

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL073005	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 06/28/2016
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NAME OF PROVIDER OR SUPPLIER JONES FAMILY HOME #1	STREET ADDRESS, CITY, STATE, ZIP CODE 2437 EPHEBUS CHURCH ROAD SEMORA, NC 27343
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments	C 000		
C 074	<p>10A NCAC 13G .0315(a)(1) Housekeeping and Furnishings</p> <p>10A NCAC 13G .0315 Housekeeping And Furnishings (a) Each family care home shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; This Rule shall apply to new and existing homes.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility failed to assure 3 resident bedrooms (carpets, walls, baseboards) were clean and in good repair.</p> <p>The findings are:</p> <p>Observation on 6/28/16 at 8am revealed: -There were 3 resident bedrooms. -All 3 had dirty light brown carpet with multiple,scattered, dark stains. -There was no baseboard or stripping separating the dry wall from the carpet in the resident rooms. -There was a ¼ inch gap between the carpet and wall in each resident bedroom. -All resident bedroom walls had old bedbug excrement stains located behind the headboards closest to the floors.</p> <p>Observation of Bedroom #1 on 6/28/16 at 8am revealed: -This resident room was closest to the staff room. -There were several gaping holes midway up the walls.</p>	C 074		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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C 074	<p>Continued From page 1</p> <p>Observation of Bedroom #3 on 6/28/16 at 8:05am revealed: -The wall at the far end of the room had at least six 1 and ½ inch by 2 inch pieces of paint missing from the drywall. -The gaps were filthy from old dead bed bugs stains.</p> <p>Interview with Resident #1 on 6/28/16 at 3:25pm revealed: -"It bothered him that the wall next to his bed had all those rips in it." -"They spayed for bed bugs and leaned my mattress against the wall and did not realize the mattress cover stuck to the wall until everything had dried and they tried to put the mattress back down on the bed the paint peeled off the drywall." -"I don't like to have to look at that and there's nothing I can do about it." -"The owner never said when he would fix it."</p> <p>Interview with Staff A (Personal Care Aide/Medication Aide) on 6/28/16 at 8am revealed: -The resident rooms had been in this condition for 2 months. -The owner said he was going to eventually put vinyl/tile down throughout the house. -The living room floor had already been replaced. -No residents have ever complained about carpet or walls except Resident #1.</p> <p>Interview with Staff B (Personal Care Aide/Medication Aide) revealed: -The owner comes periodically with the help of 2 other males and does repairs. -Staff were not usually informed of the schedule of repairs until the owner arrived at the facility.</p> <p>Interview with the Administrator on 6/28/16 at</p>	C 074		

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C 074	<p>Continued From page 2</p> <p>10:03am revealed: -A resident no longer at the facility had put holes in the walls of Bedroom #1. -The holes had been there awhile (No time frame given). -The owner was in the process of replacing all carpet with vinyl/tile flooring. -The owner was aware of needed repairs and would paint or replace walls. -The last renovation would be the floor stripping or baseboard.</p> <p>Interview with the owner on 6/28/16 at 3pm revealed: -The wall in Resident #1's room had been in that condition a couple of months. -"We leaned his mattress up against the wall and when we spayed for bed bugs I didn't realize the mattress cover suck to the drywall and it peeled the paint off. " -The owner was responsible for repairs in the home. -He planned to remove all carpet from resident rooms, replaced with a vinyl/tile floor covering, wash the walls, and whatever could not be washed he would replace the sheetrock. -New baseboard or stripping would be the last renovation. -The renovations were on-going as he had already replaced the living room (TV room) flooring. -The owner believed he could get repairs completed within 60 days.</p>	C 074		
C 078	<p>10A NCAC 13G .0315(a)(5) Housekeeping and Furnishings</p> <p>10A NCAC 13G .0315 Housekeeping and Furnishings</p>	C 078		

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C 078	<p>Continued From page 3</p> <p>(a) Each family care home shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards; This Rule shall apply to new and existing homes.</p> <p>This Rule is not met as evidenced by: Based on observation, and interview, the facility failed to be clean of bed bug excrement and dead bed bugs on all resident room walls and under mattresses and light switches.</p> <p>The findings are:</p> <p>Observation of resident bedrooms on 6/28/16 at 9:15am revealed: -All 3 resident bedrooms had dead bed bug excrement on the walls behind the headboards especially the area where the wall meets the floor. -All bedrooms had dead bed bugs still on the electric switch plates behind headboards of beds. -All rooms had a few dead bed bugs on the underside of the mattress covers. -The excrement made the walls have a spotted dingy appearance. -No live bed bugs were found in facility.</p> <p>Interview with staff A and B on 6/28/16 at 8am revealed: -They were both personal care aides and medication aides. -They vacuumed the home daily and disposed of the canister's contents in a trach bag that was placed outside. -All mattresses had plastic covers. -The owner was replacing mattresses and box</p>	C 078		

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C 078	<p>Continued From page 4</p> <p>spring sets.</p> <ul style="list-style-type: none"> -They had not seen any live bed bugs lately. -The home had been treated by professionals at least twice over the past year after the owner sought guidance from an exterminator. -The owner bought his own chemicals and treated the facility 2 weeks ago. -The walls needed painting or replacing of sheet rock. -The owner had plans to repair or replace stained sheetrock. -The only resident that complained was resident #1. -Staff had not seen signs and symptoms of bedbug bites on residents. <p>Observation on 6/28/16 at 8:05am revealed:</p> <ul style="list-style-type: none"> -Resident #1 moved the collar of his T-shirt to expose his neck and no signs and symptoms of bed bug were visible. <p>Interview with Resident #1 on 6/28/16 at 8:05am revealed:</p> <ul style="list-style-type: none"> -He said he had been bitten on his neck just yesterday. -Resident #1 had just washed the shirt that had fresh blood stains on it. -The owner had sprayed his room and recliner, let it "sit for an hour" and put the mattress back together. <p>Interview with the facility's visiting Nurse Practitioner on 6/28 16 at 12:15pm revealed;</p> <ul style="list-style-type: none"> -Resident #1 complained of being bitten 6 months ago. -She did not see any signs of live bed bugs, blood on clothes, scratch marks on his skin, redness, or inflammation. <p>Interview with the Administrator on 6/28/16 at</p>	C 078		

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C 078	<p>Continued From page 5</p> <p>10:03am revealed:</p> <ul style="list-style-type: none"> -The owner employed a professional exterminator the first 2 treatments. -The owner consulted with a profssional about what chemicals to use and how to treat a facility. -The owner mixed the chemicals himself and treated the facility 2 weeks ago. -All the residents went out of the house for 24 hours. -The exterminator told the owner if he used the powder form the resident could come back the same day. -No residents had complained of bed bug bites since last year. -No staff had reported to her of bug bites. -Every bed was covered in plastic and the owner was going through and replacing mattress. <p>Interview with a local exterminator on 6/28/16 at 12:35pm revealed:</p> <ul style="list-style-type: none"> -His recommendation was always to treat and come back 2 weeks later and re-treat. -It was almost impossible to get good results with a residential dryer. -He had not treated the facility in several months. -It was possible for an individual to treat a home but you would have to be "very thorough." -Chemicals bought off the internet were not systemic and it was safe for residents to come back to the home after 2 hours if the windows were left open. -"The chemicals would have to consumed or inhaled while they were wet to be a danger." -"If the owner is not using traps, encasements, and going through all the steps each time; there will be continuous infestation." <p>Interview with the facility's visiting Nurse Practioner on 6/28 16 at 12:15pm revealed;</p>	C 078		

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C 078	<p>Continued From page 6</p> <ul style="list-style-type: none"> -She was the primary healthcare provider that visited the facility monthly. -She saw the residents monthly and no other resident had complained to her about bed bug bites. -It was her opinion the facility had the bed bug situation under control. <p>Interview with the owner on 6/28/16 at 11:25am revealed:</p> <ul style="list-style-type: none"> -No resident had complained to him about bed bug bites since last year. -He agreed the walls looked very bad from the old dead bedbugs and bed bug excrement. -He was not aware of dead bed bugs underneath the mattress covers. -He just treated the home 2 weeks ago. -He used a liquid chemical and did exactly what the exterminator did after watching him and following his instructions. -He had to order chemicals on-line. -He went room by room, stripped linens, and dried them in a dryer first. -He sprayed all furniture, and beds. -He believed he could take care of the bed bugs himself. 	C 078		
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