estimation Calculator
- 4) Reports from Other Divisions
 - a) DAAS
 - b) DHSR
 - c) DMH/DD/SAS
- 5) Provider Q&A
- 6) Next Steps
- 7) Adjourn

Minutes

1) Welcome:

DMA thanked all stakeholder group members for attending and reminded stakeholders of the Question Submission Process and that potential subjects or questions for discussion should be sent at least three days prior to the meeting. The relevant section of the announcement is reposted below.

Stakeholders should submit questions through the PCS mailbox at PCS_Program_Questions@dhhs.nc.gov. Items and concerns you would like addressed during the stakeholder meetings should be submitted at least three days in advance of the regularly scheduled meetings with a notation "FOR STAKEHOLDER MEETING."

2) Reports:

Liberty Healthcare NC:

Liberty shared the Feedback Statistics gathered from the June Regional Trainings:

- Based on Email Feedback Surveys

Liberty provided an update on the upcoming round of Regional Trainings to start in mid-October.

Liberty Requests that Stakeholders submit potential Training Topics stakeholders particularly wish to have addressed at the Regional Trainings.

Viebridge:

No Specific Reports.

3) DMA PCS Program Updates

a. Retroactive Prior Approval (PA) Releases

i. Change of Provider Cases:

1. *DMA explained that both providers will receive Retro PAs for the dates of service each provider provided services to that beneficiary. This is a manual process and there are fewer than 200 such cases remaining.*

ii. Beneficiary Deceased Cases:

1. *DMA explained that the provider(s) of record will still receive a Retro PA for the dates of service which the Provider was able to provide care. This is a manual process and there are relatively few such cases left to process.*

iii. Double Hold Cases:

1. *DMA explained that cases which had gone to mediation over the Additional Safeguard hours and had been held caused Change of Status assessments for those same beneficiaries to also be held. The PAs for these cases have all now been released.*

b. Review of the Recoup/Repayment Estimation Calculator

i. *DMA provided a walkthrough of a Recoup estimation using the tool currently available online at www.ncdhhs.gov/dma/pcs/pas.html*

c. Summary of Recoup/Repayment Plan

i. *DMA provided a summary of the previously announced Recoup/Repayment Plan. This information is available at: http://www.ncdhhs.gov/dma/bulletin/pdfbulletin/0614_Special_Bulletin_PCS_Recoup.pdf*

d. Replacement Claims Process Webinars

i. *DMA indicated that CSC-run Webinars on the Replacement Claims Process for Additional Safeguard hours will be scheduled in early August. The current aim is for these Webinars to take place in August. Additional details will be forthcoming.*

e. Hours Estimation Tool (Paper)

i. *DMA indicated that work on this item is progressing but a working tool is not expected to be available within the next 90 days.*

f. Shared Savings

i. *DMA indicated that continuing discussion is occurring at high levels concerning the implementation of the Shared Savings Initiative.*

4) Reports from Other Divisions

a. DAAS

i. *No specific updates*

b. DHSR

i. *No specific updates*

c. DMH/DD/SAS

i. No specific updates

5) Provider Q&A

- a. During Recoupment, would claims including dates of service (DOS) outside of the Recoup window be affected?
 - i. DMA indicated that No, as the Recoup will be based solely on DOS, no claims including DOS outside of the Recoup window will be affected by the Recoup Process.*
- b. Will DMA make a Calculator available to the Providers to Estimate Rebilling?
 - i. DMA indicated No, no Rebill calculator is currently planned for release.*
- c. As the Billing Record Search by ICN (Claim ID) process is a exhaustive process, can DMA provide a means to “show all affected ICNs” for a provider or otherwise provide a shortcut to identifying a Provider’s ICNs affected by the Rebill process?
 - i. DMA will take this Stakeholder Suggestion to CSC.*

6) Next Meeting: August 21st, 2014: 1:00pm to 3:00pm EST in Kirby 297