

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL051007	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 04/28/2015
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NAME OF PROVIDER OR SUPPLIER MCLAMB'S REST HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 998 FIVE POINTS ROAD BENSON, NC 27504
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D 000	Initial Comments The Adult Care Licensure Section conducted an annual survey on April 28, 2015.	D 000		
D 137	<p>10A NCAC 13F .0407(a)(5) Other Staff Qualifications</p> <p>10A NCAC 13F .0407 Other Staff Qualifications (a) Each staff person at an adult care home shall: (5) have no substantiated findings listed on the North Carolina Health Care Personnel Registry according to G.S. 131E-256;</p> <p>This Rule is not met as evidenced by: Based on interview and review of personnel files, the facility failed to assure 1 of 3 staff (Staff A) sampled had no substantiated findings on the North Carolina Health Care Personnel Registry (HCPR) according to G.S. 131E-256.</p> <p>The findings are:</p> <p>Review of Staff A's personnel file revealed: -Staff A was hired to work at the facility on 01/01/07 as the Office Assistant/Medication Aide/Activity Coordinator. -No documentation of a Health Care Personnel Registry (HCPR) check completed for Staff A.</p> <p>Observation of Staff A on 4/28/2015 at intervals during the survey revealed: -Staff A interacted and assisted residents while in the dining room. -Staff A provided activities to the residents. -Staff A administered medications to residents at 5:00pm.</p> <p>Interview with the Assistant Administrator on</p>	D 137		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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D 137	<p>Continued From page 1</p> <p>4/28/2015 at 5:55pm revealed: -The previous Assistant Administrator would have been responsible to complete the HCPR for Staff A at hire. -The Assistant Administrator was responsible for completing the HCPR checks on new employees. -The Assistant Administrator did not know a HCPR check had to be completed for the Activity Director. -The Assistant Administrator had done HCPR checks in March 2015 and "may have missed her [Staff A]".</p> <p>Prior to the end of the survey, the Assistant Administrator presented a HCPR check prior for Staff A dated 4/28/2015 with no substantiated findings listed.</p>	D 137		
D 139	<p>10A NCAC 13F .0407(a)(7) Other Staff Qualifications</p> <p>10A NCAC 13F .0407 Other Staff Qualifications (a) Each staff person at an adult care home shall: (7) have a criminal background check in accordance with G.S. 114-19.10 and 131D-40;</p> <p>This Rule is not met as evidenced by: Based on interviews and review of personnel files, the facility failed to assure 2 of 3 sampled staff (Staff A and C) had a criminal background check upon hire in accordance with G.S.114-19.10 and 131D-40.</p> <p>The findings are:</p> <p>1. Review of Staff A's personnel file on 04/28/2015 revealed: -Staff A was hired as the Office Assistant/Activity Coordinator on 01/01/2007.</p>	D 139		

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D 139	<p>Continued From page 2</p> <ul style="list-style-type: none"> -Staff A completed the medication clinical skills competence evaluation on 03/20/2013 and passed the Medication Aide written exam on 06/06/2013. -No documentation of a criminal background check for Staff A being done by the facility since hire date. <p>Observation of Staff A on 4/28/2015 at intervals during the survey revealed:</p> <ul style="list-style-type: none"> -Staff A interacted and assisted residents while in the dining room. -Staff A provided activities to the residents. -Staff A administered medications to residents at 5:00pm. <p>Interview with the Assistant Administrator on 4/28/2015 at 5:50pm revealed:</p> <ul style="list-style-type: none"> -Staff A was hired by the previous Assistant Administrator. -The previous Assistant Administrator would have been responsible to assure the criminal background check for Staff A was done upon hire. -If the criminal background check was not in Staff A's personnel file, the criminal background check had not been done. -The Assistant Administrator did not know why the criminal background check for Staff A had not been done. <p>2. Review of Staff C's personnel file on 04/28/2015 revealed:</p> <ul style="list-style-type: none"> -Staff C was hired as the Supervisor in Charge/Housekeeper on 06/17/2014. -A job description for personal care aide with Staff C's signature and dated 08/04/2014. -A job description for housekeeping/laundry with Staff C's signature and dated 08/04/2014. -A job description for supervisor-in-charge with Staff C's signature and dated 01/15/2015. 	D 139		

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D 139	<p>Continued From page 3</p> <ul style="list-style-type: none"> -Staff C previously worked at the facility from "2012 to Aug [August] 2013". -Documentation for a criminal background check dated 07/13/2012. -No documentation of a criminal background check for Staff C being done by the facility since hire date of 06/17/2014. <p>Observation of Staff C on 4/28/2015 at intervals during the survey revealed:</p> <ul style="list-style-type: none"> -Staff C prepared the lunch and supper meals. -Staff C interacted with and assisted residents living at the facility. <p>Interview with Staff C on 04/28/2015 at 11:25am revealed:</p> <ul style="list-style-type: none"> -Today (04/28/2015) was her second day working in this building as the Supervisor in Charge. -Staff C was still in training. -Staff A had worked mostly at building #2 which was next door to this facility. <p>Interview with the Assistant Administrator on 4/28/2015 at 5:50pm revealed:</p> <ul style="list-style-type: none"> -Staff A was hired by the previous Assistant Administrator. -The previous Assistant Administrator would have been responsible to assure the criminal background check for Staff A was done upon hire. -If the criminal background check was not in Staff A's personnel file, the criminal background check had not been done. -The Assistant Administrator did not know why the criminal background check for Staff A had not been done. <p>Interview with the Assistant Administrator on 04/28/2015 at 6:05pm revealed:</p> <ul style="list-style-type: none"> -Staff C had been previously employed at the facility. 	D 139		

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D 139	Continued From page 4 -Staff C left employment and went to work someplace else. -Staff C was offered another position at the facility and was rehired at the facility by the previous Assistant Administrator. -No criminal background check was done when Staff C was rehired at the facility on 06/17/2014.	D 139		
D 150	10A NCAC 13F .0501 Personal Care Training And Competency 10A NCAC 13F .0501 Personal Care Training And Competency (a) An adult care home shall assure that staff who provide or directly supervise staff who provide personal care to residents successfully complete an 80-hour personal care training and competency evaluation program established by the Department. Directly supervise means being on duty in the facility to oversee or direct the performance of staff duties. Copies of the 80-hour training and competency evaluation program are available at the cost of printing and mailing by contacting the Division of Facility Services, Adult Care Licensure Section, 2708 Mail Service Center, Raleigh, NC 27699-2708. (b) The facility shall assure that training specified in Paragraph (a) of this Rule is successfully completed within six months after hiring for staff hired after September 1, 2003. Documentation of the successful completion of the 80-hour training and competency evaluation program shall be maintained in the facility and available for review. This Rule is not met as evidenced by: Based on observation, record review, and interview, the facility failed to assure the 80-hour personal care training and competency evaluation	D 150		

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D 150	<p>Continued From page 5</p> <p>was completed within six months of hire for 1 of 2 staff (Staff C) sampled.</p> <p>The findings are:</p> <p>Review of Staff C's personnel file on 04/28/2015 revealed:</p> <ul style="list-style-type: none"> -Staff C was hired as the Supervisor in Charge/Housekeeper on 06/17/2014. -A job description for housekeeping/laundry with Staff C's signature and dated 08/04/2014. -A job description for personal care aide with Staff C's signature and dated 08/04/2014. -A job description for supervisor-in-charge with Staff C's signature and dated 01/15/2015. -No documentation of the Personal Care Services (PCS) 80-hour training. <p>Interview with the Assistant Administrator on 04/28/2015 at 6:20pm revealed:</p> <ul style="list-style-type: none"> -Staff C was previously employed at the facility as the Activity Coordinator. -Staff C terminated her employment August 2013. -Staff C was rehired in September 2014. -Staff C has not had the 80-hour PCS training since employment with the facility. -Staff C said she had the PCS training at the facility she had previously worked. -The Assistant Administrator had talked with a representative at the previous facility about the training for Staff C but did not have any documentation of the 80-hour Personal Care Services training. -Staff C was not a nursing assistant. -Staff C had training at another facility for nursing assistant but the training had not been completed. -Staff C's duties included cooking, helping residents get ready for bed, assisting with dressing/undressing residents as needed, and 	D 150		

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D 150	<p>Continued From page 6</p> <p>assisting residents with toileting.</p> <p>Interview with Staff C on 04/28/2015 at 6:45pm revealed:</p> <ul style="list-style-type: none"> -Staff C's duties included resident care task such as dressing, incontinent care, toileting, and bathing. -Staff C knew the residents at the facility and knew how to take care of the residents. -Staff C had previously been employed at the facility. -Staff C had training in providing personal care to residents at a prior facility, but did not complete all of the training requirements. -Staff C would be the live-in staff at the facility tonight (04/28/2015) and knew of a resident who would require assistance with personal care before going to bed. <p>Observation of Staff C on 04/28/2015 at 7:45pm revealed:</p> <ul style="list-style-type: none"> -Staff C was going into the bathroom with a resident in a wheelchair. -Staff C had an incontinent pad, socks, and clothes in her hand. 	D 150		