

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL034097	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 03/27/2015
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NAME OF PROVIDER OR SUPPLIER MAGNOLIA CREEK ASSISTED LIVING	STREET ADDRESS, CITY, STATE, ZIP CODE 2560 WILLARD ROAD WINSTON SALEM, NC 27107
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 000	Initial Comments	D 000		
D 299	<p>10A NCAC 13F .0904(d)(3)(A) Nutrition And Food Service</p> <p>10A NCAC 13F .0904 Nutrition And Food Service (d) Food Requirements in Adult Care Homes: (3) Daily menus for regular diets shall include the following: (A) Homogenized whole milk, low fat milk, skim milk or buttermilk: One cup (8 ounces) of pasteurized milk at least twice a day. Reconstituted dry milk or diluted evaporated milk may be used in cooking only and not for drinking purposes due to risk of bacterial contamination during mixing and the lower nutritional value of the product if too much water is used.</p> <p>This Rule is not met as evidenced by: Based on observations, and interviews, the facility failed to serve eight ounces of pasteurized milk at least twice a day to residents in the Special Care Unit (SCU).</p> <p>The findings are:</p> <p>Review on 3/27/15 of the diet spreadsheet revealed milk was to be served at breakfast and dinner meals.</p> <p>Observation of milk on hand in the kitchen revealed approximately 30 gallons of whole milk and 2% milk were available.</p> <p>Observation of the lunch meal on 03/26/15 at 12:15 pm in the SCU revealed: - 30 residents were present in the dining room. - Each resident was served water.</p>	D 299		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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D 299	<p>Continued From page 1</p> <ul style="list-style-type: none"> - Each resident was offered and served tea or coffee. - No milk was served or offered. - The beverage cart had no milk available for serving. <p>Observation of the dinner meal on 03/26/15 at 5:23 pm in the SCU revealed:</p> <ul style="list-style-type: none"> - 30 residents were present in the dining room. - Each resident was served water. - Each resident was served lemonade or coffee. - No milk was offered or served. - No milk was available for serving on the beverage cart. <p>Interview on 3/27/15 at 5:35 pm with the dietary aide revealed:</p> <ul style="list-style-type: none"> -One of her duties as dietary aide included preparing the beverage cart for the SCU. -She prepared the beverage cart for the SCU with the following beverages on 3/27/15 for the dinner 5:30 pm meal: <ul style="list-style-type: none"> -Water -Lemonade -Coffee -She had not prepared milk on the beverage cart for the SCU residents. -She was unaware milk was to be served to the residents in the SCU for the dinner meal. -She relied on first shift to report to her what beverages were to be placed on the beverage cart for the residents in the SCU. -She placed lemonade on the dinner beverage cart because the first shift dietary aide informed her the SCU residents were served tea for the lunch meal. -She was unaware of the dietary menu spreadsheet used to determine the beverage served to the residents. -She did not use the menu spreadsheet for 	D 299		

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D 299	<p>Continued From page 2</p> <p>guidance as to which beverages were to be served with meals.</p> <p>Interview on 03/26/15 at 5:45 pm with a 2nd shift personal care aide revealed:</p> <ul style="list-style-type: none"> - The kitchen staff prepared the beverage cart. - The beverage cart was brought to the SCU by kitchen staff. - The menu for each meal was kept in the kitchen. <p>Interview on 3/28/15 at 10:00 am with the Dietary manger revealed:</p> <ul style="list-style-type: none"> -He was unaware milk was not served to the residents in the SCU for the dinner meal. -The dietary aide was new to the facility. -The dietary aide probably just forgot to place the milk on the beverage cart for the SCU. <p>Interview on 3/28/15 at 10:45 am with the Regional Care Manager revealed:</p> <ul style="list-style-type: none"> -She was aware milk was to be served two times daily to the SCU residents. -The dietary aide was new and had been with the facility for one month. -It was the expectation the dietary manager would be training the kitchen staff to follow the daily spreadsheet menu when preparing the beverage for the SCU residents. -She would meet with the dietary manager to discuss the training for all new kitchen employees. <p>Based on observation, the residents in the SCU were determined not to be interviewable.</p>	D 299		