

Division of Health Service Regulation

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL073019 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____ | (X3) DATE SURVEY COMPLETED 04/14/2015 |
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| NAME OF PROVIDER OR SUPPLIER INSPIRATIONAL FAMILY CARE HOME | STREET ADDRESS, CITY, STATE, ZIP CODE 719 WALNUT GROVE CHURCH ROAD HURDLE MILLS, NC 27541 |
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| C 000 | Initial Comments The Adult Care Licensure section and the Person County Department of Social Services conducted an Annual Survey on April 14, 2015. | C 000 | | |
| C 174 | <p>10A NCAC 13G .0505(1)(2) Training On Care Of Diabetic Residents</p> <p>10A NCAC 13G .0505 Training On Care Of Diabetic Residents A family care home shall assure that training on the care of residents with diabetes is provided to unlicensed staff prior to the administration of insulin as follows: (1) Training shall be provided by a registered nurse, registered pharmacist or prescribing practitioner. (2) Training shall include at least the following: (a) basic facts about diabetes and care involved in the management of diabetes; (b) insulin action; (c) insulin storage; (d) mixing, measuring and injection techniques for insulin administration; (e) treatment and prevention of hypoglycemia and hyperglycemia, including signs and symptoms; (f) blood glucose monitoring; universal precautions; appropriate administration times; and (g) sliding scale insulin administration.</p> <p>This Rule is not met as evidenced by: Based on interview and record review, the facility failed to assure training on the care of the diabetic resident for 2 of 3 medication aides. (Staff A, and Staff D). The findings are: Review of the current FL-2 dated 10/28/14 for</p> | C 174 | | |

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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| C 174 | <p>Continued From page 1</p> <p>Resident # 1 revealed:</p> <ul style="list-style-type: none"> - Diagnoses of Diabetes Mellitus Type II. - Lantus 15 units subcutaneously at bedtime. (A long acting insulin used to control blood sugar.) - Novolog insulin by sliding scale with FSBS monitoring at 7:30 a.m. and 8 p.m. (Fast acting insulin used to control blood sugar.) <p>Sliding scale = 150-200 - 2 units; 20 -250 - 4 units; 251-300 - 6 units; 301- 350 - 8 units; 351-400 - 10 units.</p> <p>Review of finger stick blood sugar (FSBS) monitoring sheets for February 2015, March 2015 and April 2015 revealed Staff A and Staff C had documentation of obtaining FSBS from Resident # 1.</p> <p>1. Review of the staff record for Staff A, Medication Aide/Administrator, revealed:</p> <ul style="list-style-type: none"> - Staff A started working in the facility as the current owner, Medication Aide and Administrator on 2/25/14. - Staff A had passed the medication aide testing on 9/30/13. - A medication administration clinical skills validation check list dated 11/23/13 was completed in this facility when he worked before he became the owner (Hired 10/04/13). - There was no documentation of training on the care of the diabetic resident prior to administering insulin. <p>Refer to the interview on 4/14/15 at 11:55 a.m. with the Medication Aide/Administrator.</p> <p>2. Review of the staff record for Staff D revealed:</p> <ul style="list-style-type: none"> - Staff D was hired 12/07/12 as a Supervisor-In-Charge (SIC). - Medication administration testing was passed on 7/26/06 and medication administration clinical | C 174 | | |

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| C 174 | <p>Continued From page 2</p> <p>skills validation dated 12/07/12 was in the record.</p> <ul style="list-style-type: none"> - There was no documentation of the training on the care of the diabetic resident prior to administering insulin. <p>Staff D was not available for interview.</p> <p>Refer to the interview on 4/14/15 at 11:55 a.m. with the Medication Aide/Administrator.</p> <p>_____</p> <p>Interview on 4/14/15 at 11:55 a.m. with the Administrator revealed:</p> <ul style="list-style-type: none"> - He said all medication aides/SICs administered insulin and obtained FSBS for Resident # 1 as he showed the surveyor the medication administration records. - He thought the SICs had training on the care of the diabetic resident. - No information was provided about his training on the care of the diabetic resident. | C 174 | | |
| C 934 | <p>G.S.131D-4.5B (a) ACH Infection Prevention Requirements</p> <p>G.S. 131D-4.5B Adult Care Home Infection Prevention Requirements</p> <p>(a) By January 1, 2012, the Division of Health Service Regulation shall develop a mandatory, annual in-service training program for adult care home medication aides on infection control, safe practices for injections and any other procedures during which bleeding typically occurs, and glucose monitoring. Each medication aide who successfully completes the in-service training program shall receive partial credit, in an amount determined by the Department, toward the continuing education requirements for adult care</p> | C 934 | | |

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| C 934 | <p>Continued From page 3</p> <p>home medication aides established by the Commission pursuant to G.S. 131D-4.5</p> <p>This Rule is not met as evidenced by: Based on observation, interview and record review, the facility failed to provide infection prevention training for 3 of 3 medication aides (Staff A, Staff C and Staff D). The findings are:</p> <p>Review of finger stick blood sugar (FSBS) monitoring sheets for February 2015, March 2015 and April 2015 revealed Staff A, Staff C and Staff D had documentation of obtaining FSBS from Resident # 1.</p> <p>1. Review of Staff A's, Medication Aide/Administrator, staff record revealed:</p> <ul style="list-style-type: none"> - Staff A started working in the facility as the current owner, Medication Aide and Administrator on 2/25/14. - Staff A had passed the medication aide testing on 9/30/13. - A medication administration clinical skills validation check list dated 11/23/13 was completed in this facility when he worked before he became the owner. - There was no documentation of completing the mandatory annual state infection prevention course. <p>Interview on 2/07/14 at 11:27 a.m. with Staff A revealed:</p> <ul style="list-style-type: none"> - He had been working in the facility previously since 11/01/13 when he was working as a supervisor and working toward becoming the administrator/owner. | C 934 | | |

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| C 934 | <p>Continued From page 4</p> <ul style="list-style-type: none"> - He had passed his medication administration test on 9/30/13 and the medication clinical skills validation check list in November 2013 and had been passing medications since that time. - All of the medication aides assisted with FSBS monitoring and insulin injection. <p>Refer to the interview on 4/14/15 at 5 p.m. with the Medication Aide/Administrator.</p> <p>2. Review of the staff record for Staff C, supervisor-in-charge (SIC), revealed:</p> <ul style="list-style-type: none"> - Hired on 12/30/2000 as an SIC/Medication Aide. - There was no documentation of Staff C passing the medication aide testing. - A medication administration clinical skills check list had been checked off and signed by the nurse and was dated 6/15/06. - There was no documentation of completing for the mandatory annual state infection prevention course. <p>Interview on 4/014/15 at 4:45 p.m. with Staff C revealed:</p> <ul style="list-style-type: none"> - SIC had been passing medications in the facility for many years. - One resident in the facility required insulin injections and fingerstick blood sugar monitoring. - Staff C did not think she had completed the state infection prevention course. <p>Refer to the interview on 4/14/15 at 5 p.m. with the Medication Aide/Administrator.</p> <p>3. Review of the staff record for Staff D, Medication Aide/Administrator, revealed:</p> <ul style="list-style-type: none"> - Staff D was hired 12/07/12 as a Supervisor-In-Charge (SIC). - Medication administration testing was passed | C 934 | | |

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| C 934 | <p>Continued From page 5</p> <p>on 7/26/06 and medication administration clinical skills validation dated 12/07/12 was in the record.</p> <ul style="list-style-type: none"> - There was no documentation of the mandatory annual state infection prevention course. <p>Staff D was not available for interview.</p> <p>Refer to the interview on 4/14/15 at 5 p.m. with the Medication Aide/Administrator.</p> <p>_____</p> <p>Telephone interview on 4/14/15 at 5 p.m. revealed:</p> <ul style="list-style-type: none"> - He thought the infection course staff completed in April 2014 was the required mandatory state infection prevention course. - He would check with the instructor about the course and obtain the appropriate certificate. | C 934 | | |
| C935 | <p>G.S. § 131D-4.5B (b) ACH Medication Aides; Training and Competency</p> <p>G.S. § 131D-4.5B (b) Adult Care Home Medication Aides; Training and Competency Evaluation Requirements.</p> <p>(b) Beginning October 1, 2013, an adult care home is prohibited from allowing staff to perform any unsupervised medication aide duties unless that individual has previously worked as a medication aide during the previous 24 months in an adult care home or successfully completed all of the following:</p> <p>(1) A five-hour training program developed by the Department that includes training and instruction in all of the following:</p> <ul style="list-style-type: none"> a. The key principles of medication administration. b. The federal Centers for Disease Control and | C935 | | |

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| C935 | <p>Continued From page 6</p> <p>Prevention guidelines on infection control and, if applicable, safe injection practices and procedures for monitoring or testing in which bleeding occurs or the potential for bleeding exists.</p> <p>(2) A clinical skills evaluation consistent with 10A NCAC 13F .0503 and 10A NCAC 13G .0503.</p> <p>(3) Within 60 days from the date of hire, the individual must have completed the following:</p> <p>a. An additional 10-hour training program developed by the Department that includes training and instruction in all of the following:</p> <ol style="list-style-type: none"> 1. The key principles of medication administration. 2. The federal Centers of Disease Control and Prevention guidelines on infection control and, if applicable, safe injection practices and procedures for monitoring or testing in which bleeding occurs or the potential for bleeding exists. <p>b. An examination developed and administered by the Division of Health Service Regulation in accordance with subsection (c) of this section.</p> <p>This Rule is not met as evidenced by: Based on observation, interview and record review, the facility failed to assure 1 of 1 medication aide (Staff A) hired after 10/01/13 who administered medications had successfully completed medication training prior to administering medications to residents. The findings are:</p> <ol style="list-style-type: none"> 1. Review of Staff A, medication aide/Administrator staff record revealed: <ul style="list-style-type: none"> - Staff A was hired on 10/04/13 with the previous owner and Staff A became the current owner of | C935 | | |

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| C935 | <p>Continued From page 7</p> <p>the facility on 2/25/14.</p> <ul style="list-style-type: none"> - Staff A had documentation supporting the title of supervisor-in-charge (SIC). - Staff A had passed the medication administration testing on 9/30/13. - A medication clinical skills check list had been checked off and signed by the nurse dated 11/23/13. - There was no documentation of completing the 15 hour medication administration training in the record. <p>Review of the medication administration records (MAR) for February 2015, March 2015 and April 2015 revealed Staff A had passed medications during those months.</p> <p>Interview on 4/14/15 at 11:47 a.m. with Staff A, SIC/Administrator revealed:</p> <ul style="list-style-type: none"> - Three staff members passed medications in the facility including himself. - Staff A had passed medication administration test and had a medication clinical skills validation check list completed. - Staff A had not completed the 15 hour training for medication administration. | C935 | | |