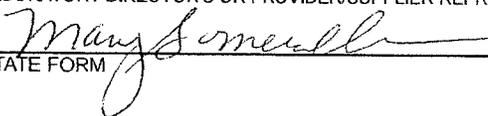


Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>FCL093004</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>12/04/2015</b>
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NAME OF PROVIDER OR SUPPLIER  <b>K &amp; G FAMILY CARE HOME</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>303 W FRANKLIN STREET WARRENTON, NC 27589</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments  The Adult Care Licensure Section conducted an annual survey on December 4, 2015.	C 000		
C 074	<p>10A NCAC 13G .0315(a)(1) Housekeeping and Furnishings</p> <p>10A NCAC 13G .0315 Housekeeping And Furnishings</p> <p>(a) Each family care home shall:</p> <p>(1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; This Rule shall apply to new and existing homes.</p> <p>This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to assure the facility's walls, ceilings, and floors or floor coverings were kept clean and in good repair for the kitchen, dining room, 2 resident bathrooms, and 2 resident bedrooms. The findings are:</p> <p>Observation on 12/04/15 of the facility kitchen area at 11:40 am revealed:</p> <ul style="list-style-type: none"> <li>- The wall behind and above the stove cooktop was covered by an attached 2-1/2' x 2' particle board.</li> <li>- Dark brown stains and greasy spots covered the particle board, with the heaviest areas being at the top edge under the hood vent, corners, and bottom edge at the cooktop level.</li> <li>- The hood vent had greasy dust on the outside surface.</li> <li>- The wall on the left side of the stove was grimy with brown and yellow greasy stains and needed painting.</li> <li>- The floor molding on both sides of the wall beside the stove at the entrance to the kitchen</li> </ul>	C 074	 <p><i>Kitchen cleaned &amp; painted - 1-15-16</i></p> <p><i>Dining rm. cleaned &amp; painted - 1-9-16</i></p> <p><i>Bed rm - cleaned &amp; painted - Completed</i></p>	

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE 	TITLE <i>Owner</i>	(X6) DATE <i>1-7-16</i>
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*Reviewed & accepted W. Edwards 1/8/16*

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>FCL093004</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>12/04/2015</b>
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C 074	<p>Continued From page 1</p> <p>was stained dark brown with dirt and grime and needed repair.</p> <ul style="list-style-type: none"> <li>- The kitchen walls were stained a yellow brown color and needed painting.</li> </ul> <p>Observation on 12/04/15 of the dining room on 12/04/15 at 9:15 am revealed the walls were dingy looking and needed fresh paint.</p> <p>Interview on 12/04/15 at 9:30 am with the Supervisor-in-Charge (SIC) revealed:</p> <ul style="list-style-type: none"> <li>- The backboard at the stove and the floor molding was in the same condition when she started working at the facility in April of this year.</li> <li>- The walls needed painting.</li> <li>- The residents had not complained.</li> <li>- The SIC cleaned often, but some parts were difficult to clean.</li> </ul> <p>Observation on 12/04/15 at 10:05 am of the Women's Bathroom revealed:</p> <ul style="list-style-type: none"> <li>- The walls were soiled and needed fresh paint.</li> <li>- The window mini-blinds were yellowed with age, had a broken slat, and were coated with sticky dust.</li> <li>- The ceiling vent was yellowed with age and was coated with dust.</li> <li>- The light fixture above the sink had 1 of 3 light bulbs working.</li> <li>- The wall adjacent to the door had a torn wallpaper section 6" long at the edge and was dark brown in color.</li> <li>- The 18"x18" wall area above the floor vent and beside the tub edge was patched having peeling paint and indented slash marks.</li> <li>- The wall molding between the floor vent and the side of the tub was dark brown in color and was rotting and coming apart.</li> <li>- The floor vent was rusted and had a covering of dust.</li> </ul>	C 074	<p><i>C-074 Women Bathroom - cleaned + painted, mini blinds replaced Vent cleaned, replaced bulbs in fixture above sink - Torn see Wall has been replaced Wall mold at tube replaced, rusty Floor vents replaced</i></p>	<i>Completed</i>

Division of Health Service Regulation

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NAME OF PROVIDER OR SUPPLIER  K & G FAMILY CARE HOME		STREET ADDRESS, CITY, STATE, ZIP CODE 303 W FRANKLIN STREET WARRENTON, NC 27589		
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C 074	<p>Continued From page 2</p> <ul style="list-style-type: none"> <li>- The caulking and flooring around the base of the toilet was stained dark brown in color.</li> </ul> <p>Interview on 12/04/15 at 10:45 am with the 2 women residents revealed:</p> <ul style="list-style-type: none"> <li>- Their bathroom was not bad, but it needed to be painted. and some repairs needed to be done at the base of the toilet.</li> <li>- The mini-blind at the window needed to be replaced.</li> <li>- The SIC did the general cleaning.</li> </ul> <p>Observation on 12/04/15 at 10:15 am of the Men's Bathroom revealed:</p> <ul style="list-style-type: none"> <li>- The bathroom door handle was loose.</li> <li>- The door was partially spray painted a burgundy/brown color in a zig-zag pattern.</li> <li>- The walls were soiled and needed fresh paint.</li> <li>- The window mini-blinds were yellowed with age, had 4 broken slats that were coated with sticky dust.</li> <li>- The ceiling vent was yellowed with age and was coated with dust.</li> <li>- The light fixture above the sink had 1 of 3 light bulbs working.</li> <li>- The floor vent was rusted.</li> <li>- The floor molding at the wall of the open storage area was discolored and was dark brown in color.</li> <li>- The flooring at the edge of the molding was also stained and dirty.</li> <li>- The floor molding at the front edge of the tub needed caulking repair.</li> <li>- The top tub edge next to the wall had mold along the front and wall side edges.</li> <li>- The shower curtain was coated with dried white soap residue and had mold at the bottom edge.</li> <li>- The caulking around the base of the toilet was thickly coated with mold.</li> <li>- The linoleum flooring was stained yellow-brown.</li> <li>- The wall edge beside the toilet had been</li> </ul>	C 074	<p><i>C-074 Bathroom cleaned &amp; painted completed</i></p> <p><i>Men Bathroom cleaned, painted Door stained, Door handle tighter, mini Blind replaced Bulbs put in Light Fixtures Floor vent replaced. Tub cleaned, replaced shower curtain</i></p>	<i>completed</i>

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C 074	<p>Continued From page 4</p> <p>thickly coated with sticky dust, had several broken slats, and was missing the open/close rod.</p> <ul style="list-style-type: none"> <li>- The floor heating and air conditioning register was rusted and coated with dust.</li> <li>- The carpet had dark spot stains and was soiled in places.</li> <li>- The room walls were soiled and needed fresh paint.</li> </ul> <p>Interview on 12/04/15 at 11:00 am with the resident in the left side men's bedroom revealed:</p> <ul style="list-style-type: none"> <li>- "The blinds were very dirty, there were stains all over them; they would break if you tried to clean them.</li> <li>- The ceiling fan did not work, the light would not come on.</li> <li>- The walls needed painting, they were dingy.</li> <li>- The room door was spray painted in brown zig-zags to cover up coffee stains.</li> <li>- Other doors were spray painted the same way.</li> <li>- I am not used to living with furnishings like this."</li> </ul> <p>Interview on 12/04/15 at 5:35 pm with the Supervisor-in-Charge (SIC) revealed:</p> <ul style="list-style-type: none"> <li>- "The house needed a lot of cleaning and repairs.</li> <li>- The rooms had been in this condition since I started worked here (4/28/15).</li> <li>- The residents had not noticed the dust, the messed up beds, the dirty furnishings, and had not complained about the disrepair."</li> <li>- The SIC cleaned the house regularly and tried to keep it in order.</li> </ul> <p>Interview on 12/04/15 at 3:15 pm with the Administrator revealed:</p> <ul style="list-style-type: none"> <li>- Things needed repair in the home.</li> <li>- "If anything needed repair or replacement, the SIC will make a list and I will make the</li> </ul>	C 074	<p><i>Door vent replaced</i></p> <p><i>Glob cover put on ceiling fan</i></p> <p><i>Door stain + painted</i></p> <p><i>Completed</i></p>	

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C 074	<p>Continued From page 3</p> <p>damaged, having a small hole, torn wallpaper, and broken molding.</p> <ul style="list-style-type: none"> <li>- A single towel rack holder end piece was attached to the wall about 5' from the floor.</li> <li>- The large enclosed toilet paper holder top was covered in sticky dust.</li> </ul> <p>Observation on 12/04/15 at 10:30 am of the back hall right side men's bedroom revealed:</p> <ul style="list-style-type: none"> <li>- The bedroom door handle was loose.</li> <li>- The closet door knob was loose.</li> <li>- The door was partially spray painted a burgundy/brown color in a zig-zag pattern.</li> <li>- The walls were soiled and needed fresh paint.</li> <li>- The closed mini-blind was yellowed with age, thickly coated with sticky dust, had several broken slats, and was missing the open/close rod.</li> <li>- The floor heating and air conditioning register was rusted and coated with dust.</li> <li>- The closet door knob was loose.</li> <li>- The carpet had dark spot stains and was soiled in places.</li> <li>- The room walls were soiled and needed fresh paint.</li> </ul> <p>Interview on 12/04/15 at 10:40 am with the resident in the right side men's bedroom revealed the resident was legally blind and did not see disrepair in his room.</p> <ul style="list-style-type: none"> <li>- Observation on 12/04/15 at 10:50 am of the back hall left side men's bedroom (private) revealed: <ul style="list-style-type: none"> <li>- The door was partially spray painted a burgundy/brown color in a zig-zag pattern.</li> <li>- The room door knob was loose.</li> <li>- The room's double door closet had no doors.</li> <li>- The walls were soiled and needed fresh paint.</li> <li>- The closed mini-blind was yellowed with age,</li> </ul> </li> </ul>	<p>C 074</p> <p>C074</p> <p>C074</p> <p>C074</p> <p>C074</p>	<p>Installed towel rack removed paper towel holder</p> <p>Door handles tighten or replaced, Doors stained paint air conditioning cleaned + vent changed - Bedrooms cleaned + painted Broken slats replaced →</p> <p>Carpet cleaned but will need to replace with hard wood floor covering for legally blind residents room</p> <p>room cleaned + painted door knob tighten - Closet doors replace with installed vent in doors mini blind replaced</p>	<p>Completed</p> <p>1-9-16</p> <p>2-1-16</p>

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C 074	Continued From page 5 corrections."	C 074		
C 076	<p>10A NCAC 13G .0315(a)(3) Housekeeping and Furnishings</p> <p>10A NCAC 13G .0315 Housekeeping and Furnishings</p> <p>(a) Each family care home shall:</p> <p>(3) have furniture clean and in good repair; This Rule shall apply to new and existing homes.</p> <p>This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to assure the facility's furniture was kept clean and in good repair for the dining room, and 2 resident bedrooms. The findings are:</p> <p>Observation on 12/04/15 of the dining room on 12/04/15 at 9:15 am revealed: - The dining room chairs had metal strip seat edges that were rusted in spots. - Two dining room chairs had broken metal seat supports.</p> <p>Observation on 12/04/15 at 10:35 am of the back hall right side men's bedroom (private) revealed: - The room's chest of drawers was distressed, having a scratched and bubbled varnish surface, especially on the top. - The bedside chair's upholstered seat and back were stained, had a quarter-sized hole in the seat and needed cleaning. - The bedside table top appeared charred and had multiple scratches.</p> <p>Observation on 12/04/15 at 10:45 am of the back hall left side men's bedroom (private) revealed:</p>	<p>C-076</p> <p>C-076</p>	<p>Dining room chairs replaced - completed</p> <p>Chest of drawer furniture was tossed out. - completed</p> <p>Chair cleaned - completed</p> <p>Bedside Table top cleaning? in progress 2-1-16</p>	

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C 076	Continued From page 6 <ul style="list-style-type: none"> <li>- The door was partially spray painted a burgundy/brown color in a zig-zag pattern.</li> <li>- The door knob was loose.</li> <li>- The room's chest of drawers was distressed, having a scratched and bubbled varnish surface, especially on the top; a knob was missing on the top drawer.</li> <li>- The bedside chair's upholstered seat and back were stained, had a quarter-sized hole in the seat and needed cleaning.</li> <li>- The bedside table top appeared charred and had multiple scratches.</li> <li>- The smaller personal refrigerator had marks over the entire yellowed surface, was dirty, and dusty.</li> <li>- The inside of the refrigerator looked aged in color, but was clean.</li> </ul> <p>Interview on 12/04/15 at 5:35 pm with the Supervisor-in-Charge (SIC) revealed:</p> <ul style="list-style-type: none"> <li>- "The house needed a lot of cleaning and repairs.</li> <li>- The rooms had been in this condition since I started worked here (4/28/15).</li> <li>- The residents had not noticed the dust, the messed up beds, the dirty furnishings, and had not complained about the disrepair."</li> </ul> <p>Interview on 12/04/15 at 3:15 pm with the Administrator revealed:</p> <ul style="list-style-type: none"> <li>- Things needed repair in the home.</li> <li>- "If anything needed repair or replacement, the SIC will make a list and I will make the corrections."</li> </ul>	C 076		
C 086	10A NCAC 13G .0315(b)(1) Housekeeping and Furnishings  10A NCAC 13G .0315 Housekeeping and	C 086	<i>C-076 resident cleaned personal refrigerator, but refused to get rid of it</i>	

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C 086	Continued From page 7  Furnishings (b) Each bedroom shall have the following furnishings in good repair and clean for each resident: (1) A bed equipped with box springs and mattress or solid link springs and no-sag innerspring or foam mattress. Hospital bed appropriately equipped shall be arranged for as needed. A water bed is allowed if requested by a resident and permitted by the home. Each bed is to have the following: This rule apply to new and existing homes. (A) at least one pillow with clean pillow case; (B) clean top and bottom sheets on the bed, with bed changed as often as necessary but at least once a week; and (C) clean bedspread and other clean coverings as needed;  This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to assure the beds were kept clean, had top and bottom sheets, and were in good repair for 2 resident bedrooms. The findings are:  Observation on 12/04/15 at 10:50 am of the back hall right side men's bedroom (private) revealed: - The bed was covered with a top sheet and a light weight quilt, there was no bottom sheet covering the mattress. - The mattress appeared to have been in use for some time, it was sunken in with the edges higher than the middle and needed cleaning. - The mattress did not fit properly on the box springs and was situated 3" away from the edge of the box springs. - The uncovered 3" area of the fabric top of the box springs was saturated with dark stains and grime.	C 086		
			C 086 - New mattress, Box spring + covers has been replaced	Completed



