

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL032141	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 07/22/2016
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NAME OF PROVIDER OR SUPPLIER PRESTIGE FAMILY CARE HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 3217 DEARBORN DRIVE DURHAM, NC 27703
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments	C 000		
C 261	<p>10A NCAC 13G .0904 (b-2) Nutrition And Food Service</p> <p>10A NCAC 13G .0904 Nutrition And Food Service</p> <p>Food Preparation and Service in Family Care Homes:</p> <p>(2) Table service shall include a napkin and non-disposable place setting consisting of at least a knife, fork, spoon, plate and beverage containers. Exceptions may be made on an individual basis and shall be based on documented needs or preferences of the resident.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility failed to assure table service included non-disposable place settings for 4 of 4 residents observed during the lunch meal on 7/22/16. The findings are:</p> <p>Observation of the lunch meal on 7/22/16 at 12:25pm revealed: -There were 4 residents seated at the table for lunch. -The 4 residents were all served iced tea in plastic red cups.</p> <p>Interview with the Administrator on 7/22/16 at 2:35 pm revealed: -The residents used the red plastic cups to drink beverages from during meal times.</p>	C 261		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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C 261	Continued From page 1 -She was aware there was a rule saying residents were not supposed to use disposable plates. -She thought using the plastic cup would be easier for the residents' safety. -She thought using a glass may not be safe for residents with mental health diagnoses. -She would start serving the residents non disposable cups starting with the dinner meal today (7/22/16).	C 261		
C 280	10A NCAC 13G .0904(d)(3)(H) Nutrition and Food Service 10A NCAC 13G .0904 Nutrition and Food Service (d) Food Requirements in Family Care Homes: (3) Daily menus for regular diets shall include the following: (H) Water and Other Beverages: Water shall be served to each resident at each meal, in addition to other beverages. This Rule is not met as evidenced by: Based on resident and staff interviews and observation of meal service, it was determined the facility failed to serve water during the noon meal on 7/22/16. The findings are: Observation of the lunch meal on 7/22/16 at 12:25pm revealed: -There were 4 residents seated at the lunch meal. -None of the 4 residents were served or offered water. -The residents were served iced tea. -There were no water jugs or water cups on the table. Interview with the medication aide on 7/22/16 at 12:30pm revealed: -The residents all had their own large water cup.	C 280		

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C 280	<p>Continued From page 2</p> <p>-The residents usually carry their water cup around with them throughout the day and would normally take it to the lunch table with them.</p> <p>Observation of the facility's cycle menu revealed water was not listed as part of any meal services on the facility's menu cycle.</p> <p>Interview with the Administrator on 7/22/16 at 2:35pm revealed:</p> <p>-She she was not aware there was a rule requiring water to be served to all of the residents at each meal.</p> <p>-Each of the residents had their own water jug that they carried around and drank water out of throughout the day.</p> <p>-Staff made sure the residents had water in their cups throughout the day.</p> <p>-She would ensure each resident was given a glass of water with each meal, starting with the dinner meal.</p>	C 280		