

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL011337	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 09/30/2016
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NAME OF PROVIDER OR SUPPLIER WESTSIDE ASSISTED LIVING - B	STREET ADDRESS, CITY, STATE, ZIP CODE 121 RICHLAND STREET ASHEVILLE, NC 28806
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C 000	Initial Comments The Adult Care Licensure Section and the Buncombe County Department of Social Services conducted an annual and follow-up survey on September 30, 2016.	C 000		
C 074	<p>10A NCAC 13G .0315(a)(1) Housekeeping and Furnishings</p> <p>10A NCAC 13G .0315 Housekeeping And Furnishings (a) Each family care home shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; This Rule shall apply to new and existing homes.</p> <p>This Rule is not met as evidenced by: Based on observation and interviews, the facility failed to keep clean and/or in good repair ceiling light fixtures, ceiling fans, air return grills and air filter, a toilet seat, a set of window blinds, window screens, personal fans, the living room door, wall in a resident's room and the resident bathrooms.</p> <p>The findings are:</p> <p>Review of the current sanitation inspection report dated 6/17/16 revealed: -An overall score of 92. -A 2 point demerit in the category of toilet facilities with the comments "One bathroom in need of cleaning. Replace toilet seat when worn and no longer smooth and easily cleaned."</p> <p>Observation on 9/30/16 at 8:45AM of the living room revealed: -The light fixture attached to the ceiling fan was missing a globe (the light worked). -The ceiling fan blades were covered in a layer of</p>	C 074		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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C 074	<p>Continued From page 1</p> <p>thick dust (the fan was off). -Dirt build-up on the front door around the door knob.</p> <p>Observation on 9/30/16 at 8:46AM of the dining room revealed: -The ceiling fan blades were covered in a layer of thick dust (the fan was off). -A two-bulb ceiling light fixture was missing a bulb and the globe was missing (the single bulb was on). -The grill to the air return was covered in dust and loose. -When touched, the grill to the air return popped open to reveal a dirty air filter. -A bent window screen frame that left an approximately 1 inch gap at the top and bottom and a rip in the lower right corner approximately 2 inches wide.</p> <p>Observation on 9/30/16 at 8:47AM of the hallway revealed the grill to the air return was covered in dust.</p> <p>Observation on 9/30/16 at 8:51AM of the window to the first resident room on the right revealed: -Broken plastic slats in the window blinds. -Dirt build-up on the window screen (the window was closed).</p> <p>Observation on 9/30/16 at 8:51AM of the window to the third resident room on the right revealed a broken and bent screen frame that left an approximately 2 inch gap at the top and an approximately 1/2 inch gap in the lower right corner.</p> <p>Observation on 9/30/16 at 8:59AM of the common bathroom on the right side of the hallway revealed:</p>	C 074		

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C 074	<p>Continued From page 2</p> <ul style="list-style-type: none"> -A two bulb ceiling light fixture with one bulb not working and the cover full of dust and debris. -A thick layer of dust on top of the paper towel dispenser. -Cobwebs along a section of the ceiling. -Soap scum build-up on a shelf in the fiberglass tub surround. -Unidentified matter splattered on the mirror. -Unidentified matter splattered on and hair in the sink. <p>Observations on 9/30/16 at 9:00AM of the common bathroom on the left side of the hallway revealed:</p> <ul style="list-style-type: none"> -A wood toilet seat with a worn finish, exposing the wood. -Black staining on the shower curtain liner. <p>Observation on 9/30/16 at 9:05AM of the second resident room on the right side of the hallway revealed:</p> <ul style="list-style-type: none"> -A two bulb ceiling light fixture with one bulb missing. -A box fan with a dirty grill and dirty and dusty fan blades. <p>Observation on 9/30/16 at 9:31AM of the first resident room on the left side of the hallway revealed:</p> <ul style="list-style-type: none"> -An oscillating fan with dusty blades (the fan was on). -Above the pillow at the head of the bed the wall had a dirty spot approximately 8 inches long by 4 inches wide. <p>Confidential interviews with four residents revealed:</p> <ul style="list-style-type: none"> -Two residents stated they cleaned their own rooms but the Supervisor-in-Charge helped them. -One resident stated a dirty fan was hers and it 	C 074		

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C 074	Continued From page 3 was her "fault" that it was dirty. -One resident was bothered by the glare given off by the ceiling light fixture in the dining room that had no globe. -All four residents stated that overall the facility was clean and kept in good repair. Interview on 9/30/16 at 1:00PM with the Administrator revealed: -She expected the facility to be kept clean and in good repair. -She would start using a check-off list from a sister facility to assist staff in performing cleaning tasks and monitoring for things needing repair. -She would ensure that deep cleaning tasks were performed on a regular basis.	C 074		
C 076	10A NCAC 13G .0315(a)(3) Housekeeping and Furnishings 10A NCAC 13G .0315 Housekeeping and Furnishings (a) Each family care home shall: (3) have furniture clean and in good repair; This Rule shall apply to new and existing homes. This Rule is not met as evidenced by: Based on observation and interviews, the facility failed to repair or replace a couch and an armchair in the living room. The findings are: Observation on 09/30/16 at 8:26AM of the couch and armchair in the living room revealed: -The couch against the window had an irregularly shaped tear and thread-bare area in one of the seat cushions measuring approximately 4 square	C 076		

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C 076	<p>Continued From page 4</p> <p>inches, revealing the foam cushion.</p> <p>-When seated on the right side of the couch the observer sank into the couch, making it difficult to get back up.</p> <p>-The portion of the couch between the legs presented a bowed appearance.</p> <p>-The matching armchair had an approximately 1 inch wide by 2 inch long tear in the seat cushion and an approximately 1 inch wide by 3 inch long tear in the right arm rest (when seated), revealing the foam cushion.</p> <p>-Numerous long black strings were coming out of the chair and lying on the floor.</p> <p>-Four ripped areas were observed on the underside and edge of the seat cushion, the largest measuring approximately 3 inches by 3 inches and exposing the foam cushion.</p> <p>-When seated in the armchair the observer sank into the armchair, making it difficult to get back up.</p> <p>Interview on 09/30/16 at 8:30AM with the Supervisor-in-Charge (SIC) revealed:</p> <p>-She did not know if the rips in the couch and armchair were reported to the Administrator.</p> <p>-A resident sat "indian style" (legs crossed) in the armchair without complaint.</p> <p>-Another resident sat on the couch but otherwise residents did not sit in the living room, preferring instead to watch television in their rooms.</p> <p>Confidential interviews with 5 of 6 residents revealed no complaints regarding the couch and armchair.</p> <p>Interview on 09/30/16 at 1:00PM with the Administrator revealed:</p> <p>-The couch and armchair had been in the facility for at least 3 years.</p> <p>-She had sent the owner an email recently</p>	C 076		

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C 076	Continued From page 5 regarding the condition of the couch and armchair. -She felt the couch and armchair needed to be replaced, which would be the responsibility of the owner.	C 076		