

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL007015	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 12/29/2015
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NAME OF PROVIDER OR SUPPLIER PANTEGO REST HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 143 SWAMP ROAD PANTEGO, NC 27860
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 000	Initial Comments The Adult Care Licensure Section conducted an annual survey on December 29, 2015.	D 000		
D 137	10A NCAC 13F .0407(a)(5) Other Staff Qualifications 10A NCAC 13F .0407 Other Staff Qualifications (a) Each staff person at an adult care home shall: (5) have no substantiated findings listed on the North Carolina Health Care Personnel Registry according to G.S. 131E-256; This Rule is not met as evidenced by: Based on observation, interview and record review, the facility failed to assure 1 of 4 (Staff B) sampled had no substantiated findings listed on the North Carolina Health Care Personnel Registry according to G.S. 131E-256. The findings are: Review of the staff record for Staff B revealed: -Staff B was hired on 9/18/2008 as a Medication Aide/Personal Care Assistant. -Staff B was terminated on 11/12/2009. -Staff B was rehired on 4/1/2011 as a Medication Aide. -There was a date of 4/1/2011 recorded for Health Care Personnel Registry check on a new hire checklist. -There was no copy or confirmation number of the Health Care Personnel Registry being checked. Interview with the Manager on 12/29/2015 at 12:00 pm revealed: -The previous Manager rehired Staff B. -The Manager was responsible for obtaining	D 137		

The facility will assure 2/2/16 that all staff have proof of no substantiated findings on the NCHCPR before hiring. The manager will review charts on a routine bases to assure that everyone has the needed forms in their employee folders.

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE: Dianna Turner-Bent TITLE: Administrator (X6) DATE: 2/2/16
STATE FORM 6896 1J9311 If continuation sheet 1 of 5

*Received & accepted 2/3/16
Chris Clark RN
ADULT CARE LICENSURE DIVISION*

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D 139	Continued From page 4 revealed: -She had worked at the facility in 2008 and 2009. -Her last employment date was listed as 11/2009. -She was rehired in 2011. -She was unsure if she signed a consent for a criminal background check or filled out any other paperwork upon rehire. Observation of Criminal Background check sheet dated 12/29/15 at 3:10pm revealed no criminal history found.	D 139		

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D 137	<p>Continued From page 1</p> <p>consent from all new hires to complete a criminal background check.</p> <p>-The corporate office was responsible for performing Health Care Personnel Registry checks.</p> <p>Interview with the Administrator on 12/29/2015 at 1:00 pm revealed:</p> <p>-The Manager was responsible for ensuring a Health Care Personnel Registry check was performed on all new hires.</p> <p>- A Health Care Personnel Registry check should be performed prior to the staff being hired.</p> <p>-The corporate office was responsible for performing the Health Care Personnel Registry checks.</p> <p>-The results of the Health Care Personnel Registry checks are sent to the facility.</p> <p>-There should have been a Health Care Personnel Registry check performed when Staff B was rehired in 2011.</p> <p>Interview with the Manager on 12/29/2015 at 1:00 pm revealed:</p> <p>-She was not the manager at the time Staff B was hired or rehired.</p> <p>-The facility had no record of the Health Care Personnel Registry being checked when Staff B was rehired in 2011.</p> <p>-The manager should have ensured the Health Care Personnel Registry was checked prior to the rehire of Staff B.</p> <p>-She would provide a current HCPR check immediately.</p> <p>Phone interview with the Health Care Personnel Registry on 12/29/2015 at 1:30 pm revealed that without a confirmation number, they were unable to determine if a check of the Health Care Personnel Registry was performed by the facility.</p>	D 137		

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D 137	Continued From page 2 Interview with Staff B on 12/29/2015 at 3:05 pm revealed: -She had worked at the facility in 2008 and 2009. -Her last date of employment was 11/2009. -She was rehired in 2011. -She was unsure if she filled out any paperwork upon rehire. Observation of HCPR check sheet dated 12/29/15 at 3:00pm revealed no findings on the database.	D 137		
D 139	10A NCAC 13F .0407(a)(7) Other Staff Qualifications 10A NCAC 13F .0407 Other Staff Qualifications (a) Each staff person at an adult care home shall: (7) have a criminal background check in accordance with G.S. 114-19.10 and 131D-40; This Rule is not met as evidenced by: Based on observation, interview and record review, the facility failed to assure 1 of 4 staff (Staff B) sampled had a criminal background check in accordance with G.S. 114-19.10 and 131D-40. The findings are: Review of the staff record for Staff B revealed: -Staff B was hired on 9/18/2008 as a Medication Aide/Personal Care Assistant. -There was a statewide criminal background check performed on 9/10/2008. -Staff B was terminated on 11/12/2009. -Staff B was rehired on 4/1/2011 as a Medication Aide. -There was no criminal background check for 2011 found.	D 139	<i>The facility will assure that each employee, before upon hire will have criminal ^{out} background check to make sure that they are in accordance with the state rules of working in an assisted living setting. The manager will review employee folders periodically to assure all records are in compliance -</i>	2/2/16

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D 139	<p>Continued From page 3</p> <p>Interview with the Manager on 12/29/2015 at 12:00 pm revealed:</p> <ul style="list-style-type: none"> -The previous Manager rehired Staff B. -The Manager was responsible for obtaining consent from all new hires to complete a criminal background check. -The signed consents are sent to the cooperate office. -The corporate office was responsible for performing the criminal background checks. <p>Interview with the Administrator on 12/29/2015 at 1:00 pm revealed:</p> <ul style="list-style-type: none"> -The Manager was responsible for ensuring a criminal background check was performed on all new hires. -The criminal background check should be performed prior to the staff being hired. -The corporate office was responsible for performing the criminal background checks. -The results of the criminal background checks are sent to the facility. -There should have been a new criminal background check performed when Staff B was rehired in 2011. <p>Interview with the Manager on 12/29/2015 at 1:00 pm revealed:</p> <ul style="list-style-type: none"> -She was not the manager at the time Staff B was hired or rehired. -The facility had no record of a criminal background check being performed when Staff B was rehired in 2011. -The manager should have ensured a criminal background check was performed prior to the rehire of Staff B. -She would run another criminal background check today immediately. <p>Interview with Staff B on 12/29/2015 at 3:05 pm</p>	D 139		