

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL011269	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 12/28/2015
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NAME OF PROVIDER OR SUPPLIER ANGEL HOUSE 6	STREET ADDRESS, CITY, STATE, ZIP CODE 60 F HORNOT CIRCLE ASHEVILLE, NC 28806
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{C 000}	Initial Comments	{C 000}		
{C 246}	<p>10A NCAC 13G .0902(b) Health Care</p> <p>10A NCAC 13G .0902 Health Care (b) The facility shall assure referral and follow-up to meet the routine and acute health care needs of residents.</p> <p>This Rule is not met as evidenced by: Based on interview, observation, and record review, the facility failed to assure referral and follow-up for 1 of 3 sampled Residents (Resident #3) to a recommendation for a podiatry appointment and an AIC test.</p> <p>The findings are:</p> <p>Review of Resident #3's current FL2 dated 02/12/2015 revealed diagnoses of autism, mental retardation, dehydration, obesity, and diabetes.</p> <p>1. Review of Resident #3's Licensed Health Professional Support (LHPS) evaluation, dated 12/10/2015 revealed: -"Rash to right foot - small area scratched?" -"Fungal great toenail bilaterally." -"Nails long - need trimmed." -Recommendation to "Please obtain Podiatry appointment for diabetic foot care. Monitor skin integrity of feet and be alert for worsening rash."</p> <p>Review of Podiatry Progress note for Resident # 3 from the Podiatrist dated 07/20/2015 revealed: -"Patient presents with a painful left hallux toenail." -"This has been a recurrent problem of months'</p>	{C 246}		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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{C 246}	<p>Continued From page 1</p> <p>duration." -"It developed gradually and is worsening causing aching pain worse with pressure." -"The left hallux toenail medial border is ingrowing with erythema (reddening) with pain with palpation." -Impression and plan indicated "foot pain, recurring ingrowing toenails, Paronychias (abscess caused by a nail infection) and Onychomycosis (a fungal infection)." -Plan states that "Patient would benefit from a matrixectomy (partial nail removal) procedure to get rid of the nail borders permanently." -"RTO (Return to office) prn (as needed)."</p> <p>On 12/28/2015 at 12:00 PM a telephone interview with staff at the Podiatrist for Resident #3 revealed: -Resident had a nail procedure done on 07/20/2015. -There should have been a follow-up appointment in 2 weeks. -Resident was a no-show for scheduled appointment on 10/20/2015.</p> <p>Review of a handwritten note dated 10/28/15 faxed from Podiatrist revealed: -Resident was a "No Show" appointment on October 20th, 2015. -This appointment was to have toenails trimmed.</p> <p>Review of documentation prior to podiatry appointment on 07/20/2015 which indicated an ongoing problem with toenails of Resident #3 revealed: -A foot evaluation note dated 12/11/2014 which made an observation that "Both great toenails are black in color, some toenails growing over toes," and recommended that Resident # 3's toenails be trimmed immediately and fungal problems</p>	{C 246}		

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{C 246}	<p>Continued From page 2</p> <p>treated.</p> <p>-A foot evaluation noted dated 03/5/2015 with an observation of "large callus on left foot," and a recommendation that Resident #3 have toenails trimmed, callus care, and fungal treatment.</p> <p>-A consultation note from the Podiatrist, dated 04/06/2015, recorded findings of "Hypertrophic (overgrown or thickening) toenails with tendency for ongoing, not acute at this time."</p> <p>Interview with the Administrator on 12/28/2015 at 3:30 PM revealed:</p> <p>-Administrator was not sure of any appointments that resident might have.</p> <p>-Two staff who previously had managed appointments were no longer working at this facility.</p> <p>-There are some new staff working in this facility.</p> <p>-No one had reviewed residents charts.</p> <p>-The Administrator had not recently observed Resident #3's feet and staff had not recently made him aware of any concerns related to Resident #3's feet.</p> <p>Observation of both feet of Resident # 3 at 10:30 AM on 12/28/2015 revealed:</p> <p>-All toenails on both feet, especially the large toenails, were curled over the top of each toe.</p> <p>-The toenails were thick and yellow.</p> <p>-There were peeling skin on both feet.</p> <p>-The resident was able to remove shoes and socks independently.</p> <p>Interview with Resident # 3 at 10:30 AM on 12/28/2015 revealed:</p> <p>-Resident was not sure about problems with toenails.</p> <p>-Resident was not aware of any plans for toenail clipping.</p>	{C 246}		

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{C 246}	<p>Continued From page 3</p> <p>Review of Resident #3's record revealed no documentation the physician had been contacted related to the missed podiatry appointment or for rescheduling an appointment after the 10/20/15 missed appointment.</p> <p>2. Review of a physician notes, dated 4/21/15, revealed: -Resident needs A1C (A test for blood glucose readings for previous 3 months) levels checked and recommended an A1C on 4/21/15. -Recommendation for a follow-up appointment in 6 months.</p> <p>Licensed Health Professional Support review dated 12/10/2015 for Resident # 3 revealed: -Blood sugar (a test for blood glucose levels) 29 this AM. -Recommendation to obtain copy of recent A1C for record.</p> <p>Interview with the Supervisor-in-Charge (SIC) on 12/28/2015 at 3:40 PM revealed no recent A1C levels had been completed.</p> <p>Telephone call made by the SIC to the physician office on 12/28/2015 at 3:45 PM revealed: -Resident had not had A1C levels done since 04/2015. -Resident was due to have A1C levels done every six months. -Resident should have had an A1C level done 11/2015.</p> <p>Review of Resident #3's record revealed no documentation related to staff attempting to schedule an appointment or clarifying need for an A1C lab.</p>	{C 246}		