



North Carolina Department of Health and Human Services

Beverly Eaves Perdue, Governor

Lanier M. Cansler, Secretary

Division of Mental Health, Developmental Disabilities and Substance Abuse Services

3001 Mail Service Center
Raleigh, North Carolina 27699-3001
Tel 919-733-7011 • Fax 919-508-0951
Steven Jordan, Director

Division of Medical Assistance

2501 Mail Service Center
Raleigh, North Carolina 27699-2501
Tel 919-855-4100 • Fax 919-733-6608
Craig L. Gray, MD, MBA, JD, Director

October 10, 2011

MEMORANDUM

TO: Joint Legislative Oversight Committee Members on HHS Commission for MH/DD/SAS
Local CFAC Chairs State CFAC
NC Council of Community Programs NC Assoc. of County Commissioners
County Managers County Board Chairs
State Facility Directors LME Directors
LME Board Chairs DHHS Division Directors
Advocacy Organizations Provider Organizations
MH/DD/SAS Stakeholder Organizations NC Assoc. of County DSS Directors

FROM: Dr. Craigan L. Gray
Steven Jordan *SS*

SUBJECT: Implementation Update #91
Notice of Rate Reductions Outpatient Behavioral Health Services Seminars
Health Choice Transition E-mail Updates on Medicaid Alerts
Payment on Professional Crossover Claims

Notice of Rate Reductions

The Department of Health and Human Services, Division of Medical Assistance (DMA) hereby provides notice of its intent to amend the Reimbursement sections of the Medicaid State Plan. To comply with SL 2011-145, section 10.37.(a) (6), DMA will be submitting State Plan Amendments for the purpose of revising rate methodology language to reflect for SFY 2011–2012 effective November 1, 2011 rates paid to North Carolina Medicaid service providers will be reduced by 2.67%. Nursing homes will have their rate reductions effective July 1, 2011.

More detailed information will be posted on DMA website at
<http://www.ncdhhs.gov/dma/provider/budgetinitiatives.htm>

For questions concerning the reductions please call DMA Finance Management at 919-855-4180.

Health Choice Transition

As a result of the legislatively mandated transition of Health Choice program benefits coverage to a Medicaid equivalent, service and visit limits will mirror those for Medicaid. As previously communicated in the September 2011 Medicaid Bulletin and Implementation Update #90, for Health Choice recipients, the count of 16 unmanaged outpatient treatment service visits will begin anew on October 1, 2011. It is advisable to obtain prior approval for benefits with service limits as a means of verifying that a recipient's service limits will not be exceeded.

For Health Choice recipients who have been enrolled exclusively in Health Choice over the course of the calendar year, those enhanced services that allow a "pass-through" or maximum units for the calendar year or another specified timeframe (e.g. Substance Abuse Intensive Outpatient Program [SAIOP]) will also begin anew on October 1, 2011.

Payment on Professional Crossover Claims

DMA has made provisions to allow Medicaid crossover claims processing for Critical Access Behavioral Health Agencies (CABHAs) who bill Medicare for outpatient behavioral health services. CABHA providers will receive a percentage of the Medicare coinsurance/deductible for the claim. The percentages can be found on the DMA website at <http://www.ncdhhs.gov/dma/fee/>

This provision will be retro-active to July 1, 2010. CABHA Crossover claims for dates of service July 1, 2010 and after, that were paid at \$0.00, may be resubmitted electronically to Medicaid as an 837 void transaction and a new day claim, or resubmitted as a manual adjustment using the Medicaid Claim Adjustment form. In order for previously denied claims to process, they must be resubmitted on or before December 31, 2011.

Outpatient Behavioral Health Services Seminars

Outpatient Behavioral Health Services provider seminars are scheduled for November 2011. Information presented will include a review of Clinical Coverage Policy 8C–Outpatient Behavioral Health Services Provided by Direct-Enrolled Providers and policy updates, billing procedures including billing "incident to" a physician, prior approval, National Correct Coding Initiative, Carolina Access for recipients under age 21, Health Choice, fraud and abuse.

Pre-registration is required. Due to limited seating, registration is limited to two staff members per office. Unregistered providers are welcome to attend if space is available.

Providers may register for the Outpatient Behavioral Health Services seminars by completing and submitting the online registration form www.hp.com/go/medicaid_seminar_Nov. Sessions will begin at 9:00 a.m. and end at 12:00 p.m. Providers are encouraged to arrive by 8:45 a.m. to complete registration. Lunch will not be provided at the seminars. **Because meeting room temperatures vary, dressing in layers is strongly advised.**

Date	Location
November 2, 2011	Asheville Crowne Plaza Asheville One Resort Drive Asheville, NC 28806
November 3, 2011	Charlotte Crowne Plaza Charlotte 201 S. McDowell Street Charlotte, NC 28204 Note: Parking fee of \$6.00 per vehicle for parking at this location.

November 9, 2011	Raleigh Royal Banquet and Convention Center 3801 Hillsborough Street Suite 109 Raleigh, NC 27607
November 17, 2011	Wilmington Hilton Wilmington Riverside 301 North Water Street Wilmington, NC 28401 Note: Parking fee of \$5.00 per vehicle for parking at this location.

Subscribe and Receive Email Alerts on Important North Carolina Medicaid Updates

NC Medicaid offers to all providers the ability to sign up for NC Medicaid Email Alerts. Email Alerts are used to send notices to providers on behalf of the NC Division of Medical Assistance, NC Medicaid and NC Health Choice programs. Email Alerts are sent to providers when there is important information to share outside of the general Medicaid provider bulletin. To receive Email Alerts you must actively subscribe to the Email Alerts at www.hp.com/go/medicaidalert. Anyone, including providers and their staff members, may subscribe to the Email Alerts. The subscription process will only take a few moments and you must provide contact information including an email address and your provider type of specialty. You may unsubscribe at any time. **Email addresses are never shared, sold or used for any purpose other than Medicaid Email Alerts.**

Unless noted otherwise, please email any questions related to this Implementation Update to ContactDMH@dhhs.nc.gov.

As a reminder, all Medicaid-enrolled providers billing for services are expected to adhere to all Medicaid and Health Choice policies and guidelines and are expected to stay informed about any changes. Medicaid Bulletins are published monthly and may include articles not found in the Implementation Updates. Medicaid Bulletins can be found at: <http://www.ncdhhs.gov/dma/bulletin/index.htm>.

cc: Secretary Lanier M. Cansler
 Michael Watson
 Beth Melcher
 DMH/DD/SAS Executive Leadership Team
 DMA Deputy and Assistant Directors
 Jim Slate
 Sharnese Ransome

Lisa Hollowell
 Shawn Parker
 Melanie Bush
 Pam Kilpatrick
 John Dervin
 Lee Dixon