

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>HAL001002</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>07/15/2015</b>
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NAME OF PROVIDER OR SUPPLIER  <b>BURLINGTON CARE CENTER</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>2201 BURCH BRIDGE ROAD BURLINGTON, NC 27217</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 000	Initial Comments	D 000		
D 287	<p>10A NCAC 13F .0904(b)(2) Nutrition And Food Service</p> <p>10A NCAC 13F .0904 Nutrition And Food Service (b) Food Preparation and Service in Adult Care Homes:</p> <p>(2) Table service shall include a napkin and non-disposable place setting consisting of at least a knife, fork, spoon, plate and beverage containers. Exceptions may be made on an individual basis and shall be based on documented needs or preferences of the resident.</p> <p>This Rule is not met as evidenced by: Based on observation, interview, and record review, the facility failed to assure table service included a non-disposable place setting consisting of at least a knife, fork, spoon, and plates in the dining room for all 8 residents. The findings are:</p> <p>Observation of the lunch meal in the facility dining room on 7/14/15 at 11:45am revealed:</p> <ul style="list-style-type: none"> <li>- The residents were served baked ham, yams, turnip greens, a slice of bread and stewed apples.</li> <li>- The place setting for all 8 residents consisted of a non-disposable spoon, paper napkin, non-disposable cups, a non-disposable plate and a non- disposable bowl.</li> <li>- Three of the residents were observed picking up their baked ham with their fingers.</li> <li>- One of the residents asked staff to start allowing the residents to eat with a knife and a</li> </ul>	D 287		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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D 287	<p>Continued From page 1</p> <p>fork.</p> <ul style="list-style-type: none"> <li>- All 8 of the residents ate all of the food on their plates.</li> </ul> <p>Interviews with residents revealed:</p> <ul style="list-style-type: none"> <li>- Resident had not been getting a knife or fork with meals.</li> <li>- Resident had learned to eat with a spoon, since that was all he had.</li> <li>- Residents did not let not having a fork stop him from eating, he just did not think about it.</li> <li>- Resident told the staff that was his request was that they start handing out knives and forks along with the meal.</li> <li>- Resident had never asked anyone for a knife or fork, because he already knew he was not going to get one.</li> </ul> <p>Interview with the Medication Aide/Supervisor (MA/SIC) on 7/14/15 at 11:55am revealed:</p> <ul style="list-style-type: none"> <li>- She worked in the facility as a MA/SIC 5 days per week.</li> <li>- She rotated the cooking duties with the other MA/SIC that also worked 5 days per week along with her.</li> <li>- She did not give the residents a knife and fork to eat with because they end up taking them to their rooms and knives and forks have been found in resident's dresser drawers in the past.</li> </ul> <p>Interview with a second MA/SIC on 7/14/15 at 12:00pm revealed:</p> <ul style="list-style-type: none"> <li>- The facility had a supply of forks and knives.</li> <li>- The residents were not given a knife and fork because the residents take the knife and forks away from the table and they lose them.</li> </ul> <p>Observation on 7/15/15 at 12:05pm revealed a drawer in the kitchen with a supply of forks and knives.</p>	D 287		

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D 287	Continued From page 2  Interview with the facility Owner/ Administrator on 7/14/15 at 1:05pm revealed: - She was not aware the facility staff was not giving the residents a full set of tableware consisting of a knife, fork and spoon. - The staff were aware they were supposed to give the residents a knife and fork to eat with. - She would assure the residents would be given a full set of tableware consisting of a knife, fork and spoon going forward.	D 287		
D 306	10A NCAC 13F .0904(d)(3)(H) Nutrition and Food Service  10A NCAC 13F .0904 Nutrition and Food Service (d) Food Requirements in Adult Care Homes: (3) Daily menus for regular diets shall include the following: (H) Water and Other Beverages: Water shall be served to each resident at each meal, in addition to other beverages.  This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to serve water to each resident in addition to other beverages. The findings are:  Observation of the lunch meal on 7/14/15 at 11:45am in the dining room revealed: - Residents were served iced tea for a beverage. - No water was served to the residents. - There was a water tank in the dining room, most of the residents got water from throughout the day. - There was a resident (Resident #3) that was not cognitive to get up and get water on his own..	D 306		

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D 306	<p>Continued From page 3</p> <p>Based on observation and record review Resident #3 was not interviewable.</p> <p>The FL-2 for Resident #3 revealed he suffered a stroke on 5/15/15.</p> <p>Interview with the MA/SIC on 7/14/15 at 12:05pm revealed:</p> <ul style="list-style-type: none"> <li>- Resident #3 had mini strokes and he had not been the same, he was no longer independent like he was before.</li> <li>- Staff had to do everything for him now, and they also had to keep him in constant eyesight.</li> </ul> <p>Random interviews with residents after the lunch observation revealed:</p> <ul style="list-style-type: none"> <li>- Water was not "served with meals, but they always gave us something to drink".</li> <li>- " Most of us could get up and get our own water if we want some "</li> <li>- " I keep an old soda bottle with me to refill and get water when I need it. "</li> </ul> <p>Interview with the MA/SIC on 7/14/15 at 11:55am revealed:</p> <ul style="list-style-type: none"> <li>- She did not usually put water on the table for the residents.</li> <li>- She thought about setting water on the table for the residents and then decided, they could just get their own since there was a water jug in the dining room.</li> <li>- She did not think about whether Resident #3 could get his own water or not, that had not crossed her mind.</li> </ul> <p>Interview with the second MA/SIC on 7/14/15 at 12:00pm revealed:</p> <ul style="list-style-type: none"> <li>- She did not put water on the table for the residents.</li> <li>- The residents get their own water from the</li> </ul>	D 306		

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D 306	<p>Continued From page 4</p> <p>water tank when they are thirsty.</p> <ul style="list-style-type: none"> <li>- The staff gave Resident #3 water throughout the day.</li> </ul> <p>Interview with the facility Administrator/owner on 7/14/15 at 1:05pm revealed:</p> <ul style="list-style-type: none"> <li>- The staff at the facility was supposed to serve water with each meal.</li> <li>- Although some of the residents could probably get their own water, it should have been placed on the table and offered to all of the residents.</li> <li>- She would assure all of the residents would be offered water in the future.</li> </ul>	D 306		