

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>FCL011297</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>03/02/2016</b>
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NAME OF PROVIDER OR SUPPLIER  <b>WHITE FAWN FAMILY CARE HOME</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>96 WHITE FAWN DRIVE ASHEVILLE, NC 28803</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{C 000}	Initial Comments	{C 000}		
C 007	<p>10A NCAC 13G .0206 Capacity</p> <p>10A NCAC 13G .0206 Capacity (a) Pursuant to G.S. 131D-2(a)(5), family care homes have a capacity of two to six residents. (b) The total number of residents shall not exceed the number shown on the license. (c) A request for an increase in capacity by adding rooms, remodeling or without any building modifications shall be made to the county department of social services and submitted to the Division of Facility Services, accompanied by two copies of blueprints or floor plans. One plan showing the existing building with the current use of rooms and the second plan indicating the addition, remodeling or change in use of spaces showing the use of each room. If new construction, plans shall show how the addition will be tied into the existing building and all proposed changes in the structure. (d) When licensed homes increase their designed capacity by the addition to or remodeling of the existing physical plant, the entire home shall meet all current fire safety regulations. (e) The licensee or the licensee's designee shall notify the Division of Facility Services if the overall evacuation capability of the residents changes from the evacuation capability listed on the homes license or of the addition of any non-resident that will be residing within the home. This information shall be submitted through the county department of social services and forwarded to the Construction Section of the Division of Facility Services for review of any</p>	C 007		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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C 007	<p>Continued From page 1</p> <p>possible changes that may be required to the building.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility failed to notify the Division of Health Service Regulation of the change in the evacuation capability for 1 of 1 non-residents living at the facility.</p> <p>The findings are:</p> <p>Review of the Division of Health Service Regulation license for this facility for the current year from January 1, 2016 through December 31, 2016 revealed: -The licensed capacity was for six residents, with up to three non-ambulatory. -The census was 6 at the time of the survey.</p> <p>According to the Division's Construction Section, "any child under the age of six years must be considered non-ambulatory and needing assistance with evacuation."</p> <p>Observation of the facility on 3/2/16 during the survey revealed a non-resident, 3 year old child was living in the home with the Supervisor-in-Charge (SIC).</p> <p>Random interviews with 4 of 6 (one resident was not feeling well and one resident was at an appointment) residents during the survey from 10:00AM to 3:00PM revealed no complaints about the child being in the facility.</p> <p>Interview with the SIC on 3/2/16 at 11:00AM revealed:</p>	C 007		

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C 007	<p>Continued From page 2</p> <ul style="list-style-type: none"> <li>-The child was a family member and resided in the facility while she was on duty.</li> <li>-Another family member resided in the facility with her and was the primary caretaker for the child.</li> <li>-All of the residents were ambulatory, with one resident who used a cane when walking.</li> <li>-All residents were able to exit the home independently.</li> <li>-She stated that in the event of an emergency, she would be able to get all of the residents out of the home safely.</li> <li>-She worked 24/7, Monday through Friday.</li> <li>-The child lived with another family member on weekends.</li> <li>-She had her own room in the facility.</li> <li>-She would work with the child's family to find an alternative living arrangement as soon as feasible.</li> </ul> <p>Interview with the Administrator on 3/2/16 at 2:30PM revealed:</p> <ul style="list-style-type: none"> <li>-She was aware of the child in the facility.</li> <li>-She was not aware of the Division's Construction Section, "any child under the age of six years must be considered non-ambulatory and needing assistance with evacuation" rule. "I never received any information about this."</li> <li>-She had not received any complaints from the residents about the child.</li> <li>-She would work with the SIC and child's family to find an alternative living arrangement as soon as feasible.</li> </ul>	C 007		
{C 074}	<p>10A NCAC 13G .0315(a)(1) Housekeeping and Furnishings</p> <p>10A NCAC 13G .0315 Housekeeping And Furnishings</p> <p>(a) Each family care home shall:</p>	{C 074}		

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{C 074}	<p>Continued From page 3</p> <p>(1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; This Rule shall apply to new and existing homes.</p> <p>This Rule is not met as evidenced by: Based on observation and interviews, the facility failed to keep clean or repaired walls, floors and ceiling or fixtures attached to them in the living room, 2 of 2 common bathrooms and 2 of 5 resident rooms (first resident room on the left of the hallway and last resident room on the right at the end of the hallway).</p> <p>The findings are:</p> <p>Observations of the facility on 3/2/16 from 10:00AM to 3:00PM revealed a noticeable improvement in the cleanliness and physical condition throughout the facility.</p> <p>Observation of the living room on 3/2/16 at 10:10AM revealed the ceiling fan blades had been wiped yet dust remained visible on the blades and they were greasy to the touch.</p> <p>Observation of the last resident room on the right at the end of the hallway on 3/2/16 at 10:15AM revealed: -There was a box fan in the room, the plastic protective grills covering the fan blades were covered in a heavy layer of dust. -Due to a chair in the corner of the room where the 2 outside walls adjoined, both walls were scraped and drywall was torn in an area approximately 2 inches wide by 12 inches long. -The ceiling light fixture globe contained debris with only 1 or 2 light bulbs illuminated. -The top of the baseboard heater under the window had areas of rust.</p>	{C 074}		

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{C 074}	<p>Continued From page 4</p> <p>Interview with the resident who occupied the last resident room on the right at the end of the hallway on 3/2/16 at 10:20AM revealed he had planned on cleaning the fan when the weather warmed-up. He had no complaints about the physical condition of his room, or of the facility.</p> <p>Observation of the first resident room on the left of the hallway on 3/2/16 at 10:30AM revealed: -Broken vinyl floor tile in the vicinity of the bed just inside the doorway of the room. -A ceiling light fixture with a missing globe (the globe was on a nearby shelf in the room). -Television cable lying loose on the floor in the vicinity of the unoccupied bed (between the bed and the window) and stretched over to a television sitting on a chest of drawers.</p> <p>Observation of the resident common bathroom on the left side of the hallway (when facing the exit door) on 3/2/16 at 10:40AM revealed: -An area of wall at the foot of the tub with peeling paint, over an area measuring approximately 4 inches wide by 3 feet long. -The baseboard heater cover was rusted. -A missing towel bar, the ceramic towel bar brackets remaining on the wall.</p> <p>Observation of the resident common bathroom on the right side of the hallway (when facing the exit door) on 3/2/16 at 10:50AM revealed: -Two missing towel bars, the ceramic towel bar brackets remaining on the wall. -Dark staining on the floor around the toilet bowl base. -Adhesive residue on the lower edge of wall behind the toilet where a baseboard would be located, over an area approximately 6 inches high by 5 feet long.</p>	{C 074}		

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{C 074}	<p>Continued From page 5</p> <p>-Rusted metal electric outlet cover over the sink.</p> <p>Interview with 4 of 6 residents during the survey from 10:00Am to 3:00PM revealed no complaints about the physical condition of their rooms, or of the facility.</p> <p>Interview with the Supervisor-in-Charge (SIC) on 3/2/16 at 11:15AM revealed: -She had been working on addressing the environmental issues identified during the last survey. -She let the Administrator know when things were broken or in need of repair. -She had not received any recent complaints from residents. -If there were things she could do she would otherwise she would let the Administrator know.</p> <p>Interview with the facility's contracted maintenance person on 3/2/16 at 11:30AM revealed -He had been working on repairing the issues identified during the last survey. -He had the nut for the ceiling light fixture globe and would hang it by the end of the day. -He was in the process of repairing the commodes in both common bathrooms. He would also address the other needed repairs in both bath rooms. -He would be painting the rusted areas on the baseboard heaters throughout the building.</p> <p>Interview with the Administrator on 3/2/16 at 2:00PM revealed: -She had planned for the repairs to have been completed sooner. The maintenance person lives in another State. He had difficulty traveling to the facility due to recent weather events and some of the planned repairs were incomplete.</p>	{C 074}		

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{C 074}	Continued From page 6  -The scrapes on the walls in the last room on the right at the end of the hallway were new. Due to a new admission they had recently moved the resident into that room. -The television cable will be relocated up through the ceiling and into the first room on the left. -She would discuss with the maintenance person options for repairing or replacing the ceramic towel bar brackets in both common bathrooms. -She had not received any complaints from residents.	{C 074}		