

Division of Health Service Regulation

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL065019 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____ | (X3) DATE SURVEY COMPLETED 08/11/2016 |
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NAME OF PROVIDER OR SUPPLIER
BROOKDALE WILMINGTON

STREET ADDRESS, CITY, STATE, ZIP CODE
**3501 CONVERSE DRIVE
WILMINGTON, NC 28403**

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| D 000 | Initial Comments The Adult Care Licensure Section and the New Hanover Department of Social Services conducted an annual survey on August 10-11, 2016. | D 000 | | |
| D 283 | 10A NCAC 13F .0904(a)(2) Nutrition and Food Service 10A NCAC 13F .0904 Nutrition and Food Service (a) Food Procurement and Safety in Adult Care Homes: (2) All food and beverage being procured, stored, prepared or served by the facility shall be protected from contamination. This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to maintain the dry goods storage room contents free from contamination. The findings are: Observation of the dry storage room on 8/11/16 at 9:15am revealed: -There was a wall-mounted spice rack holder which had 13 containers of various spices, each container with a white cap covered in a black sticky substance around the edges. -There were 11 containers of various dry spices on a shelf, each container with a white cap covered in a black sticky substance around the edges. -Twelve of the spice containers had flip-top lids that were in a 45-degree open position. -The labels on all of the spice containers had multiple brown sticky residue spots. -There were green mold spores on the 4-inch diameter cap of a plastic gallon container labeled "Italian Seasoning." -There were multiple brown sticky drip-like | D 283 | All spices were removed by ED and discarded. New spices were ordered. This was discarded by the ED | 8/11/16 8/11/16 |

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Daphne P. Sholar-Mason

STATE FORM

TITLE

Executive Director

(X6) DATE

9-16-16

6559

4L9C11

If continuation sheet 1 of 5

Reviewed & Accepted

[Signature]
FACILITY SURVEY CONSULTANT
9/8/16

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| D 283 | <p>Continued From page 1</p> <p>residues covering 3 gallon containers of sauces." -There were several loose grains of rice on top of the lid of a plastic bin labeled "Rice." -There were gray mold-like spots on the lids of 25 canned goods, including spots on the paper labels. -There were gray mold-like spots and several areas with a brown sticky substance on the inside door frame of the storage room. -The light switch was covered in a brown grime. -There was a white plastic bin labeled "flour" which was dirty with brown drip marks at the base. -There were several 1-inch round brown mold-like growths on a cardboard box containing plastic storage bags. -There was a cleaning schedule on the wall with a handwritten date of "May 15" which was not filled out. -There was a ceiling vent which had small gray mold-like spots along the grate.</p> <p>Observation of the cleaning schedule on 8/11/16 at 9:45am revealed: -The cleaning schedule was dated "May 15." -The schedule listed daily and weekly responsibilities for the kitchen staff. -The storeroom was to be swept and mopped daily. -The cans in the storeroom were to be dusted weekly. -The storeroom was to be cleaned and organized weekly. -Six of seven days on the cleaning schedule were unsigned. -There were areas on the schedule to be initialed by each employee in a block to the right of each task after the cleaning had been completed. -The last initialed date of cleaning the storage area-related tasks was May 15, 2016.</p> | D 283 | <p>All cans, containers, lids were cleaned.</p> <p>Door frame was cleaned Light switch was replaced</p> <p>The bags were discarded as well</p> <p>All vents were cleaned</p> <p>Cleaning is done daily and by morning and evening shift. The cleaning schedule was not updated properly. ED gave in-service to Dining Service Manager and she gave in-service to kitchen staff. All forms must be completed</p> | <p>8/11/16 8/12/16 8/12/16 8/12/16 8/11/16 8/12/16</p> |

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| D 283 | Continued From page 2 Interview with the Dietary Manager on 8/11/16 at 9:55am revealed: -She was solely responsible for all cleaning tasks in the kitchen and storage areas. -She was the only full-time kitchen staff employed at the facility. -The facility had one part-time kitchen employee who helped with various tasks after she prepared the last meal of the day. -The posted cleaning schedule was not maintained since May. -She was unaware of the mold-spores on the can lids. -The spice lids should be closed at all times and kept clean. -She had cleaned the dry goods storage room last week and did not notice anything dirty. -She would discard all of the spices and other items with stains immediately. -The facility had another kitchen staff employee who was "let go" in the last four weeks. -The former kitchen staff employee did not consistently clean as required by the schedule and was "let go." Review of the facility's most recent Food Establishment Report revealed: -The report was dated 7/29/16. -The report had an "A" status code rating. -The report noted "mold growth on the outside of cans of food in dry storage" and a recommendation to "clean the spice containers." Review of the facility's previous Food Establishment Report revealed: -The report was dated 4/22/16. -The report had an "A" status code rating. -The report noted only a recommendation to "clean the spice containers." | D 283 | daily and properly Dining Service Manager is full-time and we have an additional full time cook. We have one cook part time and two that are PRN. The cleaning schedule is posted for all kitchen staff. As stated earlier a in-service was given to entire kitchen staff. All spices were discarded and new spices ordered. Spice rack has been cleaned. | 8/12/16 8/12/16 |

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| D 283 | <p>Continued From page 3</p> <p>-There was no notation of mold.</p> <p>Interview with the Maintenance Director on 8/11/16 at 11:05am revealed:</p> <ul style="list-style-type: none"> -The air conditioner needed repairs two weeks ago and the needed part had arrived today. -The facility was presently making repairs to the air conditioner unit which he attributed to the elevated humidity. -The air conditioner would be fixed today, -There was some minor mold that formed on the ceiling vents due to the humidity. -The mold found by the Food Establishment Report was probably due to the air conditioner unit. -He would ensure the facility's air conditioner was in working order. -He was unaware that the vent in the food storage room had mold. <p>Interview with the Administrator on 8/11/16 at 3:30pm revealed:</p> <ul style="list-style-type: none"> -She had disposed of all of the spice containers and all liquids in plastic containers. -She would ensure the cleaning schedule was adhered to by both kitchen employees. -All of the canned goods would be inspected and cleaned. -She had expectations that the kitchen and storage areas were to be cleaned regularly. -She was unaware that the posted cleaning schedule was not being signed daily. -The previous kitchen staff that was "let go" did not adhere to the cleaning policies. -The kitchen staff was ordered to clean all of the canned goods. <p>Observation of the dry storage room on 8/11/16 at 3:45am revealed:</p> <ul style="list-style-type: none"> -All spice containers had been discarded. | D 283 | <p>A quote was given on a transformer - which has been ordered and we should receive anyday. We have had 10/ issues with the A/c 13/ for the last two years. 11/6 It was determined the transformer we have that controls the two dehumidifiers isn't working. We also are going to use a different HVAC contractor.</p> | |

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| D 283 | Continued From page 4 -All plastic containers previously identified with stains, spots or mold had been discarded. -The Administrator was instructing two employees to clean all of the canned goods as well as a general cleaning of the storage room. | D 283 | ED ensured all was 8/12/16 taken care of. ED will check daily to ensure the cleaning schedule is being adhered to. The Maintenance Tech will check all vents on a regular basis and we will have A/c checked by contractor on a quarterly basis. | |