

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL082012	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 08/26/2016
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NAME OF PROVIDER OR SUPPLIER AUTUMN WIND ASSISTED LIVING OF ROSEBC	STREET ADDRESS, CITY, STATE, ZIP CODE 507 PINWOOD STREET ROSEBORO, NC 28382
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
D 000	Initial Comments The Adult Care Licensure Section and the Sampson County Department of Social Services conducted an annual survey on 08/24/16-08/26/16.	D 000		
D 113	<p>10A NCAC 13F .0311(d) Other Requirements</p> <p>10A NCAC 13F .0311 Other Requirements (d) The hot water system shall be of such size to provide an adequate supply of hot water to the kitchen, bathrooms, laundry, housekeeping closets and soil utility room. The hot water temperature at all fixtures used by residents shall be maintained at a minimum of 100 degrees F (38 degrees C) and shall not exceed 116 degrees F (46.7 degrees C). This rule applies to new and existing facilities.</p> <p>This Rule is not met as evidenced by: TYPE B VIOLATION</p> <p>Based on observations, interviews, and record reviews, the facility failed to assure the hot water temperature for 14 of 14 fixtures, including 5 sink fixtures in the common bathrooms, 2 shower fixtures in common bathrooms, 1 bathtub fixture in the common bathrooms, and 6 sinks in residents bathrooms, were maintained between 100 degrees Fahrenheit (F) and 116 degrees F with hot water temperatures ranging from 117.6 degrees F to 131.2 degrees F.</p> <p>The findings are:</p> <p>Observations during the facility tour on 08/24/2016 between 9:10am and 10:40am revealed:</p>	D 113		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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Division of Health Service Regulation

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D 113	<p>Continued From page 1</p> <ul style="list-style-type: none"> -The hot water temperature at the bathroom sink in room 109 was 117.6 degrees fahrenheit (F) at 9:10am. -The hot water temperature at the sink in the common bathroom on the 100 hall was 126.0 degrees F at 10:15am. -The hot water temperature at the shower in the common bathroom on the 100 hall was 125.2 degrees F at 10:18am. -The hot water temperature at the tub in the common bathroom on the 100 hall was 127.9 degrees F at 10:20am. -The hot water temperature at the bathroom sink in room 108 was 121.0 degrees F at 10:30am. -The hot water temperature at the shared bathroom sink between rooms 100 and 102 was 131.2 degrees F at 10:35am. After running the hot water for approximately 35 seconds, steam was visible. -The hot water temperature at the bathroom sink in the unlocked men's restroom on the 100 hall was 130.4 degrees F at 10:37am, after running the water for approximately one minute. -The hot water temperature at the bathroom sink in the unlocked ladies restroom on the 100 hall was 129.3 degrees F at 10:40am. Steam was seen coming from the fixture after running the water for approximately 20 seconds. -The hot water temperature at the shared bathroom sink between rooms 204 and 206 was 128.4 degrees F at 9:15am. -The hot water temperature at the bathroom sink in room 205 was 126.4 degrees F at 9:40am. -The hot water temperature at the sink in the common bathroom on the 200 hall was 125.3 degrees F at 9:46am. -The hot water temperature at the sink in the common shower room on the 200 hall was 123.5 degrees F at 9:48am. -The hot water temperature at the shower in the 	D 113		
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Division of Health Service Regulation

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D 113	<p>Continued From page 2</p> <p>common shower room on the 200 hall was 124.5 degrees F at 9:50am [a resident had just showered].</p> <p>-The hot water temperature at the shared bathroom sink between rooms 200 and 202 was 129.3 degrees F at 10:00am.</p> <p>Interview with the Supervisor on 08/24/2016 at 10:21am revealed:</p> <p>-Water temperatures were checked monthly and "probably more often".</p> <p>-The Supervisor had not checked any water temperatures at the facility.</p> <p>-The facility did not keep a log of water temperature checks unless there was a water temperature log kept in the kitchen.</p> <p>-The Supervisor thought the Maintenance staff had checked water temperatures at the facility.</p> <p>-The Supervisor thought there was a thermometer in the kitchen that was used to check the water temperatures.</p> <p>An additional interview with the Supervisor on 08/24/2016 at 10:25am revealed:</p> <p>-There was not a thermometer to check water temperatures in the kitchen.</p> <p>-The Supervisor did not know if the Maintenance staff checked water temperatures with his own thermometer.</p> <p>Interview with the Administrator on 08/24/2016 at 10:50am revealed:</p> <p>-She had just been informed by the Supervisor that the water temperatures in the facility were hot.</p> <p>-No one at the facility had mentioned to her that the water temperatures were too hot prior to the Supervisor informing her.</p> <p>-The Administrator thought the Supervisor was checking water temperatures at the facility.</p>	D 113		

Division of Health Service Regulation

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D 113	<p>Continued From page 3</p> <p>-The Administrator stated facility staff were presently working on getting hot water caution signs posted at water fixtures throughout the facility.</p> <p>Interview with the Maintenance staff on 08/24/16 at 10:50am revealed: -He checked the hot water temperatures "periodically". -The last time he had checked the hot water temperatures "was probably back in the winter". -He did not record water temperatures when checked.</p> <p>Interview with the Maintenance staff on 08/24/2016 at 12:00pm revealed: -He had checked the hot water heater and the hot water heater thermostat was "wide open when we checked it". -The hot water heater thermostat had been adjusted to a lower setting. -He had checked some water temperatures from the handicap bathroom and got 112 - 115 degrees F. -He did not write the water temperature checks down.</p> <p>Interview with the Maintenance staff on 08/24/2016 at 12:25pm revealed: -He did not check the water temperatures with the thermometer placed under running water from the fixtures. -When he checked water temperatures at the facility, he put water in a cup and placed the thermometer in the cup of water. -The thermometer used to check water temperatures at the facility could not be calibrated.</p> <p>Recheck of hot water temperatures on</p>	D 113		
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Division of Health Service Regulation

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D 113	<p>Continued From page 4</p> <p>08/24/2016 between 4:23pm and 4:58pm revealed:</p> <ul style="list-style-type: none"> -The hot water temperature at the bathroom sink in room 108 was 112 degrees F at 4:23pm. -The hot water temperature at the shared bathroom sink between rooms 200 and 202 was 114.4 degrees F at 4:43pm. -The hot water temperature at the bathroom sink in the men's restroom on the 100 hall was 116 degrees F at 4:48pm. -The hot water temperature at the bathroom sink in the ladies restroom on the 100 hall was 115.7 degrees F at 4:50pm. -The hot water temperature at the shared bathroom sink between rooms 100 and 102 was 116.4 degrees F at 4:53pm. -The hot water temperature at the sink in the common bathroom on the 100 hall was 115.7 degrees F at 4:55pm. -The hot water temperature at the shower in the common bathroom on the 100 hall was 115.6 degrees F at 4:58pm. <p>Observations of the fixtures in the common bathrooms and residents' bathrooms on 08/26/2016 from 4:23pm to 4:58pm revealed signs had been posted cautioning staff and residents of the hot water temperatures.</p> <p>Recheck of the hot water temperatures on the 100 hall on 08/25/2016 between 9:00am and 11:15am revealed:</p> <ul style="list-style-type: none"> -The hot water temperature at the bathroom sink in the men's restroom on the 100 hall was 115.7 degrees F at 9:00am. -The hot water temperature at the shared bathroom sink between rooms 100 and 102 was 113.5 degrees F at 10:13am. -The hot water temperature at the sink in the common bath on the 100 hall was 113.5 degrees 	D 113		
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D 113	<p>Continued From page 5</p> <p>F at 10:17am. -The hot water temperature at the shower in the common bath on the 100 hall was 112.9 degrees F at 10:20am. -The hot water temperature at the tub in the common bath on the 100 hall was 115.3 degrees F at 10:23am. -The hot water temperature at the bathroom sink in room 108 was 112.3 degrees F at 10:27am. -The hot water temperature at the bathroom sink fixture in the ladies restroom on the 100 hall was 113.2 degrees F at 11:15am.</p> <p>Recheck of the hot water temperatures on the 200 hall on 08/25/16 using both survey staff's and the facility's thermometers revealed: -The hot water temperature in the common shower room sink at 8:50am was 109.7 degrees F. -The hot water temperature in the common shower room tub at 8:55am was 110.3 degrees F. -The hot water temperature in the handicap bathroom sink fixture at 9:07am was 109 degrees F. -The hot water temperature at the shared bathroom sink between rooms 200 and 202 was 115.3 degrees F at 10:32am. -The hot water temperature at the bathroom sink fixture in room 206 at 4:38pm was 109 degrees F.</p> <p>Confidential interviews with residents in the facility revealed: -The water temperature was "hot" or "cold". -The water "can get hot". -The residents did not remember mentioning to facility staff anything about the water temperatures. -The residents did not know if staff at the facility checked water temperatures.</p>	D 113		

Division of Health Service Regulation

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D 113	<p>Continued From page 6</p> <p>-The residents were able to adjust the water temperature by mixing the hot and cold water at the fixtures so the water temperature was comfortable.</p> <p>-The residents denied having been burned by the hot water.</p> <p>_____</p> <p>Review of the facility's Plan of Protection dated 08/24/16 revealed:</p> <p>-Maintaenance was called to turn the water heater temperature down.</p> <p>-Maintenance or designated staff will monitor temperatures and document for three days.</p> <p>-Caution signs were posted in all residents' rooms and access areas warning of hot water.</p> <p>-Water temperatures in all residents' rooms will be checked weekly for four weeks.</p> <p>-Random water temperature checks will then be performed weekly and documented.</p> <p>CORRECTION DATE FOR THE TYPE B VIOLATION SHALL NOT EXCEED OCTOBER 10, 2016.</p>	D 113		
D 234	<p>10A NCAC 13F .0703(a) Tuberculosis Test, Medical Exam & Immunizatio</p> <p>10A NCAC 13F .0703 Tuberculosis Test, Medical Examination & Immunizations</p> <p>(a) Upon admission to an adult care home, each resident shall be tested for tuberculosis disease in compliance with the control measures adopted by the Commission for Health Services as specified in 10A NCAC 41A .0205 including subsequent amendments and editions. Copies of the rule are available at no charge by contacting the Department of Health and Human Services, Tuberculosis Control Program, 1902 Mail Service</p>	D 234		

Division of Health Service Regulation

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D 234	<p>Continued From page 7</p> <p>Center, Raleigh, North Carolina 27699-1902.</p> <p>This Rule is not met as evidenced by: TYPE B VIOLATION</p> <p>Based on record reviews and interviews, the facility failed to assure 2 of 5 residents (#1,#2) sampled were tested upon admission for tuberculosis (TB) disease in compliance with control measures adopted by the Commission for Health Services. The findings are:</p> <p>1. Review of Resident #1's current FL-2 dated 07/26/2016 revealed: -Diagnoses included anemia, and chronic obstructive pulmonary disease (acute exacerbation). -The FL-2 was generated at a local hospital. -There was no documentation of TB skin testing results.</p> <p>Review of Resident #1's admission FL-2 dated 01/06/2016 revealed: -Diagnoses included osteoporosis, chronic obstructive pulmonary disease, venous insufficiency of leg, anemia, allergic arthritis, deficiency of vitamin D2, gastro-esophageal reflux disease, and tobacco use disorder. -There was no documentation of TB skin testing results.</p> <p>Review of FL-2's for Resident #1 dated 03/24/2016 and 03/11/2016 revealed there was no documentation of TB skin testing results.</p> <p>Review of Resident #1's Resident Register revealed an admission date of 01/27/2016.</p> <p>Review of Resident #1's record revealed there was no documentation of results for any TB skin</p>	D 234		

Division of Health Service Regulation

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D 234	<p>Continued From page 8</p> <p>testing.</p> <p>Interview with the Administrator on 08/25/2016 at 11:00am revealed:</p> <ul style="list-style-type: none"> -The Administrator was not in the facility when Resident #1 was admitted. -The Administrator completed a pre-admission assessment for Resident #1 and informed Resident #1's family member of the need for TB skin testing results upon admission. -The Administrator remembered a staff saying a local hospital would be sending the results of TB skin testing for Resident #1 to the facility. -The Supervisor was responsible to ensure TB skin testing was done. -The Administrator remembered Resident #1 having a TB skin test placed by a nurse at the facility since being admitted to the facility. -The facility was unable to locate any documentation on TB skin testing for Resident #1. -The Administrator had contacted the nurse about the TB skin testing, but the nurse had not kept a copy of the TB skin testing for Resident #1. -Resident #1 had a chest xray on 02/24/2016 at a local hospital for COPD with no significant changes compared to a prior chest xray. -The Administrator would check with Resident #1's doctor and with local hospitals for information on testing or chest xrays for TB screening. <p>Interview with the Supervisor on 08/25/2016 at 11:20am revealed:</p> <ul style="list-style-type: none"> -She did not perform Resident #1's admission to the facility. -Resident #1 was admitted to the facility by a medication aide who was unavailable on 08/25/2016. -The Supervisor did not remember seeing any TB 	D 234		
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Division of Health Service Regulation

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D 234	<p>Continued From page 9</p> <p>skin testing results for Resident #1 when the resident was admitted. -The Supervisor thought TB skin testing had been done at the facility "within 15 days of admission". -Facility staff were still trying to find documentation of TB skin testing for Resident #1.</p> <p>Interview with the Administrator on 08/25/2016 at 12:03pm revealed: -Resident #1 was admitted to a local hospital on the day the resident was admitted to the facility. -The facility had received a fax from the hospital on 08/25/2016 for a chest xray done 01/27/2016 which documented "no infiltrates". -The Administrator was still waiting on a response from a local physician's office regarding a chest xray done at that physician's office.</p> <p>Review of a chest xray report from a local hospital dated 01/27/2016 presented by the Administrator on 08/25/2016 at 12:10pm revealed: -Resident #1 had a history of Shortness of Breath. -No infiltrate, effusion, pneumothorax or mass seen. -There was no documentation the chest xray was performed due to history of a positive TB skin test or to rule out TB.</p> <p>Review of a chest xray report from a local hospital dated 02/24/2016 presented by the Administrator on 08/25/2016 at 11:00am revealed: -Resident #1 was seen in the hospital emergency department. -The diagnosis on the chest xray report was listed as hypertension. -There was no significant change compared to a prior similar study dated 01/27/2016. Lungs</p>	D 234		

Division of Health Service Regulation

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D 234	<p>Continued From page 10</p> <p>clear. COPD. Nothing acute.</p> <p>-There was no documentation the chest xray was performed due to history of a positive TB skin test or to rule out TB.</p> <p>Review of a chest xray report from the physician's office dated 03/22/2016 presented by the Administrator on 08/25/2016 at 2:10pm revealed:</p> <p>-Resident #1 was evaluated for acute abdomen.</p> <p>-Resident #1 had a history of Shortness of Breath.</p> <p>-No infiltrate, effusion, pneumothorax or mass seen.</p> <p>-There was no documentation the chest xray was performed due to history of a positive TB skin test or to rule out TB.</p> <p>Interview with Resident #1 on 08/25/2016 at 3:25pm revealed:</p> <p>-The resident remembered having a TB skin test completed before admission to the facility when he was in another state.</p> <p>-The resident thought "somebody gave me one here, they told me to watch it to make sure it didn't turn red".</p> <p>-The resident stated "it didn't turn red".</p> <p>-The resident thought he may have had a TB skin test at a local hospital also, but did not remember a date.</p> <p>Interview with the Supervisor on 08/25/2016 at 3:30pm revealed:</p> <p>-The person admitting a resident should make sure the TB skin testing results were in the record.</p> <p>-Whoever was at the facility when the second step TB skin test was done was responsible to make sure the results of the TB test were in the resident's record.</p>	D 234		

Division of Health Service Regulation

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D 234	<p>Continued From page 11</p> <p>Review of documentation received from the facility on 08/26/2016 revealed a TB skin test had been placed for Resident #1 on the morning of 08/26/2016.</p> <p>2. Review of Resident #2's Resident Register revealed an admission date of 03/22/12.</p> <p>Review of Resident #2's record revealed: -A current FL-2 dated 03/18/16. -Documentation of a TB skin test administered on 12/19/11 and read as negative on 12/21/11.</p> <p>There was no other documentation of TB testing found.</p> <p>Interview with the Administrator on 08/25/16 at 3:51pm revealed: -She was not aware that Resident #2 had not completed the required TB testing. -She thought the Supervisor or Assistant Administrator was responsible for reviewing the resident's records to identify missing forms.</p> <p>The resident could not remember the last time she had a TB test done.</p> <p>Documentation dated 08/26/16 of step one of a two step TB skin test was in Resident #2's record at 9:00am on 08/26/16.</p> <hr/> <p>Review of the Plan of Protection dated 08/25/16 revealed: -The RN will administer TB skin tests to those resident's identified during the facility's annual survey. - By the close of business on 08/26/16, the Assistant Administrator will review all records for</p>	D 234		

Division of Health Service Regulation

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D 234	Continued From page 12 TB compliance. -The Assistant Administrator will monitor and assure all staff and residents have appropriate documentaion of TB testing upon hire or admission. CORRECTION DATE FOR THE TYPE B VIOLATION SHALL NOT EXCEED OCTOBER 10, 2016.	D 234		
D912	G.S. 131D-21(2) Declaration of Residents' Rights G.S. 131D-21 Declaration of Residents' Rights Every resident shall have the following rights: 2. To receive care and services which are adequate, appropriate, and in compliance with relevant federal and state laws and rules and regulations. This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to assure residents received care and services which were adequate, appropriate and in compliance with relevant federal and state laws and rules and regulation related to hot water temperatures and to resident in a facility that is in compliance with tuberculosis control measures adopted by the Commision for Health Services. Refer to tags D 0311 10A NAC 13F .0311(d), D0132 10A NAC 13F .0406(B)	D912		