

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL033007	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 02/09/2016
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NAME OF PROVIDER OR SUPPLIER PRESTIGIOUS HOMES OF NC	STREET ADDRESS, CITY, STATE, ZIP CODE 834 PENDER STREET ROCKY MOUNT, NC 27801
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments	C 000		
C 074	<p>10A NCAC 13G .0315(a)(1) Housekeeping and Furnishings</p> <p>10A NCAC 13G .0315 Housekeeping And Furnishings</p> <p>(a) Each family care home shall:</p> <p>(1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; This Rule shall apply to new and existing homes.</p> <p>This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to assure the walls, ceilings, and floors were kept clean and in good repair. The findings are:</p> <p>Observation of the facility on 2/9/16 between 8:00am and 10:30am revealed:</p> <ul style="list-style-type: none"> -The entry steps had a 9-inch by 5-inch hole on the front side of the first concrete step. -The wooden handicap ramp hand railings had significant peeling white paint on each railing throughout the entire length of the ramp. -An exterior cable TV connection box partially detached from the side of the house. -A telephone connection box with exposed multicolored wires with exposed wiring extending one foot from the box. -The white paint was bubbling throughout entire home including the support columns, all door frame sills, base moldings and porch ceiling. -All window frames had rotted wood through out the entire window frame both interior and exterior with peeling white paint. -A dark green mold-like substance was on a 	C 074		

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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C 074	<p>Continued From page 1</p> <p>4-foot section of a porch ceiling column support post.</p> <p>-A metal bracket was partially detached holding up a 15-foot high vertical pipe for kitchen ventilation.</p> <p>-All interior base moldings had a thick coating of grime and the paint was peeling off.</p> <p>-The hallway floor electrical outlet plate built into the floor had a gap where it did not cover the electrical box wall insert.</p> <p>-The ceiling fan panels in all 4 resident bedrooms were coated with dust.</p> <p>-Seven doorways in the facility had two 6-inch by 6-inch decorative squares atop the door frames which were cracked and had peeling paint, and were partially detached from the rest of the door frame moldings.</p> <p>-The ceiling ventilation grate was partially hanging in Bedroom #1.</p> <p>-The ceiling molding had several approximately 10-inch long strips of hanging peeling paint on all sides of the room.</p> <p>-The second bedroom on the left upon entry to the facility (Bedroom #2) had unpainted patched areas by the doorway.</p> <p>-Bedroom #2 had a 3-foot by 6-foot unpainted patched area on the right side wall.</p> <p>-The ceiling light in Bedroom #3 did not work.</p> <p>-Bedroom #3 had a rusted metal light switch plate with unpainted areas.</p> <p>-The first bedroom to the right upon entry to the facility (Bedroom #4) had 2 areas of unpainted patched areas approximately 3-inches by 8-inches on the far left wall.</p> <p>-Bedroom #4 had a loose ventilation grate partially detached from the ceiling.</p> <p>-Bedroom #4 had paint peeling from the ceiling moldings on all 4 sides of the room.</p> <p>-Bedroom #4 had seven 12-inch square unpainted ceiling tiles.</p>	C 074		

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C 074	<p>Continued From page 2</p> <ul style="list-style-type: none"> -Bedroom #4 had a corroded metal light switch plate. -Bedroom #4 had a broken ceiling fan pull cord resting on the floor under the fixture. -Bedroom #4's door had a 1-foot round indented cracked depressed area to the right of the inside handle. -Bedroom #4 had a fireplace with a plywood covering over the opening which was not fully attached. -The ceiling fan and light in Bedroom #4 did not work. -The ceiling ventilation grate in Bedroom #4 was rusted and had a mold-like substance over the surface. -The kitchen stove ventilation grate had rusted corners and seams. -All of the kitchen cabinets doors had unpainted worn areas around each handle. -The doorway to the laundry room had unpainted rotted wood molding on the inside of the laundry room. -The laundry room light switch had grime. -The laundry room wall across from the washer and dryer had approximately 50% of the paint peeled away. -The linoleum floor covering in the laundry room had a 2-foot long split, detached from the floor and was curling upwards. -The ceiling of the laundry room had a 3-foot by 4-foot area with black and brown mold above the entry door. -The resident bathroom had paint peeling from the ceiling in several areas. -The ceiling grate in the resident bathroom was rusted and moldy. -The baseboards around the toilet and sinks in the resident bathroom had a thick layer of grime and were detached from the wall in the resident bathroom. 	C 074		

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C 074	<p>Continued From page 3</p> <ul style="list-style-type: none"> -The outlet cover plate over the sink in the resident bathroom was cracked. -The linoleum around the base of each sink in the resident bathroom. -Two cabinets in the resident bathroom each had doors which were misaligned and partially detached from the hinges. -The door knob to the resident bathroom was loose and partially detached from the door. -The area around the door knob at the door frame had unpainted areas with peeling paint. -The single ceiling light source fixture in the entrance hallway did not work. -The exhaust fan in the staff bathroom did not work. -There was grime around the baseboards around the toilet in the staff bathroom. -The shower door in the staff bathroom did not close. -The staff bathroom floor, walls and ceiling were dirty. <p>Confidential interviews with all residents revealed:</p> <ul style="list-style-type: none"> -They wanted to have the unpainted areas in their rooms painted. -The entire facility need a paint job. -The facility needed "some upkeep." -The facility needed to handyman to fix and paint all the rooms. <p>Interview with the Supervisor in charge (SIC) on 2/9/16 at 11:00 revealed:</p> <ul style="list-style-type: none"> -The Administrator was aware there were areas of repair to address. -The facility only had 2 staff members which included the Administrator and himself. -There was no maintenance man for the facility. -The Administrator was already addressing previously cited areas in need of repair identified by the Department of Social Services (DSS). 	C 074		

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C 074	<p>Continued From page 4</p> <ul style="list-style-type: none"> -He could not remember when DSS came to visit the facility. -Many of the areas in need of repair identified during this survey were previously cited already. -He would talk to the Administrator and immediately address the areas in need of repair. -There was no policy in place to notify the Administrator for any maintenance needs. -There was no policy for regular maintenance for anything in the facility. <p>Interview with the Administrator on 2/9/16 at 11:30am revealed:</p> <ul style="list-style-type: none"> -She would immediately arrange to repaint and repair all identified areas in need. -She was already "in the process" of finding someone to repair the previously cited areas. -She was unable to state a plan of action for repairs to the facility. -She and the SIC were the only two employees at the facility. -The facility did not have a maintenance man. -None of the residents had complained about the facility's condition. 	C 074		
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