

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL032087	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 10/06/2015
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NAME OF PROVIDER OR SUPPLIER THE PICKETT HOUSE FAMILY CARE HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 3811 PICKETT ROAD DURHAM, NC 27705
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C 000	Initial Comments The Adult Care Licensure Section conducted an annual survey on 10/6/15.	C 000		
C 133	<p>10A NCAC 13G. 0403(c) Qualifications of Medication Staff</p> <p>10A NCAC 13G. 0403 Qualifications of Medication Staff (c) Medication aides and staff who directly supervise the administration of medications, except persons authorized by state occupational licensure laws to administer medications, shall complete six hours of continuing education annually related to medication administration.</p> <p>This Rule is not met as evidenced by: Based on interview and record review, the facility failed to ensure 2 of 3 staff (A,E) had completed their six hours of annual continuing education hours related to medication administration.</p> <p>The findings are:</p> <p>1. Review of Staff A's personnel record revealed: -Staff A's hire date was documented as 8/30/12. -Staff A was hired as Supervisor- in -Charge -There was no documentation of annual continuing education hours related to medication administration.</p> <p>Review of the residents' medication administration records revealed Staff A administered medications at the facility.</p> <p>Refer to interview with the Administrator on 10/6/15 at 12:30PM.</p> <p>2. Review of Staff E's personnel record revealed:</p>	C 133		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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C 133	<p>Continued From page 1</p> <ul style="list-style-type: none"> -Staff E's hire date was documented as 1/13/06. -Staff E was hired as Supervisor- in -Charge -There was no documentation of annual continuing education hours related to medication administration. <p>Refer to interview with the Administrator on 10/6/15 at 12:30PM.</p> <p>_____</p> <p>Interview with the Administrator on 10/6/15 at 12:30PM revealed:</p> <ul style="list-style-type: none"> -Staff A and E administered medications at the facility. -The Administrator believed the certificates or rosters of the facility's annual continuing education related to medication administration might be with the facility's Registered Nurse trainer. -The Administrator called the nurse trainer and requested verification of the staff continuing education hours. -The Administrator would fax any additional information he located. -No additional information was received. 	C 133		
C 153	<p>10A NCAC 13G .0501 (a) Personal Care Training And Competency</p> <p>10A NCAC 13G .0501 Personal Care Training And Competency</p> <p>(a) The facility shall assure that personal care staff and those who directly supervise them in facilities without heavy care residents successfully complete a 25-hour training program, including competency evaluation, approved by the Department according to Rule</p>	C 153		

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C 153	<p>Continued From page 2</p> <p>.0502 of this Section. For the purposes of this Subchapter, heavy care residents are those for whom the facility is providing personal care tasks listed in Paragraph (i) of this Rule. Directly supervise means being on duty in the facility to oversee or direct the performance of staff duties.</p> <p>This Rule is not met as evidenced by: Based on interview and record review, the facility failed to ensure 4 of 5 staff (A,C,D,E) had their 25 Hour Personal Care Aide Training and competency validation.</p> <p>The findings are:</p> <p>Observation on 10/6/15 at 8:15AM revealed Staff D (Supervisor In Charge) was in the home.</p> <p>Interview with Staff D on 10/6/15 at 8AM revealed:</p> <ul style="list-style-type: none"> -Staff D was considered a Supervisor in Charge (SIC) -Staff D's duties included administering medications, providing personal care such as getting the residents up and assisting with baths, grooming and providing feeding assistance as needed. -Staff D had been working in the field of group homes and mental health for years. -Staff C did not administer medications at the facility but provided personal care and one-one-one acitivity to the residents as necessary and her title was Rehabilitation Aide/Personal Care Aide. -Staff D and other staff members provided transportation to get residents to medical appointments and to various day programs. -3 of the residents had mental retardation. 	C 153		

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C 153	<p>Continued From page 3</p> <p>-2 other residents were on anti-psychotic medications.</p> <p>1.Review of Staff A's(SIC) personnel record revealed: -Staff A's hire date was documented as 8/30/12. -There was no documentation of 25 hours Personal Care Service training hours or competency.</p> <p>Staff A was not available for interview</p> <p>Refer to interview with the Administrator on 10/6/15 at 12:30PM.</p> <p>2. Observation on 10/6/15 at 9AM revealed Staff C (Rehabilitation Aide/Personal Care Aide) was doing a one on one activity with a resident.</p> <p>Review of Staff C's (Rehabilitation Aide /PCA) personnel record revealed: -Staff C's hire date was documented as 11/10/14. -There was no documentation of 25 hours Personal Care Service training hours or competency. -Refer to interview with the Administrator on 10/6/15 at 12:30PM.</p> <p>3.Review of Staff D's (SIC) personnel record revealed: -Staff D's hire date was documented as 11/20/14. -There was no documentation of 25 hours Personal Care Service training hours or competency.</p> <p>-Refer to interview with the Administrator on 10/6/15 at 12:30PM.</p> <p>4.Review of Staff E's (SIC) personnel record</p>	C 153		

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C 153	<p>Continued From page 4</p> <p>revealed:</p> <ul style="list-style-type: none"> -Staff E's hire date was documented as 1/13/06. -There was no documentation of 25 hours Personal Care Service training hours or competency. <p>-Refer to interview with the Administrator on 10/6/15 at 12:30PM.</p> <p>_____</p> <p>Interview with the Administrator on 10/6/15 at 12:30PM revealed:</p> <ul style="list-style-type: none"> -Staff A, C, D, and E provided personal care. -Staff C did not administer medications at the facility but provided personal care and one-one-one acitivity to the residents as necessary and her title was Rehabilitation Aide/Personal Care Aide. -Several of the residents in his facility required assistance with a shower and bath. -One of the residents required feeding assistance on occasion. -None of the staff were Nurse Aides. -None of the staff had a certificate or check off list for their 25 hour Personal Care Aide (PCA) training. <p>The Administrator called the facility's Registered Nurse trainer and scheduled the 25 hour PCA training for staff to start 10/12/15.</p>	C 153		