

Division of Health Service Regulation

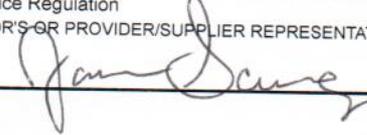
STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL060113	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 10/07/2015
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NAME OF PROVIDER OR SUPPLIER UNLIMITED POSSIBILITIES FAMILY CARE HOME # 2	STREET ADDRESS, CITY, STATE, ZIP CODE 7245 CITY VIEW DRIVE CHARLOTTE, NC 28212
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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C 000	Initial Comments The Adult Care Licensure Section and the Mecklenburg County Department of Social Services conducted an annual survey on 10/07/15.	C 000		
C 280	<p>10A NCAC 13G .0904(d)(3)(H) Nutrition and Food Service</p> <p>10A NCAC 13G .0904 Nutrition and Food Service (d) Food Requirements in Family Care Homes: (3) Daily menus for regular diets shall include the following: (H) Water and Other Beverages: Water shall be served to each resident at each meal, in addition to other beverages.</p> <p>This Rule is not met as evidenced by: Based on observation and interviews, the facility failed to serve water at the lunch meal on 10/07/15 to every resident.</p> <p>The findings are:</p> <p>Observation of the lunch service on 10/07/15 from 11:50 am to 12:50 pm revealed: -At 12:10 pm 5 residents were sitting at the dining room table. -Five residents were served milk, (one of those was thickened). One resident was also served a liquid supplement, and one resident was also served thickened apple juice. -No residents were served or offered water with their meal.</p> <p>Observation of the kitchen on 10/07/15 at 12:50 pm revealed: -There were clean plastic cups available in the drainer and in the cabinet that could have been used to serve water to the residents at the lunch</p>	C 280	<p>① On the day the deficiency was issued an immediate house meeting was conducted with All staff working with Unlimited Possibilities addressing the regulations that water would be served at all meals. Moving forward all staff will be trained by management with meals.</p> <p>② Meal observation will take place on a weekly basis by management and employee evaluations during the course of new hires and as well as current employees to prevent the problem from occurring again</p> <p>③ The administrator will ensure that appropriate training has been complete and meals are being monitor by management</p> <p>④ meal observation will be conducted on a weekly basis and employee evaluation every 90 days.</p> <p>⑤ Correction date effective 10/31/15</p>	

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE



TITLE
Administrator

(X6) DATE
10/31/15

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C 280	<p>Continued From page 1</p> <p>meal.</p> <p>Review of the facility's menu for the week of 10/04/15 to 10/10/15 revealed:</p> <ul style="list-style-type: none"> -Residents were to be given 1 cup beverage of choice with each meal. -Water was not listed as part of any meal services. <p>Interview on 10/07/15 at 12:50 pm with the Resident Care Coordinator revealed:</p> <ul style="list-style-type: none"> -She had worked at this facility since July 2015. -She was rarely at the facility at meal time. -The Supervisor-in-Charge (SIC) did the cooking. -She thought a "beverage of choice" should be served at each meal to every resident. -She was not aware water should be served in addition to other beverages at each meal to every resident. -She was aware that "dementia residents cannot make the decision whether they want water or not, so it should be placed in front of them". <p>Interview on 10/07/15 at 12:52 with the SIC revealed:</p> <ul style="list-style-type: none"> -She had worked at this facility for 2 years, but had worked as a nurse aide for 14 years at other facilities. -She prepared and served two meals a day for each shift she worked. -She was aware water was to be served at each meal to every resident. -She did not place water on the table because the residents "do not drink it all the time. I usually give them milk or juice." <p>Interview on 10/07/15 at 12:55 pm with the Executive Director revealed:</p> <ul style="list-style-type: none"> -She was aware water was to be served at each meal to every resident. 	C 280		
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C 280	<p>Continued From page 2</p> <p>-She was not aware water was not being served at each meal to every resident.</p> <p>Based on observation, record review and staff interviews on 10/07/15, it was determined the residents were not interviewable.</p>	C 280		