STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	HAL065011	A. BUILDING: _____ B. WING _____	R 01/29/2015

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
SHERWOOD MANOR REST HOME	1605 ROBINHOOD ROAD WILMINGTON, NC 28401

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 000	Initial Comments The Adult Care Licensure Section conducted an annual and follow-up survey on January 28-29, 2015.	D 000		
D 074	10A NCAC 13F .0306(a)(1) Housekeeping And Furnishings 10A NCAC 13F .0306 Housekeeping And Furnishings (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; This Rule is not met as evidenced by: Based on observation and interview, the facility failed to assure the walls, ceilings and floors were clean and in good repair in 6 of 21 resident rooms, 10 of 11 shared resident bathrooms, 2 of 2 community bathrooms and in the facility hallway. The findings are: Observation of the shared bathroom between rooms #9 and #10 on 1/28/15 at 12:03 p.m. revealed all the baseboards were dirty with brown dirt and black scum. Observation of room #10 on 1/28/15 at 12:04 p.m. revealed: -The tiled floor had brown and black dried stains. -Three walls had brown and black dried stains and chipped paint. -The wall under the air conditioner located under the window had pieces of the wall missing around the air conditioner. -The white ceiling panel near the window had a broken piece missing and the panel had a brown	D 074		

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D 074	Continued From page 1 stain. -The bottom of the entrance door post had built-up black dirt and grime. -The bottom of the two closet door posts had paint peeled on both sides. Interview with the resident who lived in room #10 on 1/28/15 at 12:12 p.m. revealed: -Staff kept the facility clean. -Housekeeping cleaned the resident room floor daily. -The resident was unsure if the walls had been cleaned. -The stain from the ceiling was due to a water leak. The stain had been on the ceiling from a few months to a year. The resident could not remember. Interview with the Administrator on 1/29/15 at 5:00 p.m. revealed: -The facility including room #10 had a water leak. -The leak was fixed two weeks ago. -Two weeks ago new ceiling panel had been ordered to replace the stained ceiling tile. -The new ceiling panel had not arrived at the facility. Observation of the shared bathroom between rooms #11 and #12 on 1/28/15 at 12:28 p.m. revealed: -All four walls had brown dried stains. -The lower part of the wall next to the door leading to room #12 had a dry black streak. The middle of both door posts of the same door had a black streak which led to the floor. -The baseboard was loose from the wall behind the toilet. -All four corners of the tiled floor and the baseboards had black stains. -The tiled floor around the toilet had black dirt.	D 074		

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D 074	Continued From page 2 -The inside of the sink was dirty with a brown ring of dirt. Observation of room #11 on 1/28/15 at 12:30 p.m. revealed: -The floor had brown stains. -The bottom of the wall near the window had streaks of paint missing. Interview with a resident who lived in room #11, during the observation of the room, on 1/28/15 at 12:30 p.m. revealed: -Housekeeping cleaned the room and the bathroom daily. The floors are mopped daily. -Housekeeping had not cleaned the room on 1/28/15. -The resident did not have a problem with the cleanliness of the facility. Observation of the hall on the left side of the facility on 1/28/15 at 12:35 p.m. revealed the floor had black dirt and scum on the floor and baseboards. Observation of room #8 on 1/28/15 at 12:40 p.m. revealed: -The floor had brown stains. -The floor had broken tile by the bed near the entrance door. -There was a hole in the corner of the floor by the wall in front of the head of the bed. -Three pieces of tile were missing on the floor by the wall where the air conditioner was located. Observation of the shared bathroom between rooms #7 and #8 on 1/28/15 at 12:45 p.m. revealed the wall behind the toilet had peeled paint in many areas. Observation of room #1 on 1/28/15 at 12:46 p.m.	D 074		

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D 074	Continued From page 3 revealed: -Three of the walls had brown stains and paint was peeled above the baseboards. -The baseboards had brown stains. Observation of the shared bathroom between rooms #5 and #6 on 1/28/15 12:59 p.m. revealed: -The wall above the toilet had peeled paint. -A black strip was on the wall on the left side of the toilet. -The bottom of the door posts on both doors leading to rooms #5 and #6 had black dirt. -The baseboards had black dirt and brown stains in the corners and on the tiles. Interview with a resident who lived in room #6 on 1/28/15 at 1:46 p.m. revealed the resident did not have a problem with the cleanliness of the facility. Observation of room #5 on 1/28/15 at 1:05 p.m. revealed: -The wall around the air conditioner had pieces of the wall missing. -The tiled floor had brown stains. Interview with a resident who lived in room #5 on 1/28/15 at 1:05 p.m. revealed: -Housekeeping cleaned the bathroom daily. -The resident did not have any concerns about the cleanliness of the facility. Observation of room #3 on 1/28/15 at 1:36 p.m. revealed: -The tiled floor behind the entrance door had black and brown dried stains. -The baseboards had gray dried stains. -The wall on the side of the front door had two indented areas. Observation of the shared bathroom between	D 074		

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D 074	Continued From page 4 rooms #3 and #4 on 1/28/15 at 1:38 p.m. revealed: -The wall in front of the toilet had two missing floor tiles. -The baseboards and floor tiles near the baseboards had black dirt. -The wall behind the toilet and the wall on the right side of the toilet had multiple finger prints in black ink and brown stains on the walls. Observation of room #4 on 1/28/15 at 1:45 p.m. revealed: -One of the white ceiling panels had concaved down. -The tiled floor had black dried stains near the headboard and under the air conditioner. Observation on 1/29/15 at 12:00 p.m. revealed the Housekeeper was cleaning a resident room. Interview with a Medication Aide, MA, on 1/29/15 at 11:40 a.m. revealed: -Housekeeping cleaned the facility daily. -No residents had complained about the cleanliness of the facility. -A floor technician cleaned, waxed and stripped the floors every other week. Interview with a MA, on 1/29/15 at 4:20 p.m. revealed: -The staff member had no complaints about the cleanliness of the facility. -Residents had not complained about the cleanliness of the facility. Interview with the Housekeeper on 1/28/15 at 2:45 p.m. revealed: -The Housekeeper mopped the halls and cleaned the resident bathrooms daily. -The baseboards and walls are cleaned as	D 074		

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D 074	Continued From page 5 needed. She could not remember when she last cleaned the baseboards. -A company cleaned, stripped and waxed the floors on the weekends. The company last cleaned the floors between 1/24-1/25/15. Interview with the Administrator on 1/28/15 at 10:55 a.m. revealed if something needed to be repaired, she called a repair man. Interview with the Administrator on 1/29/15 at 5:46 p.m. revealed: -The Housekeepers cleaned the facility daily. -A company representative cleaned and buffed the dining rooms floors, the dayroom and the halls every other Sunday night. The representative did not clean the resident room floors. The floors were last cleaned by the representative 1/18/15. -The floors in the resident rooms and bathrooms should be cleaned and mopped daily by Housekeeping. -The bathrooms and the baseboards should be cleaned daily. -Housekeeping should spot clean the walls daily. The walls needed to be painted. Observation on 1/28/15 from 12:55 pm to 1:30 pm of the right hall resident bathrooms revealed: -The hall had 6 jointly shared resident bathrooms. -Bathroom between rooms 20 and 21 had a loose floor base board, dirty tile flooring and had brown to black colored stains at the corners and along the wall edges, brown stains around the base of the toilet, rusted toilet paper holder, and all walls needed painting. -Bathroom between rooms 18 and 19 had dirty tile flooring with brown to black colored stains at the corners, along the wall edges, between the	D 074		

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D 074	Continued From page 6 tile squares, and all walls needed painting. -Bathroom between rooms 16 and 17 had dirty brown to black colored stains on the flooring tile and edges of baseboard, a large blackened flooring section behind the toilet, a rusted toilet paper holder, and all walls were dingy and needed painting. -Bathroom between rooms 14 and 15 had dirty brown stained flooring, rust on wall below the sink, caulking at back edge of sink needed replacing, peeling paint above the toilet and the wall beside the toilet, and all walls were dingy and needed painting. -Bathroom between rooms 9 and 10 had dirty brown stained flooring and all walls needed painting. Continued observations of the right hall bathrooms' ceiling tile squares in all of the bathrooms revealed: -The tile squares were a yellowed to dingy grey color. -The metal support strips were dotted with rust. Observation on 1/29/15 at 4:00 pm to 4:20 pm of the centrally located resident Shower Rooms revealed: Left shower room -There were dark smudges on the walls, loose wallboard beside the toilet, and peeling paint. -There were rusted metal support strips for the ceiling tiles. -The shower curtain was hanging from rusted metal hooks. -The shower had a corroded, green colored metal water temperature control, moldy tile caulking, and rust in the corners. - The sink had rusted, uneven edges, all around the sink bowl base and had rusted metal piping below.	D 074		

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D 074	Continued From page 7 -The tub had a round water temperature fixture that was covered with a hardened light green substance, a handle that would not turn to cut on the water, and a rusted handicapped handrail along the wall around the front of the tub. -The door frame had a dingy, dark stained caulking and a rusted frame base. -The entire room needed painting. Right shower room -The floor had dark brown dingy stains all around the wall edges, tub, and shower. -The uneven wall edge tiles had broken caulking and were discolored. -The ceiling had rusted metal strips supporting the ceiling tiles. -The toilet paper holder was rusted. -The toilet had black marks on the outside of the bowl and base. -The shower had a green corroded water temperature control,and a rusted mid-section on the handrail. -The door edges were scarred, with peeling loose veneer and was dark with stain. -The door frame base was separating from the wall, had black colored caulking at the floor. -The entire room needed painting. Interview on 1/29/15 at 4:50 pm with the Administrator during a tour of the resident bathrooms and shower rooms revealed: -Updates needed to be done. -The Administrator stated she "did not realize the floors were so bad". -The floors needed to be replaced in the bathrooms. -She was aware of the need to update, paint, and clean the shower rooms. -The residents' rooms and bathrooms needed painting, and the bathrooms would be the first painted.	D 074		

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D 074	Continued From page 8 -The Administrator stated she "planned to correct the problems as soon as funds were available." -The Administrator would not specify when funds would be available.	D 074		
D 113	10A NCAC 13F .0311(d) Other Requirements 10A NCAC 13F .0311 Other Requirements (d) The hot water system shall be of such size to provide an adequate supply of hot water to the kitchen, bathrooms, laundry, housekeeping closets and soil utility room. The hot water temperature at all fixtures used by residents shall be maintained at a minimum of 100 degrees F (38 degrees C) and shall not exceed 116 degrees F (46.7 degrees C). This rule applies to new and existing facilities. This Rule is not met as evidenced by: TYPE B VIOLATION Based on observation, interview and record review, the facility failed to assure hot water temperatures were maintained at a minimum of 100 degrees Fahrenheit (F) to a maximum of 116 degrees F for 10 of 10 fixtures (10 sinks) located in the resident shared bathrooms, 3 of 3 fixtures (2 sinks, 1 tub) located in the community shower rooms. The findings are: Observation on 1/28/15 revealed the following water temperatures: -At 12:03 p.m., the shared bathroom sink between rooms #9 and #10 was 122 degrees F. -At 12:25 p.m., the shared bathroom sink between rooms #11 and #12 was 124 degrees F.	D 113		

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D 113	Continued From page 9 -At 12:45 p.m., the shared bathroom sink between rooms #7 and #8 was 122 degrees F. -At 12:56 p.m., the shared bathroom sink between rooms #1 and #2 was 124 degrees F. -At 12:59 p.m., the shared bathroom sink between rooms #5 and #6 was 122 degrees F. -At 1:38 p.m., the shared bathroom sink between rooms #3 and #4 was 120 degrees F. A sign was posted on the walls by the sink in all 6 shared bathrooms which revealed "Caution Hot Water." Interview with a resident who lived on room #9 on 1/28/15 at 11:45 a.m. revealed: -"The water may get too hot sometimes, I don't know." -If the water had gotten too hot, the resident mixed the hot water with cold water. Interview with a resident who lived in room #11 on 1/28/15 at 12:30 p.m. revealed: -The water in the bathroom had never gotten too hot. -If the water gets too hot, "I will just shut off the water." Interview with a resident who lived in room #5 on 1/28/15 at 1:05 p.m. revealed: -Sometimes the water in the bathroom gets too hot. -If the water gets too hot, the resident mixed the hot water with cold water. -The resident had never been burned by the not water. -The hot water sign had been posted in the bathroom since the resident had been living in the facility (12 years.). Interview with a resident who lived in room #6 on	D 113		

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D 113	Continued From page 10 1/28/15 at 1:46 p.m. revealed: -The water had never gotten too hot in the sink. -If the water had gotten too hot, the resident mixed the hot water with cold water. Interview with a Medication Aide, on 1/29/15 at 4:20 p.m. revealed: -The facility had not had a problem with the water temperatures. -No residents had complained about the water temperatures. Interview with a Nurse Aide on 1/29/15 at 4:48 p.m. revealed: -The facility had not had a problem with the water temperatures. -No residents had complained about the water temperatures. -The facility had one resident who was constantly disoriented and wandered. Staff assisted the resident to the bathroom. The resident had not wandered in the bathroom. Observation on 1/28/15 from 11:20 am to 1:10 pm during the tour of the right hall revealed: -The hall had 6 jointly shared resident bathrooms. -Bathroom for rooms 20 and 21 had a hot water temperature of 122 degrees F. at the sink. -Bathroom for rooms 18 and 19 had a hot water temperature of 122 degrees F. at the sink. -Bathroom for rooms 16 and 17 had a hot water temperature of 118 degrees F. at the sink. -Bathroom for rooms 14 and 15 had a hot water temperature of 122 degrees F. at the sink. -There was no resident room 13. -Bathroom for rooms 9 and 10 had a hot water temperature of 122 degrees F. at the sink. Observation of all the right hall resident bathrooms revealed "CAUTION HOT WATER"	D 113		

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D 113	Continued From page 11 signs were posted above the sinks. Interview on 1/28/15 at 11:35 am with the resident in room 20 revealed: -"If the hot water was too hot, I would not use it. -I do not like hot water and would usually use the cold water." Interview on 1/28/15 at 11:45 am with a resident in room 19 revealed: -The resident had been at the facility for 3 weeks and the caution sign was up when she came. -No one had said anything about fixing it (hot water). -"I can just adjust it." -The resident had not had any burns. Interview on 1/28/15 at 11:55 am with a resident in room 18 revealed: -The caution sign was there August 23, 2014. -The water was peculiar, it ran hot and cold. -"If it becomes hot, I adjust it." -The resident had not been burned, and stated "I'm used to it." Interview on 1/28/15 ay 12:35 pm with a resident in room 15 revealed: -"Hot water signs were up in every restroom and shower area. -No one had come to fix it (hot water)." -If the water was too hot, the resident would adjust the temperature using cold water. -When he shaved, the water temperature had to be adjusted. Interview on 1/28/15 at 12:05 pm with the Administrator revealed: -She was very surprised the hot water temperatures in the resident bathrooms were high (over 116 degrees).	D 113		

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D 113	Continued From page 12 -The "CAUTION HOT WATER" signs had been up for a long time, but was not specific as to the length of time. -The Administrator stated 2-3 years ago the old water heater broke and that was when the water temperatures became high. -The water heater was replaced with a new one and the hot water temperatures were okay. -"The (caution) signs stayed up as a precaution since." Interview on 1/28/15 at 12:16 pm with Housekeeping staff revealed: -The caution signs had been posted for 3 years or more. -The staff did not know why they had been up so long. -No further information was given. Interview on 1/28/15 at 12:20 pm with the Administrator revealed: -The "CAUTION HOT WATER" signs were posted for residents' safety. -No residents had complained and there had not been any injuries. -Water temperatures should not be over 116 degrees F. -She did not keep a water temperature log and did not have the bathroom water temperatures routinely checked. -The water temperatures would be monitored once a quarter. -A plumber had been called to check the water temperatures. Interview on 1/28/15 at 2:30 pm with the plumbing contractor revealed: -The facility's hot water heater had a "filter" problem and needed to be adjusted. -The contractor stated "after making the	D 113		

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D 113	Continued From page 13 adjustments, he was able to reduce the hot water temperatures to 113 degrees F." -The contractor instructed the Administrator how to calibrate a thermometer using ice water. Observation on 1/29/15 from 12:18 pm to 1:15 pm of all 10 of the jointly shared resident bathrooms (sink and toilet only) on both the right and left halls revealed: -The right hall resident bathrooms' hot water temperatures ranged from 120 degrees F. to 124 degrees F. at the sinks. -The left hall resident bathrooms' hot water temperatures ranged from 120 degrees F. to 124 degrees F. at the sinks. Observation on 1/29/15 at 1:18 pm to 1:25 pm of the centrally located right and left side resident Shower Rooms revealed: -The right side Shower Room had hot water temperatures of 124 degrees at the sink and 126 degrees at the tub/shower. -The left side Shower Room had a hot water temperature of 124 degrees at the sink and shower. Interview on 1/29/15 at 12:24 pm with a resident in room 17 revealed: -The hot water was usually hotter than she wanted to use. -The temperature could be adjusted using cold water. - The resident stated she had not been burned. Interview on 1/29/15 at 12:50 pm with a resident in room 11 revealed: -"The hot water was too hot to use. -The hot water has to be mixed with cold. -The hot water could burn me if I did not mix it with the cold."	D 113		

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D 113	Continued From page 14 Interviews on 1/29/15 at 12:55 pm with residents in room 9 revealed: -"When you put your hand under it (hot water), you yank it back." -"You have to know how to adjust it." -"You have to pull your hand back so it won't get burned." -"It (hot water temperature) should be turned down." -'The CAUTION HOT WATER sign had been up over 1-1/2 years." -"No one had been here to fix it." Interview on 1/29/15 at 12:34 pm with a Medication Aide revealed: -The hot water was not too hot for her; she adjusted it. -Both parts of the hall (right and left hallways) hot water temperatures were the same. Interview on 1/29/15 at 3:15 pm with the facility's contracted plumber revealed: - The tempering valve (adjusts the flow of hot and cold water) and the solenoid valve (shuts off, releases, or mixes fluids) was sticking. -The parts need to be ordered and it would take about 2 weeks to fix the hot water heater. -The system was flushed and the hot water temperature was 105.3 degrees. -The plumber did not know when the last time the hot water system was checked prior to this visit except for about 3 years ago. - He did not routinely monitor the facility's water heater. -He did not know of anyone who monitored the facility's hot water temperatures. Observation on 1/29/15 at 3:50 pm of Administrator, plumber, and surveyor rechecking	D 113		

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D 113	Continued From page 15 resident bathroom hot water temperatures revealed: -The Administrator's and surveyor's thermometers (recently calibrated) registered the same resident bathroom temperatures of 120 degrees F. at the sink. -The plumber's thermometer registered 123.4 degrees at the sink. -The plumber stated he would cut the temperature back some more, but it may become too cold. -The Administrator stated "it was better to be cold than too hot". The Administrator provided a "Plan of Protection for all residents. Effective 1/29/15: The plumber was called immediately. The Administrator will check the water temperatures in the am and will call the plumber as soon possible (ASAP)(if needed). The Administrator will check the water temperatures 2 times a day until all parts are changed. The Administrator will continue water temperature checks 2 times a day for 2 weeks. If the temperatures are in the normal range, checks will drop to weekly monitoring. All checks will be done by the Administrator. The temperature range is within 100-116 degrees F. The residents were informed of the water temperatures. CORRECTION DATE FOR THE TYPE B VIOLATION SHALL NOT EXCEED MARCH 15, 2015.	D 113		
D 131	10A NCAC 13F .0406(a) Test For Tuberculosis 10A NCAC 13F .0406 Test For Tuberculosis (a) Upon employment or living in an adult care	D 131		

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D 131	Continued From page 16 home, the administrator and all other staff and any live-in non-residents shall be tested for tuberculosis disease in compliance with control measures adopted by the Commission for Health Services as specified in 10A NCAC 41A .0205 including subsequent amendments and editions. Copies of the rule are available at no charge by contacting the Department of Health and Human Services Tuberculosis Control Program, 1902 Mail Service Center, Raleigh, NC 27699-1902. This Rule is not met as evidenced by: Based on interview and record review, the facility failed to assure 1 of 3 Staff (B) was tested for Tuberculosis (TB) disease in compliance with TB control measures using the 2-Step testing method. The findings are: Review of Staff B's, Nursing Assistant (NA), personnel record revealed the following: -Staff B was hired to work at the facility on 6/5/93 as a Personal Care Aide. -Staff B had a TB test placed on 3/13/06 and read as negative on 3/15/06. -Staff B had another TB test placed on 5/2/07 and read as negative on 5/4/07. -There was no documentation of a 2 step TB test. Interview with the Administrator on 1/29/15 at 4:02 p.m. revealed: -The Administrator kept up with staff training and qualifications. -The Administrator last checked staff personnel files "a couple of weeks ago." -The first step TB test is completed before staff are hired. -The second step TB test is completed within one year after the first step is completed.	D 131		

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D 131	Continued From page 17 -Staff B had a TB test placed on 3/13/06 and read as negative on 3/15/06/ -Staff B had another TB test placed on 5/2/07 and read as negative on 5/4/07. -Staff B did not have any other TB tests. -The Administrator was unaware Staff B did not have a 2 Step TB test. -The Administrator will have Staff B complete the 2 step TB testing. Staff B was not available for interview.	D 131		
D 338	10A NCAC 13F .0909 Resident Rights 10A NCAC 13F .0909 Resident Rights An adult care home shall assure that the rights of all residents guaranteed under G.S. 131D-21, Declaration of Residents' Rights, are maintained and may be exercised without hindrance. This Rule is not met as evidenced by: Based on observation and interview, the facility failed to ensure each resident was treated with respect, dignity and recognition of his or her individually as evidenced by residents having to share the same bar of soap to wash hands. The findings are: Based on observation and interview, the facility failed to assure residents did not share the same bar of soap to wash hands. [Refer to Tag D911 G.S. 131D-21(1) Resident Rights]	D 338		
D911	G.S. 131D-21(1) Declaration of Residents' Rights G.S. 131D-21 Declaration of Resident's Rights Every resident shall have the following rights: 1. To be treated with respect, consideration,	D911		

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D911	Continued From page 18 dignity, and full recognition of his or her individuality and right to privacy. This Rule is not met as evidenced by: Based on observation and interview, the facility failed to ensure each resident was treated with respect, dignity and recognition of his or her individually as evidenced by residents having to share the same bar of soap to wash hands. The findings are: Observation of the shared bathrooms on 1/28/15 at 12:03 p.m. between rooms #9 and #10; at 12:25 p.m. between room #11 and #12; at 12:45 p.m. between rooms #7 and #8; at 12:56 p.m. between rooms #1 and #2; at 12:59 p.m. between rooms #5 and #6; and at 1:38 p.m. between rooms #3 and #4 revealed two to four pieces of soap were in containers on the sink and the shared bathrooms did not have soap dispensers . Interview with a resident who lived in room #11 on 1/28/15 at 12:30 p.m. revealed: -The resident used the bar soap in the shared bathroom between rooms #11 and #12 to wash hands. -The resident did not have a problem with using the bar soaps inside of the shared bathroom. Interview with a resident who lived in room #5 on 1/28/15 at 12:59 p.m. revealed: -The resident used the bar soap in the shared bathroom between rooms #5 and #6 and the resident used personal liquid soap to wash hands.	D911		

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D911	Continued From page 19 -The resident did not have a problem with using the bar soap in the shared bathroom. Interview with a resident who lived in room #6 on 1/28/15 at 1:46 p.m. revealed: -The resident used the bar soap in the shared bathroom between rooms #5 and #6 to wash hands. -There is never any liquid soap in the bathrooms. -The resident did not have a problem using the bar of soap to wash hands. Interview with a Medication Aide on 1/29/15 at 4:20 p.m. and with a Nurse Aide on 1/29/15 at 4:48 p.m. revealed: -The residents have pieces of bar soap inside of the shared bathrooms. -Some of the residents share the pieces of bar soap. Interview with the Administrator on 1/28/15 at 1:55 p.m. revealed: -The residents had liquid soap and bar soap to use in the bathrooms. -There was no problem with the residents sharing the bar soap. -The Administrator was unaware bar soap should not be shared and she would replace the bar soaps with liquid soap in the shared bathrooms. Observation on 1/29/15 at 11:51 a.m. revealed the shared bathroom between rooms #1 and #2 had four pieces of bar soap. Interview with the Administrator on 1/29/15 at 5:46 p.m. revealed: -The Administrator would replace the bar soaps with liquid soap. -The Administrator forgot to replace the bar soaps with liquid soap in the shared bathrooms on	D911		

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D911	Continued From page 20 1/28/15. -The residents had shared the bar soap in the shared bathrooms for two weeks. -Residents should not share bar soap. Observation on 1/29/15 from 12:18 pm to 1:15 pm of all 10 of the jointly shared resident bathrooms on both the right and left halls revealed: -The right hall shared bathrooms, except for one, had a plastic soap dish containing 1-1/2" multicolored square pieces of soap at the sink. -Bathroom for rooms 9 and 10 had a container of liquid pump soap at the sink. -The left hall shared bathrooms had a plastic soap dish containing 1-1/2" multicolored square pieces of soap at the sink. Interview on 1/29/15 at 12:58 pm with residents revealed: -We used to have pump soap in the bathrooms and are not sure why we have the small pieces of soap. -We liked the pump soap better. Interview on 1/29/15 at 5:05 pm with the Administrator revealed: -The pieces of soap were put out around the holidays. -The Administrator stated using the bar soap was an infection control issue for residents when sharing the soap. -The Administrator stated she had enough pump soap for all the resident's bathrooms and would replace the containers of bar soaps with the pumps.	D911		
D912	G.S. 131D-21(2) Declaration of Residents' Rights G.S. 131D-21 Declaration of Residents' Rights	D912		

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D912	Continued From page 21 Every resident shall have the following rights: 2. To receive care and services which are adequate, appropriate, and in compliance with relevant federal and state laws and rules and regulations. This Rule is not met as evidenced by: Based on observation and interview the facility failed to assure residents received care and services which are adequate, appropriate, and in compliance with relevant federal and state laws and rules and regulations related to hot water temperatures. The findings are: Based on observation, interview and record review, the facility failed to assure hot water temperatures were maintained at a minimum of 100 degrees Fahrenheit (F) to a maximum of 116 degrees F for 10 of 10 fixtures (10 sinks) located in the resident shared bathrooms, 3 of 3 fixtures (2 sinks, 1 tub) located in the community shower rooms. [Refer to Tag D113, 10A NCAC 13F .0311 (d). (Type B Violation)]	D912		
D992	G.S.§ 131D-45 Examination and screening G.S. § 131D-45. Examination and screening for the presence of controlled substances required for applicants for employment in adult care homes. (a) An offer of employment by an adult care home licensed under this Article to an applicant is conditioned on the applicant's consent to an examination and screening for controlled substances. The examination and screening shall	D992		

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D992	Continued From page 22 be conducted in accordance with Article 20 of Chapter 95 of the General Statutes. A screening procedure that utilizes a single-use test device may be used for the examination and screening of applicants and may be administered on-site. If the results of the applicant's examination and screening indicate the presence of a controlled substance, the adult care home shall not employ the applicant unless the applicant first provides to the adult care home written verification from the applicant's prescribing physician that every controlled substance identified by the examination and screening is prescribed by that physician to treat the applicant's medical or psychological condition. The verification from the physician shall include the name of the controlled substance, the prescribed dosage and frequency, and the condition for which the substance is prescribed. If the result of an applicant's or employee's examination and screening indicates the presence of a controlled substance, the adult care home may require a second examination and screening to verify the results of the prior examination and screening. This Rule is not met as evidenced by: Based on interview and review of staff personnel files, the facility failed to assure 1 of 1 Staff (A) hired after 9/30/13 had documentation of a drug screening prior to employment at the facility. The findings are: Review of Staff A's, Dietary Aide, personnel file revealed: -Staff A was hired to work at the facility on 6/28/14 as a Dietary Aide. -There was no documentation of a drug	D992		

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D992	Continued From page 23 screening upon employment at the facility. Interview with Staff A on 1/29/15 at 1:19 p.m. revealed: -Staff A received a drug screening before he was hired to work at the facility the week of 6/23/14 from the local clinic. -The results were negative. -The Dietary Aide did not have documentation of the results of the drug screening. Interview with the Administrator on 1/29/15 at 4:02 p.m. revealed: -The Administrator kept up with staff training and qualifications. -The Administrator last checked staff personnel files " a couple of weeks ago. " -The controlled substance screening is completed when new staff are hired. -The Administrator thought there was documentation of Staff A's drug screening in the personnel file. -"It was an oversight."	D992		