

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL032132	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 04/10/2015
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NAME OF PROVIDER OR SUPPLIER MAGGIE'S HELPING HANDS	STREET ADDRESS, CITY, STATE, ZIP CODE 1011 PARK AVE DURHAM, NC 27701
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments The Adult Care Licensure Section conducted an Annual Survey on April 10, 2015.	C 000		
C 153	<p>10A NCAC 13G .0501 (a) Personal Care Training And Competency</p> <p>10A NCAC 13G .0501 Personal Care Training And Competency</p> <p>(a) The facility shall assure that personal care staff and those who directly supervise them in facilities without heavy care residents successfully complete a 25-hour training program, including competency evaluation, approved by the Department according to Rule .0502 of this Section. For the purposes of this Subchapter, heavy care residents are those for whom the facility is providing personal care tasks listed in Paragraph (i) of this Rule. Directly supervise means being on duty in the facility to oversee or direct the performance of staff duties.</p> <p>This Rule is not met as evidenced by: Based on interview and record review, the facility, without heavy care residents, failed to assure one of one personal care staff member successfully completed a 25 hour personal care training program, including competency evaluation. (Staff A). The findings are:</p> <p>Review of the record for Staff A, Administrator revealed:</p> <ul style="list-style-type: none"> - Staff A was working in the facility in 2013. - There was no documentation of 25 hour personal care training in the record. - There was no documentation of a competency 	C 153		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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C 153	<p>Continued From page 1 evaluation.</p> <p>Review of the Assessment and Care Plan dated 3/09/14 for Resident # 1 revealed the resident required supervision for bathing and dressing and limited assist for grooming.</p> <p>Review of the Assessment and Care Plan dated 3/09/14 for Resident # 2 revealed the resident required limited assistance for bathing and dressing and extensive assistance with grooming.</p> <p>Review of the Assessment and Care Plan dated 3/09/14 for Resident # 3 revealed the resident required limited assistance for ambulation, bathing, dressing and grooming.</p> <p>Interview with a resident on 4/10/15 at 8:30 a.m. revealed:</p> <ul style="list-style-type: none"> - Staff A helped with what ever residents required. - The resident said he did not require much help but some residents needed more assistance with some things like bathing. <p>Interview on 4/10/15 at 3:15 p.m. with the Staff A, Administrator revealed:</p> <ul style="list-style-type: none"> - The administrator was the sole staff person in the facility. - He had worked in the facility since 2013. - There were no heavy care residents in the facility. - One of the residents (Resident # 2) required the most assistance with activities of daily living. - The resident needed help brushing teeth, dressing, clipping nails, and prompting for bathing and grooming hair. - Staff A thought he had the 25 hour personal care training but after looking could not find the course certificate. 	C 153		

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C 153	Continued From page 2 - He had put in a call with the instructor to check on the date of the course but had not heard from her as yet. - He would ensure he had completed the 25 hour personal care training course as soon as possible.	C 153		
C 934	G.S.131D-4.5B (a) ACH Infection Prevention Requirements G.S. 131D-4.5B Adult Care Home Infection Prevention Requirements (a) By January 1, 2012, the Division of Health Service Regulation shall develop a mandatory, annual in-service training program for adult care home medication aides on infection control, safe practices for injections and any other procedures during which bleeding typically occurs, and glucose monitoring. Each medication aide who successfully completes the in-service training program shall receive partial credit, in an amount determined by the Department, toward the continuing education requirements for adult care home medication aides established by the Commission pursuant to G.S. 131D-4.5 This Rule is not met as evidenced by: Based on interview and record review, the facility failed to assure the state mandatory annual in-service training program on infection prevention for one of one facility medication aide. (Staff A). The findings are: Review of the staff record for Staff A, revealed:	C 934		

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C 934	<p>Continued From page 3</p> <ul style="list-style-type: none"> - Staff A was the Owner/Administrator of the facility. - Staff A had a medication administration clinical skills validation on 9/08/13 for the facility. - A medication administration examination was passed on 11/19/12. - There was no documentation of the mandatory annual infection prevention training for Staff A. <p>Interview on 4/10/15 at 3 p.m. with the Owner/Administrator revealed:</p> <ul style="list-style-type: none"> - He had been the only medication aide in the facility. - One of the facility's residents had finger stick blood sugar (FSBS) checks previously. - Staff A was responsible for obtaining the FSBS checks and any insulin that needed to be administered. - At present, there was no resident with insulin injections. - Each resident would have their own glucose meter and would not be shared. - He had bloodborne pathogen training by the facility nurse but thought it was not the state mandatory training. - He had not known about the requirement for the mandatory annual infection prevention training. - He would ensure he had the infection prevention training as soon as possible. - He would check with the instructor to be sure if what was taught was the state course. 	C 934		