



**An Information Service of the Division of Medical Assistance**

**North Carolina  
Medicaid Pharmacy  
Newsletter**

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**In This Issue...**

**72-Hour Emergency Supply Available for Pharmacy PA Drugs**

**High Dollar Claims**

**Pharmacy Generic Dispensing Fees**

**CSC NCTracks Pharmacy Prior Authorization Requests**

**Point-of-Sale Override for Certain Drugs Requiring Prior Authorization**

## 72-Hour Emergency Supply Available for Pharmacy PA Drugs

Pharmacy providers are encouraged to use the 72-hour emergency supply allowed for drugs requiring prior authorization. Federal law requires that this emergency supply be available to Medicaid recipients for drugs requiring prior authorization. [Social Security Act, Section 1927, 42 U.S.C. 1396r-8(d)(5)(B)]. Use of this emergency supply will ensure access of medically necessary medications.

The system will bypass the prior authorization requirement if an emergency supply is indicated. A "3" in the Level of Service field (418-DI) should be used to indicate that the transaction is an emergency fill. ***Please Note: Co-payments will apply and only the drug cost will be reimbursed. There is no limit to the number of times the emergency supply can be used.***

## High Dollar Claims

Good News! High dollar claims (claims over \$9999.99) can now be transmitted electronically through the point-of-sale system. Pharmacy providers can also use the NCTracks provider portal to submit high dollar claims. Transmitting one of these ways allows the providers to easily reverse and resubmit claims if needed. ***Paper claims will no longer be accepted for Medicaid and Health Choice claims.***

## Pharmacy Generic Dispensing Fees

The Medicaid and Health Choice dispensing fee for generic drugs was updated according to the four tiers indicated in the State Plan based on a pharmacy's quarterly generic dispensing rate. The dispensing fee for brand name drugs remains at **\$3.00**.

The dispensing fee for generic drugs is determined according to the following tiers effective July 1, 2013:

Generic Dispensing Rate	Generic Dispensing Fee
80% +	\$7.75
75% - 79.9%	\$6.50
70% - 74.9%	\$4.00
69.9% -	\$3.00

Pharmacy providers' generic dispensing rates are posted on the Division of Medical Assistance (DMA) website at <http://www.ncdhhs.gov/dma/pharmacy/index.htm>. Changes to providers' generic dispensing fees during the remainder of calendar year 2013 should occur on the first day of August 2013 and November 2013 based on the previous calendar quarter. The reports are made available approximately two weeks prior to the change for each of the months listed.

## CSC NCTracks Pharmacy Prior Authorization Requests

In order to expedite pharmacy prior authorization (PA) requests, providers should be aware that the quickest way to request a pharmacy PA is through the provider portal in NCTracks. When a PA is entered through the provider portal and it meets PA criteria, it is approved automatically by the system. If the PA is suspended, it is placed into a review basket immediately for a pharmacist to review.

Providers may request pharmacy PA by telephone by calling **CSC at 1-866-246-8505**. These PAs can also be approved automatically or placed directly into a review basket. The provider's NPI should be readily available in order to expedite the process.

Providers may also request pharmacy PA by faxing a request to **CSC at 1-866-246-8507**. If the fax method is selected, **it is important that the CSC NCTracks forms** are used. The CSC forms can be found at <https://www.nctracks.nc.gov/content/public/providers/pharmacy.html>.

*Note: Use of the old PA request forms will lead to delays.*

## Point-of-Sale Override for Certain Drugs Requiring Prior Authorization

This is a reminder that pharmacists can override a point-of-sale message that prior authorization (PA) is required for **leukotrienes, orally inhaled steroids, and second generation anticonvulsants (for seizure disorders only)**. If the prescriber has indicated that the PA criteria have been met by writing "**Meets PA Criteria**" on the face of the prescription in his or her own handwriting, the pharmacist can override the PA edit for these drugs. This information may also be entered in the comment block on e-prescriptions.

If the prescribed drug in one of these drug classes has a generic version available, "**medically necessary**" must also be written on the face of the prescription in the prescriber's own handwriting in order to dispense the brand name drug. A "**1**" in the PA field (**461-EU**) or a "**2**" in the submission clarification field (**420-DK**) will override the PA edit.

### Checkwrite Schedule

July 09, 2013	August 09, 2013	September 10, 2013
July 16, 2013	August 16, 2013	September 17, 2013
July 23, 2013	August 23, 2013	September 24, 2013
July 30, 2013	August 30, 2013	October 02, 2013

### Electronic Cut-Off Schedule

July 05, 2013	August 06, 2013	September 06, 2013
July 12, 2013	August 13, 2013	September 13, 2013
July 19, 2013	August 20, 2013	September 20, 2013
July 26, 2013	August 27, 2013	September 27, 2013

*Electronic claims must be transmitted and completed by 5:00 p.m. on the cut-off date to be included in the next checkwrite. Any claims transmitted after 5:00 p.m. will be processed on the second checkwrite following the transmission date. POS Claims must be transmitted and completed by 12:00 midnight on the day of the electronic cut-off date to be included in the next checkwrite.*

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**Lisa Weeks, PharmD, R.Ph.**  
Chief, Pharmacy and Ancillary Services  
Division of Medical Assistance  
NC Department of Health and Human Services

**Jason Swartz, R.Ph, MBA**  
Outpatient Pharmacy Program Manager  
Division of Medical Assistance  
NC Department of Health and Human Services

**Carol Steckel, MPH**  
Director  
Division of Medical Assistance  
NC Department of Health and Human Services

**Randall Best, MD, JD**  
Chief Medical Officer  
Division of Medical Assistance  
NC Department of Health and Human Services

**Rick Paderick, R.Ph.**  
Pharmacy Director  
NCTracks  
CSC

**Rick Galasso**  
Executive Account Director  
NCTracks  
CSC

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