

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL054066	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 04/26/2016
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NAME OF PROVIDER OR SUPPLIER MILLER'S FAMILY CARE HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 306 E LENOIR STREET KINSTON, NC 28501
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments The Adult Care Licensure Section conducted an annual survey on April 26, 2016.	C 000		
C 073	<p>10A NCAC 13G .0314 (c) Floors</p> <p>10A NCAC 13G .0314 Floors</p> <p>(c) All floors shall be kept in good repair</p> <p>This Rule is not met as evidenced by: Based on interviews and observation, the facility failed to assure the floor was kept in good repair at the entrance of the bathroom. The findings are:</p> <p>Observation of the floor at the bathroom entry on 4/26/16 at 9:00am revealed a 10-inch by 6-inch hole in the linoleum which exposed a 1-inch deep area of missing wood flooring.</p> <p>Confidential interivew with a resident on 4/26/16 at 9:15am revealed: -The resident had noticed the "hole in the floor" but was unconcerned. -The administrator was responsive to repair requests. -The resident did not feel it was a safety hazard. -The resident had never stepped in the hole.</p> <p>A second confidential interivew with a resident on 4/26/16 at 9:15am revealed: -The resident had noticed the "tear in the floor" but was unconcerned. -The facility kept up with repairs. -The resident did not feel it was a safety hazard. -The resident had never stepped in the hole.</p> <p>Interview with the Supervisor-in-Charge (SIC) on 4/26/16 at 10:15am revealed:</p>	C 073		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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C 073	<p>Continued From page 1</p> <ul style="list-style-type: none"> -The hole was brought to her attention last week. -The area of the flooring was on the repair list. -The administrator was aware of the "hole." -No residents have fallen. <p>Interview with the Administrator on 4/26/16 at 11:05am revealed:</p> <ul style="list-style-type: none"> -The hole in the flooring by the bathroom was brought to her attention last week. -She had scheduled a maintenance man to repair it. -No residents had fallen. -She would ensure it was repaired as soon as possible. 	C 073		