

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL017047	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 04/23/2015
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NAME OF PROVIDER OR SUPPLIER NEW BEGINNINGS	STREET ADDRESS, CITY, STATE, ZIP CODE 591 MARSHALL GRAVES ROAD YANCEYVILLE, NC 27379
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments	C 000		
C 272	<p>10A NCAC 13G .0904(d)(2) Nutrition and Food Service</p> <p>10A NCAC 13G .0904 Nutrition and Food Service</p> <p>(d) Food Requirements in Family Care Homes: (2) Foods and beverages that are appropriate to residents' diets shall be offered or made available to all residents as snacks between each meal for a total of three snacks per day and shown on the menu as snacks.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility failed to offer snacks three times daily to residents.</p> <p>The findings are:</p> <p>Interview with the Supervisor-in-Charge (SIC) on 4/23/15 at 9:30 a.m. revealed: -Breakfast was served at 6:30 a.m., lunch was served at 1:00 p.m. and dinner was served at 5:30 p.m. -The residents were offered snacks at 10:00 a.m. and 7:00 p.m. -The facility had two diabetics residents. One of the residents was out of the facility with family.</p> <p>Interview with two residents on 4/23/15 at 10:25 a.m. revealed: -The residents were offered two snacks daily. -A snack was offered in the mid morning and in the evening.</p>	C 272		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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C 272	<p>Continued From page 1</p> <p>-Snacks were not offered three times daily. -The residents did not complain of being hungry between meals.</p> <p>An attempted interview with a third resident on 4/23/15 at 10:25 a.m. revealed the resident was not interviewable.</p> <p>An attempted interview with a resident who was a diabetic on 4/23/15 at 2:48 p.m. revealed the resident did not want to be interviewed.</p> <p>Observation on 4/23/15 between 2:00 p.m.-3:00 p.m. revealed the residents were not offered a mid evening snack.</p> <p>Observation in the kitchen on 4/23/15 at 3:13 p.m. revealed: -The facility had peanut butter, crackers, graham crackers and cookies in the pantry. -No fresh or canned fruit were on hand.</p> <p>Observation of the deep freezer on 4/23/15 at 3:13 p.m. revealed the facility had frozen fruit.</p> <p>Interview with the SIC on 4/23/15 at 3:13 p.m. revealed: -The residents received peanut butter, crackers, peanut butter sandwiches, yogurt, graham crackers, cookies and fruit for snacks. -For the 11:30 a.m. snacks on 4/23/15, the residents received peanut butter and graham crackers, cookies, coffee and water.</p> <p>Interview with the Administrator on 4/23/15 at 3:14 p.m. revealed: -Staff offer snacks to residents three times daily between 10:00 a.m.-11:00 a.m., between 2:00 p.m.-3:00 p.m. and at 7:00 p.m. -The facility did not have any current snack</p>	C 272		

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C 272	Continued From page 2 menus. -The Administrator expectation is for staff to offer snacks three times daily to residents. -She was not aware snacks were not offered to residents three times daily.	C 272		