

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL017040	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 02/03/2016
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NAME OF PROVIDER OR SUPPLIER G ANTHONY RUCKER REST HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 1196 HODGES DAIRY ROAD YANCEYVILLE, NC 27379
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D 000	Initial Comments An Annual Survey was conducted by the Adult Care Licensure Section and the Caswell County Department of Social Services on 1/27/16 and 2/3/16.	D 000		
D 273	<p>10A NCAC 13F .0902(b) Health Care</p> <p>10A NCAC 13F .0902 Health Care (b) The facility shall assure referral and follow-up to meet the routine and acute health care needs of residents.</p> <p>This Rule is not met as evidenced by: TYPE B VIOLATION</p> <p>Based on observation, interview and record reveiw; the facility failed to notify a healthcare provider for a recommendation for Home Health for a chronic leg wound by a licensed health professional for 1 of 3 sampled residents (Resident # 2).</p> <p>The findings are:</p> <p>Review of Resident #2's current FL-2 dated 2/25/15 revealed: -Diagnoses included HIV, Hypertension, and Hyperlipidemia. -Resident #2 was incontinent of bowel and bladder. -Medications included Fluocinonide 0.05% ointment (A topical corticosteroid used to help with pain, itching, and swelling of the skin) apply to affected areas of legs twice daily. -Econazole Nitrate Cream (A topical anti-fungal medicine used to treat fungal infections) apply to affected areas twice daily.</p>	D 273		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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D 273	<p>Continued From page 1</p> <p>Review of Resident # 2's most current LHPS evaluation dated 11/20/15 revealed: - "Resident #2 has a wound to his right inner ankle that is odorous and weeping onto his sock. The wound needs dressing changes; please ask for a home health consult for this." - The recommendation stated; "please ask MD/NP about home health referral for his leg wound."</p> <p>Review of Resident # 2's LHPS evaluation dated 8/19/15 revealed the recommendation was to "monitor legs for wounds or weeping of fluid and report to MD as needed."</p> <p>Interview with the LHPS nurse on 2/2/16 at 2:20pm revealed: - When the referral was made on 11/2015, the facility staff said they would follow up and assure a home health nurse visit. - The LHPS nurse did quarterly evaluations and was not due back at the facility until later this month. - Home health had treated Resident # 2's wounds in the past. - The LHPS nurse was under the impression the referral had already been made and a home health nurse had been to the facility for wound care as was done in the past.</p> <p>Observation of Resident #2 on 1/27/16 at 10am revealed: - Resident #2 was sitting in a chair watching TV in his room. - A cane and a walker were in his room. - Resident #2 pulled off his shoe exposing a raw area approximately an inch in diameter to the inner aspect of his right ankle. - The wound was uncovered.</p>	D 273		

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D 273	<p>Continued From page 2</p> <ul style="list-style-type: none"> -This wound was oozing yellow-clear drainage and the area was surrounded by dry broken skin approximately 8 inches up his leg on all sides. <p>Interview with Resident #2 on 1/27/16 at 10:00am revealed:</p> <ul style="list-style-type: none"> -He had been struck by an automobile as a pedestrian in 2006 and at one point had been paralyzed from the waist down. -He requested the surveyor see his wound. -He was not wearing a sock because no one had treated it and the wound would stick to socks. -He had the wound since November 2015. -Staff were aware because they did his laundry and his socks would be soiled from the drainage. -Staff were aware because they would assist him with his showers. -A home health nurse had not been out to treat his wound in late Novemeber 2015. - He never knew when a doctor's appointment was coming until the day of the appointment. -The tops of his feet had been treated and cleared up in the past. -He had to apply creams and ointment and this was sometimes painful for him. -He had been told by staff that a home health nurse would come to treat his wound, but he had been waiting since December and no nurse had been treating him. <p>Confidential interview revealed:</p> <ul style="list-style-type: none"> -Resident #2 had a small red sore but no broken skin on his right ankle. -By late December his ankle looked like it was "rotting off"; we could smell it, and you could see down in the hole." -Home Health was coming to treat it. -"A problem there at the facility is the Administrator typically does not return calls." -No one from the facility had reported the 	D 273		

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D 273	<p>Continued From page 3</p> <p>condition of Resident #2's leg, so they took him to a healthcare provider themselves as staff had explained their reason for not being able to take him was lack of a driver.</p> <p>-The healthcare provider treated Resident #2's wound, covered the area with a dressing, and provided discharge instructions including using over the counter Bacitracin (Topical antibiotic ointment) to treat his wound..</p> <p>-"We treated it every day over Christmas break; the healthcare provider said it would need to be treated everyday when Resident #2 got back to the facility."</p> <p>-No nurse came to the facility in late November 2015 to treat the wound.</p> <p>-"You don't wait a month to send a resident out with a wound like that; you have to follow up."</p> <p>-"I feel like if the healthcare provider had not treated his wound; his leg would have been amputated."</p> <p>Confidential staff interview revealed:</p> <p>-His leg condition was chronic.</p> <p>-Resident # 2 could shower himself and bathe himself.</p> <p>-Resident # 2 had not complained to staff about his wound.</p> <p>-Resident # 2 had told staff about his wound 3 days ago.</p> <p>-Staff did not apply any treatment to Resident # 2's wounds. Staff called the Administrator to call a nurse to treat the wounds.</p> <p>-Staff did not know if or when a follow-up appointment was scheduled.</p> <p>-There was no drainage on his sheets or socks.</p> <p>-A nurse was coming out and treating the wound.</p> <p>-No documentation was provided about nurse visits or a phone number to reach her.</p> <p>-When asked about the dates of the visits; the staff member said she did not know if a nurse</p>	D 273		

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D 273	<p>Continued From page 4</p> <p>came out or not and referred to the Administrator.</p> <p>Observation on 1/27/16 at 6:30pm revealed Resident #2 was returning to the facility following a doctor's appointment.</p> <p>A second confidential staff interview revealed:</p> <ul style="list-style-type: none"> -Resident #2 had come back from a routine MD appointment -No nurse had come to the facility to treat Resident #2's legs since the LHPS referral in late November 2015. -Resident #2 had bad circulation in his legs since his accident. -Staff washed and dried his legs, and put "some kind of ointment" on them. -Skin Assessments were done every day on residents. -Staff had seen Resident #2's legs "weeping " at his appointment today. -Staff were told at the doctor's appointment to use Bacitracin ointment and if Resident #2's legs did not improve in 2 weeks to bring him back. -Resident #2 had no idea he was going to an appointment today until he was told. <p>Further interview with the SIC and other staff member on 1/27/16 revealed:</p> <ul style="list-style-type: none"> -No documentations for skin assessments were provided. -Any further questions regarding Resident #2's medication orders were referred to the Administrator. <p>Review of Resident #2's physician orders dated 1/27/16 revealed no new changes were ordered.</p> <p>A phone interview with Resident # 2's Primary Healthcare provider's staff on 2/3/16 at 10:00am revealed:</p>	D 273		

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D 273	<p>Continued From page 5</p> <p>-The employees at the facility reported to Resident # 2's family they could get into trouble for having the medicine prescribed from his doctor because the facility did not purchase it. -"The patient had requested for a wound care nurse to be arranged. This had been over a month ago and no one from the facility had followed up." -There was poor care at the facility. -The practice was "quite concerned" there were problems at Resident # 2's facility, and they were glad someone was able to discover that."</p> <p>The facility provided the following plan of protection dated 2/3/16 as follows: An audit of all Residents' physician orders, LHPS reviews, and Pharmacy reviews will start immediately and completed by 2-24-16 by the Administrator. In the Administrator's absence; his mother who is also an Administrator, will review resident charts.</p> <p>THE CORRECTION DATE FOR THIS TYPE B VIOLATION SHALL NOT EXCEED MARCH 19,2016</p>	D 273		
D 298	<p>10A NCAC 13F .0904(d)(2) Nutrition And Food Service</p> <p>10A NCAC 13F .0904 Nutrition And Food Service (d) Food Requirements in Adult Care Homes: (2) Foods and beverages that are appropriate to residents' diets shall be offered or made available to all residents as snacks between each meal for a total of three snacks per day and shown on the menu as snacks.</p> <p>This Rule is not met as evidenced by:</p>	D 298		

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D 298	<p>Continued From page 6</p> <p>Based observation and interview; the facility failed to offer residents snacks three times a day.</p> <p>The findings are: Observation on 1/27/16 revealed no snacks were offered between breakfast and lunch.</p> <p>An observation of the food supply in the refrigerator, dry storage, and freezer on 1/27/16 at 11:34am revealed: -One gallon of milk, 1/2 gallon of orange juice, part of a box of cereal, part of a box of mashed potato mix, bread, 6 packages of hot dogs, 18 eggs, and several packages of bologna. -There was not enough food on hand to provide snacks 3 times a day to 11 residents.</p> <p>Four confidential resident interviews revealed: -Snacks were not offered 3 times a day. -The only snacks offered to residents since Christmas had been doughnuts. -Residents were required to purchase their own snacks, including fresh fruit. -Some residents had family members buy their snacks since the facility did not provide them. -Residents wanted snacks but some were afraid to complain. -Snacks were not offered between breakfast and lunch 1/27/16.</p> <p>Confidential family interview revealed: -The facility did not offer snacks 3 times a day. -Residents were required to buy their own snacks. -The family member had to purchase snacks for their resident.</p> <p>Confidential staff interview revealed:</p>	D 298		

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D 298	<p>Continued From page 7</p> <p>-Snacks were offered to residents 3 times a day -Snacks included cookies, candy, and peanut butter.</p> <p>No snacks were observed being offered by the end of the survey.</p> <p>No snack menu was provided by the end of the survey.</p> <p>An interview with the Administrator on 2/3/16 at 1pm revealed: -It was his expectation snacks should be offered to residents in between meals 3 times a day. -The Administrator was not aware snacks had not been offered on a regular basis since Christmas. -Residents were allowed to purchase extra snacks but not required to. -He would talk with his staff about the requirement for snacks.</p>	D 298		
D 299	<p>10A NCAC 13F .0904(d)(3)(A) Nutrition And Food Service</p> <p>10A NCAC 13F .0904 Nutrition And Food Service (d) Food Requirements in Adult Care Homes: (3) Daily menus for regular diets shall include the following: (A) Homogenized whole milk, low fat milk, skim milk or buttermilk: One cup (8 ounces) of pasteurized milk at least twice a day. Reconstituted dry milk or diluted evaporated milk may be used in cooking only and not for drinking purposes due to risk of bacterial contamination during mixing and the lower nutritional value of the product if too much water is used.</p> <p>This Rule is not met as evidenced by: Based on observation,interview and record</p>	D 299		

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D 299	<p>Continued From page 8</p> <p>review; the facility failed to provide or offer 8 ounces of milk twice a day.</p> <p>The findings are:</p> <p>Four confidential resident interviews revealed:</p> <ul style="list-style-type: none"> -There was no milk offered for breakfast today (1/27/16). -The residents were offered milk once a week with cereal. -Residents requested to have milk served more often but were told by staff "there was not enough." -This was a normal occurrence at the facility, week after week. -Kool-Aid, water, soda, or coffee were served with meals. -A resident believed canned milk was sometimes watered down and served to residents. <p>Observation of the refrigerator on 1/27/16 at 11:34am revealed there was 1 gallon of milk.</p> <p>Review of the 1/27/16 lunch menu revealed:</p> <ul style="list-style-type: none"> -Eight ounces of water and 8 ounces of milk were to be served. <p>An observation on 1/27/16 at 12:45pm of the lunch meal delivery revealed;</p> <ul style="list-style-type: none"> -Eight ounces of water and 8 ounces of Kool-Aid were served. -No milk was offered during lunch. <p>Confidential staff interview revealed there was milk on hand at the facility and residents could have milk anytime they wanted.</p> <p>Interview with the Administrator on 2/3/16 at 1pm revealed:</p>	D 299		

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D 299	Continued From page 9 -He was not aware milk was only being served once a week. -His expectation was for milk to be served every lunch and supper meal. -The Administrator would talk with staff about this requirement. An observation on 1-27-16 at 7:15pm revealed transport staff delivered at least one gallon of milk, cereals, and juice.	D 299		
D 303	10A NCAC 13F .0904(d)(3)(E) Nutrition And Food Service 10A NCAC 13F .0904 Nutrition and Food Service (d) Food Requirements in Adult Care Homes: (3) Daily menus for regular diets shall include the following: (E) Protein: Two to three ounces of pure cooked meat at least two times a day for a minimum of 4 ounces. A substitute (e.g., 4 tablespoons of peanut butter, 1 cup of cooked dried peas or beans or 2 ounces of pure cheese) may be served three times a week but not more than once a day, unless requested by the resident. This Rule is not met as evidenced by: Based on observation, resident and family interviews; the facility failed to provide meals that included 2 to 3 ounces of pure cooked meat at least 2 times a day for a minimum of 4 ounces. The findings are: An observation of the food supply in the refrigerator, dry storage, and freezer on 1/27/16	D 303		

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D 303	<p>Continued From page 10</p> <p>at 11:34am revealed: -One gallon of milk, 1/2 gallon of orange juice, part of a box of cereal, part of a box of mashed potato mix, bread, 6 packages of hot dogs, 18 eggs, and several packages of bologna.</p> <p>Review of the 1/27/16 lunch menu revealed: -One piece of bologna, 2 slices of white bread, 1/2 cup of applesauce, 1/2 cup of lima beans, 8 ounces of water and 8 ounces of milk.</p> <p>Observation of the lunch meal service by the Supervisor in Charge on 1/27/16 at 12:45pm included a bologna sandwich, 1/2 cup of applesauce, 1/2 cup of lima beans, 8 ounces of Kool-aid, and 8 ounces of water.</p> <p>Three confidential resident interviews revealed: -Bologna sandwiches were served "all the time." -Bologna sandwiches were served at least 2 lunches a week and often as an evening meal. -Staff put bologna in between 2 pieces of white bread with no mustard or mayonnaise. -Residents enjoyed some of the evening meals but overall were disappointed with the lack of variety. -Staff did not always go by what was on the menu. -Residents believed the management was cutting corners on the food quality and portions. -Second helpings were rare when requested as there "just was not anymore food left." -Some of the residents were afraid to complain in fear of retaliation. -Meal portions were described as "skimpy."</p> <p>Confidential family interview revealed: -The family member visited the facility often and had observed many meals being served.</p>	D 303		

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D 303	<p>Continued From page 11</p> <ul style="list-style-type: none"> -The residents do not get enough to eat. -Bologna is served "a lot of the time." -The family member described the portion sizes as "for school kids." <p>Observation on 1/27/16 at 7:15pm revealed transport staff from a sister facility delivered milk, cereals, and juice.</p> <p>Interview on 2/3/16 at 1pm with the Administrator revealed:</p> <ul style="list-style-type: none"> -Sandwiches were served 3 times a week. -He was not aware of the complaint about being served bologna sandwiches too often and not having enough food offered. -The Administrator would talk to staff about the rule area. 	D 303		
D 317	<p>10A NCAC 13F .0905 (d) Activities Program</p> <p>10A NCAC 13F .0905 Activities Program</p> <p>(d) There shall be a minimum of 14 hours of a variety of planned group activities per week that include activities that promote socialization, physical interaction, group accomplishment, creative expression, increased knowledge and learning of new skills. Homes that care exclusively for residents with HIV disease are exempt from this requirement as long as the facility can demonstrate planning for each resident's involvement in a variety of activities. Examples of group activities are group singing, dancing, games, exercise classes, seasonal parties, discussion groups, drama, resident council meetings, book reviews, music appreciation, review of current events and spelling bees.</p>	D 317		

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D 317	<p>Continued From page 12</p> <p>This Rule is not met as evidenced by: Based on observations interview; the facility failed to offer 14 hours of activities a week.</p> <p>The findings are:</p> <p>Observation of the activity calendar on 1/27/16 at 9:30am revealed: -There were only 9 hours scheduled for the week of 1/24/16-1/30/16. -Two hours of church were scheduled for 1/24/16. -One hour of "sing-a-long" was scheduled for 1/25/16. -Two hours of "bible study" were scheduled for 1/26/16. -One hour of "group talk" was scheduled for 1/27/16. -One hour "make meatloaf" was scheduled for 1/28/16. -One hour "play any game" was scheduled for 1/29/16. -One hour of "watch movies" was scheduled for 1/30/16. -Start and end time were posted and the calendar was large and in plain sight. -"Group time" was scheduled for 1/27/16 from 5-6pm.</p> <p>Four confidential resident interviews revealed: -Activities were not being consistently offered in the facility. -Some residents gave up on activities and stayed in their rooms, watched TV, and worked "word finds." -Bingo used to be offered every week. -Sometimes residents helped make the evening meal as an activity. -"There hasn't been anything to do around here since Christmas." -"We have seasonal pizza parties and a</p>	D 317		

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NAME OF PROVIDER OR SUPPLIER G ANTHONY RUCKER REST HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 1196 HODGES DAIRY ROAD YANCEYVILLE, NC 27379
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D 317	<p>Continued From page 13</p> <p>Christmas dinner."</p> <ul style="list-style-type: none"> -A church group came to the facility approximately every 3 weeks. -Residents that could walk went outside to smoke. -Resident were bored and wished for more things to occupy their time. -There was usually only one staff member at the facility and this staff was aware but too busy with housekeeping, laundry, personal care, cooking, administering medications, and answering the phone. <p>Observation on 1-27-16 at 5:00pm revealed the "group time" activity was not offered.</p> <p>Confidential staff interview revealed:</p> <ul style="list-style-type: none"> -She was responsible for activities 1/27/16. -She preferred to work by herself. -She was responsible for preparing the meals, laundry, housekeeping, and medication administration, providing personal care to at least 2 total care residents, answering phone calls, and activities. -She could "do it all" and did not want to work with anyone else. -The facility offered Bingo, popcorn and movie night, and all residents participated in helping cook dinner meals occasionally. -Whoever was scheduled to work on any given day was responsible for activities. -Staff could not provide details of how many hours a week of activities were being offered. <p>Interview on 2/3/16 at 1pm with the Administrator revealed:</p> <ul style="list-style-type: none"> -Whoever was scheduled to work on any given day was responsible for activities. -Staff were supposed to offer activities according to the posted activity calendar. 	D 317		

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D 317	Continued From page 14 -Most times residents did not choose to participate. -The Administrator planned on providing a notebook for documentation of residents' preferences for activities. -The residents would write down suggestions in the notebook. -The Administrator would encourage staff to document residents' activity participation refusal. -The Administrator would review the above mentioned information to provide different activities.	D 317		
D 358	10A NCAC 13F .1004(a) Medication Administration 10A NCAC 13F .1004 Medication Administration (a) An adult care home shall assure that the preparation and administration of medications, prescription and non-prescription, and treatments by staff are in accordance with: (1) orders by a licensed prescribing practitioner which are maintained in the resident's record; and (2) rules in this Section and the facility's policies and procedures. This Rule is not met as evidenced by: THIS IS A TYPE A1 VIOLATION Based on observation, interview and record review; the facility failed to assure medications (antibiotics) were administered as ordered for 1 of 3 sampled residents (Resident #1). The findings are: Review of Resident # 1's current FL-2 dated	D 358		

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D 358	<p>Continued From page 15</p> <p>12/23/15 revealed diagnoses included: -Diabetes, Hypertension, Obstructive Sleep Apnea, Arthritis, Fibromyalgia, Anxiety, and Depression</p> <p>Review of Resident #1's Resident Register at 12:45pm revealed an admission date of 12/23/15 and she was her own responsible party.</p> <p>Review of Resident #1's hospital discharge summary date 1/26/16 revealed: -Resident #1 stayed in the hospital for 2 days and received intravenous antibiotics Vancomycin and Zosyn (Used to treat serious bacterial infection and to help prevent infection of the blood.) -Prescriptions Doxycycline and Levaquin (antibiotics) were ordered and sent with facility staff. -The hospital doctors would follow-up with Resident #1's primary care health provider and wound care. -"The patient was seen approximately 2 weeks prior due to infection of her right great toe. She was given a prescription at that time,unfortunately the facility never filled her medicine and she has become steadily worse. The patient had extreme pain with slight pressure and redness and drainage." -While in x-ray; Resident #1 asked for the caretaker to leave the room and explained that staff back at the facility where she lives never filled her prescription for her antibiotics and they keep giving excuses as to why. " -On 1/25/16 her wound was described "a nickel-sized, open wound and cellulitis and osteomyelitis of the right great toe were confirmed by MRI. -Surgical intervention would not be required at this time but a podiatry consult and wound care were recommended and a follow-up appointment</p>	D 358		

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D 358	<p>Continued From page 16</p> <p>with her clinic was scheduled for 2/2/16.</p> <p>-Resident #1 was discharged to GA Rucker Rest Home with a diagnosis of osteomyelitis of the right great toe.</p> <p>An observation on 1/27/16 at 9:30am revealed Resident #1 was not in the facility.</p> <p>Interview with the Supervisor in charge on 1/27/16 at 9:30am revealed there had been no discharges in the past 3 months including death and or hospitalizations</p> <p>Further interview with the Supervisor in charge on 1/27/16 at 10:00am revealed Resident #1 had been in the hospital and any further information about this resident would be referred to the Administrator.</p> <p>Telephone interview with the Administrator on 1/27/16 at 10:30am revealed:</p> <ul style="list-style-type: none"> -Resident #1 had given her 2 week notice on 1/11/16, but her apartment was not ready yet so he allowed her to keep living at his facility. - Resident #1 was going to move into her own apartment and he did not have Resident #1's records available at the facility. -Resident #1 had not been discharged from facility yet. -The current facility was responsible for her care including administering her medications. -The Administrator would ensure Resident #1's chart would be brought to the facility later. -The Administrator thought Resident #1 was at his facility -The Administrator did not know where Resident #1 was. <p>Telephone interview with the hospital's social worker on 1/27/16 at 10:55am revealed:</p>	D 358		

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D 358	<p>Continued From page 17</p> <p>-(Resident #1) is oriented and diabetic. She was seen at a hospital on 1/13/16 with a toe infection. The staff was given a prescription for an antibiotic. (Resident #1) requested her antibiotic daily from staff, did not receive her medications, and was told by staff the medicine would be picked up at a pharmacy and brought back to the facility. Staff did not pick up Resident #1's antibiotic and she returned to the hospital on 1/24/16 with a worsening toe infection. Her toe may have to be amputated. Resident #1 had planned a move to an apartment, had given her 2 week notice, and was told by staff they are not getting paid to pick up her prescription.</p> <p>-Resident #1 had been hospitalized over the weekend of 1/24/16 due to a toe infection.</p> <p>-Resident #1 was discharged from the hospital and the social worker was under the impression Resident #1 was currently residing at that facility and receiving care there until she was placed in an apartment.</p> <p>-The SW did not know where Resident #1 was if she was not back at the facility.</p> <p>Review of Resident #1's hospital emergency room notes dated 1/13/16 revealed:</p> <p>-Resident #1 had completed one course of Keflex in December 2015, stated the pain had improved but over the last few days the pain had returned. There was a foul smelling odor, but no drainage from the wound.</p> <p>-The wound was debrided and wrapped with a bulky dressing.</p> <p>-She had been admitted, treated, and discharged on 1/13/16 with a diagnosis of a diabetic ulcer to the right great toe.</p> <p>- Keflex 500mg by mouth 3 times a day until the medicine was gone was ordered (28 doses).</p> <p>-A follow-up appointment with a primary health care provider was required and the healing</p>	D 358		

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D 358	<p>Continued From page 18</p> <p>process would take a "long time." -Resident #1 should wear diabetic shoes at all times to prevent further diabetic foot ulcers. -Diabetic foot care instructions were reviewed with Resident #1.</p> <p>A second interview with the Administrator on 1/27/16 at 12:00pm revealed: -Resident #1 gave a discharge notice in December 2015, but he allowed her to continue to stay at his facility because her apartment was not ready to receive her yet. -His facility did not pick up Resident 1's antibiotics because Resident #1 told them not to. -The Administrator believed if he picked up Resident # 1's antibiotics after she told him not to; this would go against resident rights. -The snow on the facility driveway had "held them up" from picking up her antibiotics. -Resident were allowed to pick up all of their mdications on their way out of the facility at discharge.</p> <p>Review of Resident # 1's hand written Medication Administration Record (MAR) dated 1/2016 revealed: -The MAR was hand written on a care note. -No antibiotics were listed for the month of January 2016. -Resident #1 was documented as being in the hospital 1/25/16 and 1/26/16.</p> <p>Review of Resident #1's December 2015 MAR revealed: -The MAR was hand written on a care note. -The MAR started at 12-23-15. -Keflex 500mg one by mouth 3 times a day was documented as being given on 12-24-16 through 12-31-2015.</p>	D 358		

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D 358	<p>Continued From page 19</p> <p>Telephone interview with Resident #1 on 1/27/16 at 6:40pm revealed:</p> <ul style="list-style-type: none"> -She visited the local emergency room 1/13/16 and was discharged back to the facility that evening with a prescription for Keflex 500mg by mouth 3 times a day x 28 doses. -Her toe wound was causing pain and she was diagnosed at the hospital as having an infected diabetic ulcer of the right great toe. She was discharged from the hospital the same day with a prescription for antibiotics . A worker picked her up, took her prescription, and Resident # 1 believed the prescription was going to be filled. -"The next day I asked staff at the facility if my prescription had arrived or was somebody going to my wellness clinic to get it. I was told by staff she didn't know but would ask the Administrator. That Friday (1/15/16) I asked again about my antibiotics and was told she still didn t know anything about it." -"Saturday (1/16/16) I asked staff again and showed her my toe and said I really need it. Staff came in my room and told me the Administrator wanted to know if I had any money because I would have to pay for somebody to get the medicine." -"The Administrator said that because I was moving out to an apartment; he would be losing money on me." -"January 18, 2016 was a holiday and as far as I know; nothing got done till Tuesday 1/19/16." -"A week had gone by and staff kept telling me different versions of why I didn't have my medicine." -"One version was because my clinic only operated on weekdays that they couldn't get the prescription filled over the weekend." -"The 2nd version was that the prescription was dropped off but because of a 2-hour wait the worker couldn't wait." 	D 358		

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D 358	<p>Continued From page 20</p> <p>- "Sunday the 24th I asked staff again to look at my toe. I said I need medical attention. I asked staff to take me to the hospital and they finally did. I was admitted and stayed 2 days. I was given IV antibiotics and asked by the doctor if I had ever heard of osteomyelitis (Infection of the bone). An x-ray of my foot and a MRI were scheduled."</p> <p>- "The 3rd version I was told I couldn't get my antibiotics was the snow 1/22/16-through 1/24/16 kept staff from being able to get my medicine and the pharmacy was out of Keflex. This is what a staff told the nurse at the hospital. I was very upset and asked the worker to leave. "</p> <p>Telephone interview with a local pharmacist on 2/2/16 at 11:55am revealed:</p> <p>- Resident #1 was discharged from the hospital on 1/13/16 with a prescription for Keflex.</p> <p>- This prescription was not brought to the pharmacy until 1/19/16; it was filled and ready for pick up the same day but was not picked up until 1/25/16.</p> <p>- On 1/26/16 a prescription for Doxycycline and Levaquin were ordered at the hospital.</p> <p>- This prescription order still required someone to drop it off to be filled.</p> <p>- The latest round of antibiotics had not been filled at this pharmacy yet.</p> <p>A second interview with Resident #1 on 2/2/16 at 11am revealed</p> <p>- She had given notice of discharge from the facility the last day of 12/15/16 to be leaving the week of 1/11/16.</p> <p>- She thought she would be moving into an apartment at an earlier date but there had been a delay in availability and the Administrator was aware of the above mentioned and was allowing her to remain at facility, continuing to provide care.</p>	D 358		

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D 358	<p>Continued From page 21</p> <ul style="list-style-type: none"> -During previous conversations with the Administrator the resident was told she was welcome back to the facility after her discharge from the hospital, but after her discharge from the hospital on 1/26/16, the Administrator told Resident # 1 she would not be going back to GA Rucker Rest Home but to a "sister facility." -On 1/27/16 Resident #1 was able to get her antibiotics and take her first dose that day from a prescription generated by the hospital before her discharge from the hospital on 1/26/16. -On 1/29/16 Resident #1 moved into her apartment and was able to get her medicines from a pharmacy with the assistance of an ancillary regional professional. -Resident #1 was taking 2 different kinds of antibiotics (Doxycycline and Levaquin). The facility gave her medicines to take with her at discharge. An ancillary regional professional had picked up the resident and taken her to her apartment. -Resident #1 had a follow-up appointment today from her last hospitalization. She was told surgery was not required at this time and she would be referred to a wound clinic. <p>A third interview with the Administrator on 2/3/16 at 1pm revealed:</p> <ul style="list-style-type: none"> -Normally medications were delivered to his facility. -He knew the responsibility of medication administration belonged to the facility. -He had never been in this situation before. -Looking back he should have taken the prescriptions by hand to the pharmacies himself, picked them up and brought the medicine to the facility for Resident #1. <p>_____</p> <p>The facility provided a Plan Of Protection dated</p>	D 358		

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D 358	Continued From page 22 2/3/16 that included the following: If the regular pharmacy can not deliver medication to the facility within 24 hours the back up pharmacy will be notified. Medication orders/prescriptions will be taken to the pharmacy by myself. If there is a question about pickup or deilvery; Myself or another Administrator at a sister facility will go pick up medications from the pharmacy. THE PLAN OF CORRETION FOR THIS TYPE A VIOLATION SHALL NOT EXCEED MARCH 4, 2016	D 358		
D912	G.S. 131D-21(2) Declaration of Residents' Rights G.S. 131D-21 Declaration of Residents' Rights Every resident shall have the following rights: 2. To receive care and services which are adequate, appropriate, and in compliance with relevant federal and state laws and rules and regulations. This Rule is not met as evidenced by:	D912		

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D912	<p>Continued From page 23</p> <p>Based on observation, interview and record review; the facility failed to notify a healthcare provider for a recommendation for Home Health for a chronic leg wound by a licensed health professional for 1 of 3 sampled residents (Resident # 2).</p> <p>The findings are:</p> <p>Based on observation, interview and record review; the facility failed to notify a healthcare provider for a recommendation for Home Health for a chronic leg wound by a licensed health professional for 1 of 3 sampled residents (Resident # 2). [Refer to Tag 273, 10A NCAC 13F. 0902 (b) Health Care (Type B Violation).]</p>	D912		
D914	<p>G.S. 131D-21(4) Declaration of Residents' Rights</p> <p>G.S. 131D-21 Declaration of Residents' Rights Every resident shall have the following rights: 4. To be free of mental and physical abuse, neglect, and exploitation.</p> <p>This Rule is not met as evidenced by: Based on observation, interview and record review; the facility failed to assure medications (antibiotics) were administered as ordered for 1 of 3 sampled residents (Resident #1).</p> <p>The finding are:</p> <p>Based on observation, interview and record review; the facility failed to assure medications (antibiotics) were administered as ordered for 1 of 3 sampled residents (Resident #1). for a diabetic toe infection in a timely manner causing a worsened condition and possible risk of amputation.</p>	D914		

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D914	Continued From page 24 [Refer to Tag 358, 10A NCAC 13F.1104 Medication Administration.(Type B Violation).]	D914		