

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL059017	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 11/20/2014
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NAME OF PROVIDER OR SUPPLIER MCDOWELL ASSISTED LIVING	STREET ADDRESS, CITY, STATE, ZIP CODE 5235 NC 226 SOUTH MARION, NC 28752
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 000	Initial Comments The Adult Care Licensure Section conducted an annual and follow-up survey on November 19, 2014 and November 20, 2014.	D 000		
D 113	<p>10A NCAC 13F .0311(d) Other Requirements</p> <p>10A NCAC 13F .0311 Other Requirements (d) The hot water system shall be of such size to provide an adequate supply of hot water to the kitchen, bathrooms, laundry, housekeeping closets and soil utility room. The hot water temperature at all fixtures used by residents shall be maintained at a minimum of 100 degrees F (38 degrees C) and shall not exceed 116 degrees F (46.7 degrees C). This rule applies to new and existing facilities.</p> <p>This Rule is not met as evidenced by: Based on observations, record reviews, and interviews, the facility failed to assure hot water temperatures were maintained at a minimum temperature of 100 degrees F in 6 of 10 fixtures sampled and available for use by the residents.</p> <p>The findings are:</p> <p>Observation of the facility during the initial tour on 11/19/14 between 8:45am and 10:45am revealed:</p> <ul style="list-style-type: none"> - The hot water temperature in the sink in the half-bath shared between resident rooms #7 and #9 was 76 degrees F. - The hot water temperature of the sink in the common bath beside room 7 was 86 degrees F. - The hot water temperature of the tub in the common bath beside room 7 was 86 degrees F. - The hot water temperature of the sink in the common bath beside room 6 was 86 degrees F. - The hot water temperature of the tub in the 	D 113		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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D 113	<p>Continued From page 1</p> <p>common bath beside room 6 was 86 degrees F. - The hot water temperature of the sink in the half-bath shared between rooms #2 and #4 was 86 degrees F.</p> <p>Per observation on 11/19/14 at 9:15am and 10:48am of the common shower rooms toward the end of the men's hall revealed hot water temperatures between 102 and 106 degrees F.</p> <p>Interview with housekeeping staff on 11/19/14 at 10:58am revealed he was unaware of the low hot water temperatures in the common and shared bathrooms above.</p> <p>Interview with the Resident Care Coordinator (RCC) on 11/19/14 at 10:59am revealed: - She was unaware of the low hot water temperatures in the shared and common bathrooms with tubs listed above. - The "maintenance man was on his way." -The facility had separate water heaters for different areas of the building, and the common shower bathrooms were on a different heater than the common tub bathrooms and shared resident half-baths. - "No one uses the tubs in the common bathrooms, they (the residents) all take showers."</p> <p>Interview with the RCC and facility owner at 12:50pm on 11/19/14 revealed: - The owner did not know about the problems with the hot water temperatures in the shared and common tub bathrooms. - No residents had complained about the water temperature in any of the bathrooms. - A local plumbing and heating contractor was called, the hot water heater was supposed to be fixed today, (11/19/14.) - The water heater that supplies the hot water to</p>	D 113		

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D 113	<p>Continued From page 2</p> <p>the shared and common tub bathrooms was gas.</p> <p>Interview with the Administrator on 11/19/14 at 3:45pm revealed the plumbing contractor had to order a part for the hot water heater, but it would be fixed tomorrow. (11/20/14.)</p> <p>Interview with the Administrator on 11/20/14 at 9:50am revealed:</p> <ul style="list-style-type: none"> - The gas hot water heater was repaired this morning by (named plumbing contractor.) - The recirculating pump had to be replaced. - The residents do not use the common baths with tubs. - The residents used the showers at the end of the men's hall. - The facility has 3 hot water heaters, 2 electric and 1 gas. - "We (unspecified staff) checked the water temperatures, and they are running between 106 and 110 degrees F." <p>Observation of the facility on 11/20/14 between 11:32am and 11:54am revealed:</p> <ul style="list-style-type: none"> - The hot water temperature in the sink in the half-bath shared between resident rooms #7 and #9 was 102 degrees F. - The hot water temperature of the sink in the common bath beside room 7 was 108 degrees F. - The hot water temperature of the tub in the common bath beside room 7 was 82 degrees F. - The hot water temperature of the sink in the common bath beside room 6 was 112 degrees F. - The hot water temperature of the tub in the common bath beside room 6 was 68 degrees F. - The hot water temperature of the sink in the half-bath shared between rooms #2 and #4 was 110 degrees F. <p>Random interviews with 6 different residents on</p>	D 113		

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D 113	<p>Continued From page 3</p> <p>11/20/14 between 11:55am and 12:03am revealed:</p> <ul style="list-style-type: none"> - None of the residents bathed in the tubs, all used the showers at the end of the men's hall. - Five of the six residents stated they had never experienced water temperatures either too hot or too cold in the facility bathrooms. - One of the six residents stated the showers were sometimes "a little cool." <p>Interview with the Administrator on 11/20/14 at 12:15pm revealed:</p> <ul style="list-style-type: none"> - She was not sure why the hot water temperatures in the tubs were still to cool. - The tubs and sinks in the common tub bathrooms used the same hot water heater. - "We'll have to call the (named plumbing contractor) back." <p>Review of the water temperature logs for the facility revealed:</p> <ul style="list-style-type: none"> - Water temperature checks were performed monthly on six faucets including the common baths with showers and tubs, and 2 resident rooms. - The water temperatures on 11/5/14 ranged from 102.4 to 106.9 degrees F. - The water temperatures on 10/9/14 ranged from 101 to 106.4 degrees F. - The water temperatures on 9/22/14 ranged from 103.7 to 107.4 degrees F. 	D 113		