

KIDBase
Kids Information Data Base Access System for Emergencies

Dear Emergency Services Dispatcher:

KIDBase is a program that has been developed by the North Carolina - Office of Emergency Medical Services. It is designed to allow EMS personnel better access to vital medical information of a medically fragile child in the event of a medical emergency. The dispatcher plays a key role in the success of this program. Enclosed is a brochure describing the KIDBase program.

In order for this program to be effective for children with special medical needs, the dispatcher needs to be aware of the following:

1. Parents of children enrolled in KIDBase and other regular care givers of these children will be instructed to call 911 in the event of a medical emergency, and after explaining the nature of the emergency and the address, they will say, "This is a KIDBase child."

2. The dispatcher will then need to dispatch the appropriate ambulance service or first responder and inform them that this is a "KIDBase call." This will alert the ambulance service/first responder that the call involves a child with special medical needs and that they will need to ask for the KIDBase form, which contains critical medical information, upon arrival at the scene.

We thank you for your help with this important life saving program. Please contact your local EMS agency at _____ (insert phone number here) with any questions you may have.