

Rec'd via email  
3-5-15

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  FCL011149	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  R 01/15/2015
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NAME OF PROVIDER OR SUPPLIER  MILLBROOK FAMILY CARE HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 94 MILLBROOK ROAD ASHEVILLE, NC 28806  County: Buncombe
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{C 000}	Initial Comments	{C 000}	C342	
	Staff with the Adult Care Licensure Section and Buncombe County DSS conducted a follow-up survey January 13-15.		All MAR's will be placed in a 3 ring binder arranged by month and year.	2/10/15
{C 342}	10A NCAC 13G .1004(j) Medication Administration	{C 342}	At the end of each month MAR's will be removed from current MAR book and immediately placed in the binder labelled "2015 MAR's"	
	<p>10A NCAC 13G .1004 Medication Administration</p> <p>(j) The resident's medication administration record (MAR) shall be accurate and include the following:</p> <ol style="list-style-type: none"> <li>(1) resident's name;</li> <li>(2) name of the medication or treatment order;</li> <li>(3) strength and dosage or quantity of medication administered;</li> <li>(4) instructions for administering the medication or treatment;</li> <li>(5) reason or justification for the administration of medications or treatments as needed (PRN) and documenting the resulting effect on the resident;</li> <li>(6) date and time of administration;</li> <li>(7) documentation of any omission of medications or treatments and the reason for the omission, including refusals; and</li> <li>(8) name or initials of the person administering the medication or treatment. If initials are used, a signature equivalent to those initials is to be documented and maintained with the medication administration record (MAR).</li> </ol> <p>This Rule is not met as evidenced by: This rule area is still out of compliance, see State 2567 at Event ID # 081U11, dated 10/15/14.</p> <p>Based on observation, interview, and record review, the facility failed to assure the medication administration records for 3 of 3 sampled residents (#1, #2, and #3) were available for review.</p>		<p>A new book will be used for each subsequent year. MAR's will be kept on hand as required by record retention. Management staff will check one time monthly to ensure <sup>MAR</sup> this is filed as indicated above.</p>	

Division of Health Service Regulation  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

*Julia Calhoun*  
POC accepted Brenda Papp  
3-9-15

TITLE

Administrator 2/10/15

(X3) DATE

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{C 342}	<p>Continued From page 1</p> <p>The findings are:</p> <p>A. Review of current Resident #1's FL2 , dated 12/2/14, revealed diagnoses which included:</p> <ul style="list-style-type: none"> <li>-Chronic renal failure</li> <li>-Gastroesophageal reflux disorder (GERD)</li> <li>-Insomnia</li> <li>-Schizoaffective disorder</li> <li>-Hyperparathyroidism</li> <li>-Medication induced movement disorder</li> </ul> <p>Orders of the current FL2, dated 12/2/14, included:</p> <ul style="list-style-type: none"> <li>-Benztropine mesylate 1 mg in the morning and 2 at bedtime (a medication to treat tremors)</li> <li>-Depakote 500 mg, 3 tablets at bedtime (a medication to treat seizures)</li> <li>-Depakote 250 mg, 1 tablet at bedtime</li> <li>-Risperdal 1 mg, 2 tablets at bedtime (an antipsychotic medication)</li> <li>-Lithium 300 mg, 1 tablet at bedtime after dialysis (a medication to treat manic depression)</li> <li>-Tylenol 325mg, 2 tablets every 4 hours for pain or fever as needed</li> <li>-Sensipar 30 mg, 1 tablet every 3 days (a medication to treat hyperparathyroidism)</li> <li>Thivora, 1 tablet daily (a birth control medication)</li> <li>-Lexapro 20 mg, 1 tablet in the morning (a medication to treat anxiety and major depression disorder)</li> <li>-Synthyroid 20 mg, 1 tablet in the morning (a medication to treat hypothyroidism)</li> <li>-Prilosec 20 mg, 2 tablets twice per day (a medication to treat GERD)</li> <li>-Lactaid 4500 unit chewable, chew one tablet prior to dairy foods as needed (an enzyme to treat lactose intolerance)</li> </ul> <p>Review of Resident Register revealed Resident</p>	{C 342}		

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{C 342}	<p>Continued From page 2</p> <p>#1 was admitted to the facility on 7/9/92.</p> <p>Review of Resident records revealed no December 2014 Medication Administration Records (MARs) were available for review.</p> <p>Review of resident records revealed January 2015 MARs available for review.</p> <p>On 1/13/15, observation of medications on hand for Resident #1 revealed all medications available for administration.</p> <p>Interview with Resident #1 on 1/13/15 at 9:55am revealed the Administrator had never failed to administer her medications.</p> <p>Refer to interview with the Administrator on 1/14/15 at 10:30am.</p> <p>Refer to interview with a Management Staff on 1/14/15 at 10:30am.</p> <p>B. Review of Resident #2 's FL2 dated 10/22/14 revealed the following diagnoses: -Major depression with psychotic features -Mild mental retardation -Hyperlipidemia -Diabetes -Allergic rhinitis</p> <p>Medications listed on the FL2 dated 10/22/14 revealed: -Metformin 500mg 1 tablet twice daily (used to treat diabetes) -Pravastatin sodium 10mg 1 tablet daily (used to treat high cholesterol) -Fluticasone Propionate 50mcg 2 sprays in each nostril (used to treat allergy symptoms) -Lisinopril 5mg one tablet daily (used to treat high</p>	{C 342}		

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{C 342}	<p>Continued From page 3</p> <p>blood pressure) -Tylenol 325mg one tablet 4 times daily as needed for pain. -Risperdal 3mg 1 tablet every morning (used in the treatment of schizophrenia) -Trazodone 100mg 2 tablets at bedtime (used for insomnia) -Depakote ER 250mg 1 tablet at bedtime (used in the treatment of bipolar disorder)</p> <p>Review of Resident #2's admission contract dated 10/5/2011 revealed an admission date of 10/5/2011.</p> <p>Record review revealed there was no December 2014 Medication Administration Records MARs. Observations of the medications on hand on 1/13/15 revealed all medications were available for administration.</p> <p>Review of resident records revealed January 2015 MARs available for review.</p> <p>Resident #2 was not available for interview.</p> <p>Refer to interview with the Administrator on 1/14/15 at 10:30am.</p> <p>Refer to interview with a Management Staff on 1/14/15 at 10:30am.</p> <p>C. Review of current FL2, dated 12/2/14, revealed Resident #3 had diagnoses which included: -Schizoaffective disorder -Hypothyroidism -Hyperlipidemia -Hyperglycemia</p> <p>Orders on the FL2, dated 12/2/14 included:</p>	{C 342}		

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{C 342}	<p>Continued From page 4</p> <ul style="list-style-type: none"> <li>-Simvastatin 80 mg, 1 tablet daily (a cholesterol reducing medication)</li> <li>-Vesicare 5 mg, 1 tablet daily (a medication to treat overactive bladder)</li> <li>-DDAVP 0.2 mg, 2 tablets at bedtime (used to prevent nocturnal enuresis)</li> <li>-Ortho-Novum, 1 tablet daily (a birth control medication)</li> <li>-Clozaril 100 mg, 1 tablet in the morning, 6 at bedtime (used in management of psychotic disorders)</li> <li>-BENZTROPINE Mesylate 1 mg, 1 tablet twice daily (a medication to treat tremors)</li> <li>-Oxcarbazepine 600 mg. (an antiepileptic and mood stabilizer medication)</li> <li>-Haloperidol 5 mg, 1 tablet twice daily (antipsychotic medication)</li> <li>-Depakote ER 500 mg, 3 tablets at bedtime (a medication to prevent seizures and a mood stabilizer)</li> <li>-Levothyroxine Sodium, 125 mcg, 1 tablet daily (a medication to treat hypothyroidism)</li> </ul> <p>Review of resident records revealed January 2015 MARs available for review for Resident #3.</p> <p>On 1/13/15, observation of medications on hand for Resident #3 revealed all medications available for administration.</p> <p>Resident #3 was not available to interview.</p> <p>Refer to interview with the Administrator on 1/14/15 at 10:30am.</p> <p>Refer to interview with a Management Staff on 1/14/15 at 10:30am.</p> <hr/> <p>Interview with the Administrator on 1/14/15 at</p>	{C 342}		

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{C 342}	<p>Continued From page 5</p> <p>10:30am revealed:</p> <ul style="list-style-type: none"> <li>-Before January 2015, the Administrator was the only one who documented and maintained the MARs.</li> <li>-She asked a Management group to come in the facility to assist her with records and they may have misplaced the December 2014 Medication Administration Records (MARs).</li> <li>-She always maintained the MARs and did not know what could have happened to them.</li> </ul> <p>Interview with a staff of the Management Group on 1/14/14 at 10:30am revealed:</p> <ul style="list-style-type: none"> <li>-Management staff would not have disposed of any MARs.</li> <li>-Management staff did not come to the facility until January, 2015.</li> <li>-She had not seen any of the December 2014 MARs.</li> </ul>	{C 342}		