Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED
	FCL032130		04/08/2015

NAME OF PROVIDER OR SUPPLIER
GRACE HOME CARE

STREET ADDRESS, CITY, STATE, ZIP CODE
234 SEVEN OAKS ROAD
DURHAM, NC 27704

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments The Adult Care Licensure Section conducted an Annual Survey on April 8, 2015.	C 000		
C 153	10A NCAC 13G .0501 (a) Personal Care Training And Competency 10A NCAC 13G .0501 Personal Care Training And Competency (a) The facility shall assure that personal care staff and those who directly supervise them in facilities without heavy care residents successfully complete a 25-hour training program, including competency evaluation, approved by the Department according to Rule .0502 of this Section. For the purposes of this Subchapter, heavy care residents are those for whom the facility is providing personal care tasks listed in Paragraph (i) of this Rule. Directly supervise means being on duty in the facility to oversee or direct the performance of staff duties. This Rule is not met as evidenced by: Based on interview and record review, the facility failed to assure two of two personal care staff (B and C) in the facilty without heavy care residents successfully completed a 25-hour personal care training program, including competency evaluation. The findings are: 1. Review of the employee record for Staff B revealed: - Staff B was hired on 2/24/14. - Staff B was hired as a Habilitation Technician - There was no documentation of completion of a 25 hour personal care training program.	C 153		

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE

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C 153	Continued From page 1 Interveiw on 4/08/15 at 4:50 p.m. with Staff B revealed: - Staff B worked at this facility for about a year in the facility as a "PCS" worker. (Personal Care Aide). - She helped residents as needed, cooked, cleaned, passed medications and transported residents. - She prompted and supervised personal care related to grooming, bathing, ensuring residents dressed appropriately. - Staff B said she had a nursing assistant course but did not compete the test. - She did not have a certificate for the training. - She did not have any other personal care training. Review of the Assessment and Care Plan dated 3/25/15 for Resident #1 revealed the resident required supervision with grooming, toileting, bathing dressing and transfers as related to personal care assistance. Review of the Assessment and Care Plan dated 3/31/15 for Resident #3 revealed the resident required supervision with grooming. Refer to interview on 4/08/15 at 4:50 p.m. with the Administrator revealed: 2. Review of the employee record for Staff C revealed: - Staff C was hired on 2/24/14. - Staff C was hired as a Habilitation Technician. - There was no documentation of completion of a 25 hour personal care training program. Review of the Assessment and Care Plan dated 3/25/15 for Resident #1 revealed the resident	C 153		

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C 153	Continued From page 2 required supervision with grooming, toileting, bathing dressing and transfers as related to personal care assistance. Review of the Assessment and Care Plan dated 3/31/15 for Resident #3 revealed the resident required supervision with grooming. Staff C was unavailable for interview. Refer to interview on 4/08/15 at 4:50 p.m. with the Administrator. _____ Interview on 4/08/15 at 4:50 p.m. with the Administrator revealed: - Both Staff B and C, medication aides, provided whatever personal care residents required. - Personal care in the facility for residents was not heavy care. - The Administrator thought Both Staff B and C had personal care training completed. - He was responsible along with the owner to ensure all staff requirements were completed.	C 153		
C935	G.S. § 131D-4.5B (b) ACH Medication Aides;Training and Competency G.S. § 131D-4.5B (b) Adult Care Home Medication Aides; Training and Competency Evaluation Requirements. (b) Beginning October 1, 2013, an adult care home is prohibited from allowing staff to perform any unsupervised medication aide duties unless that individual has previously worked as a medication aide during the previous 24 months in an adult care home or successfully completed all of the following:	C935		

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C935	Continued From page 3 (1) A five-hour training program developed by the Department that includes training and instruction in all of the following: a. The key principles of medication administration. b. The federal Centers for Disease Control and Prevention guidelines on infection control and, if applicable, safe injection practices and procedures for monitoring or testing in which bleeding occurs or the potential for bleeding exists. (2) A clinical skills evaluation consistent with 10A NCAC 13F .0503 and 10A NCAC 13G .0503. (3) Within 60 days from the date of hire, the individual must have completed the following: a. An additional 10-hour training program developed by the Department that includes training and instruction in all of the following: 1. The key principles of medication administration. 2. The federal Centers of Disease Control and Prevention guidelines on infection control and, if applicable, safe injection practices and procedures for monitoring or testing in which bleeding occurs or the potential for bleeding exists. b. An examination developed and administered by the Division of Health Service Regulation in accordance with subsection (c) of this section. This Rule is not met as evidenced by: Based on interview and record review, the facilty failed to assure two of two medication aides (B and C) hired on or after October 1, 2013 had previously worked as a medication aide during the previous 24 months in an adult care home or successfully completed required training prior to	C935		

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C935	Continued From page 4 staff to performing any unsupervised medication aide duties. The findings are: 1. Review of the employee record for Staff B revealed: - Staff B was hired on 2/24/14. - Staff B was hired as a medication aide. - A medication administration test was passed on 10/04/13. - The state 5 Hour medication administration training was completed on 3/22/15. - There was no documentation of medication administration clinical skills validation. - There was no documentation of the 10 hour medication administration training. - There was no verification documentation of previously passing medications in the last 24 months in another assisted living facility. Interview on 4/08/15 at 4:50 p.m. with Staff B revealed: - Staff B had passed the medication administration test and had been administering pills, nasal sprays and other medications in the facility since hired. - She thought she had all the required training necessary for medication administration. - Staff B did not recall a specific validation check for medication administration. - Staff B had passed medications in other facilities in the last 24 months but was not sure the facilities were assisted living facilities. Interview on 4/08/15 at 4:40 p.m. with the Administrator revealed: - Staff B was hired as a Habilitation Tech. - She had worked in the facilty as a medication aide. - She had worked in other facilities passing medications.	C935		

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C935	Continued From page 5 - He was not clear as to whether the other facilities were assisted living facilities or mental health group homes. - He was not aware of a medication administration verification having been completed for Staff B. - The Administrator and the owner were responsible for staff qualifications. 2. Review of the employee record for Staff C revealed: - Staff C was hired on 1/09/15. - Staff C was hired as a personal care assistant/medication aide. - Passed the medication administration examination on 12/02/13. - A completed medication administration clinical skills validation form dated 1/09/15 was in the record. - There was no documentation of completion of the 15 hour medication administration training program. - There was no verification of previous medication administration in another assisted living facility within the last 24 months documented in the record. Interview on 4/08/15 at 4:40 p.m. with the Administrator revealed: - Staff C was hired as a Habilitation Tech. - She had worked in the facilty as a medication aide. - She had worked in other facilities passing medications. - He was not clear as to whether the other facilities were assisted living facilities or mental health group homes. - He was not aware of a medication administration verification having been completed for Staff C.	C935		

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C935	Continued From page 6 - The Administrator and the owner of the facility were responsible for staff qualifications. Staff C was not available for interview.	C935		