

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL011151	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 01/15/2015
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NAME OF PROVIDER OR SUPPLIER HEATHER GLEN AT ARDENWOODS	STREET ADDRESS, CITY, STATE, ZIP CODE 103 APPLACHIAN BLVD ARDEN, NC 28704
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 000	Initial Comments The Adult Care Licensure Section and the Buncombe County Department of Social Services conducted a biennial survey on January 14, 2015 and January 15, 2015.	D 000		
D 137	<p>10A NCAC 13F .0407(a)(5) Other Staff Qualifications</p> <p>10A NCAC 13F .0407 Other Staff Qualifications (a) Each staff person at an adult care home shall:</p> <p>(5) have no substantiated findings listed on the North Carolina Health Care Personnel Registry according to G.S. 131E-256;</p> <p>This Rule is not met as evidenced by: Based on interviews and record reviews, the facility failed to ensure 1 of 8 sampled staff (Staff D) had no substantiated findings listed on the North Carolina Health Care Personnel Registry (HCPR) according to G.S. 131E-256.</p> <p>The findings are:</p> <p>Review of Staff D's personnel records revealed: -Documented date of hire of 4/29/14. -No documentation of a HCPR check. -Staff D was hired as a medication aide.</p> <p>Interview on 1/15/15 at 11:45am with the Human Resources Director revealed: -She was surprised not to find a HCPR check for Staff D. -"It might have been misplaced in someone else's file." -The HCPR check is a part of the new hire process. -When new staff sign the criminal background</p>	D 137		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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D 137	<p>Continued From page 1</p> <p>and drug screen release forms their information is entered into the computer, "including HCPR." -"I know it was done, I do it on everyone, it must have been misplaced."</p> <p>Review of a HCPR check completed on 1/15/15 by the Human Resources Director for Staff D revealed no substantiated findings.</p> <p>Interview on 1/15/15 at 12:15pm with the Administrator revealed all new hire paperwork, including the HCPR check, is the responsibility of the Human Resources Director.</p> <p>Interviews with residents, family members and staff during the survey on 1/14/15 and 1/15/15 revealed no complaints or concerns with care or services provided by Staff D.</p>	D 137		