

Division of Health Service Regulation

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL067016 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____ | (X3) DATE SURVEY COMPLETED 11/06/2014 |
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| NAME OF PROVIDER OR SUPPLIER THE HERITAGE OF RICHLANDS | STREET ADDRESS, CITY, STATE, ZIP CODE 148 COX AVENUE RICHLANDS, NC 28574 |
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| C 000 | <p>Initial Comments</p> <p>This is a Report of a Biennial Construction Survey conducted by Greg Cates on November 6, 2014.</p> <p>Based on Information gathered from our files, this facility was either first licensed or submitted for licensure on or about May 27, 1988 for Twenty (20) Beds. A capacity increase to Twenty-Four (24) Beds was approved on or about September 22, 1989. On or about April 5, 1994, an addition was approved for licensure, increasing the Total Beds to Forty (40). Based on this information, we are requiring the original portion of the facility to meet the 1987 Homes for the Aged and Disabled Minimum standards and Regulations and the 1978 Edition of the North Carolina State Building Code, Section 409.1(c) Institutional, Unrestrained. The addition is required to meet the 1993 Rules for Licensing of Domiciliary Homes (Homes for the Aged and Family Care Homes) and the 1991 North Carolina State Building Code, Section 513. The entire facility is also required to meet the applicable portions of the 2005 North Carolina Rules for Adult Care Homes of Seven or More Beds.</p> | C 000 | | |
| C 119 | <p>Bathrooms-Minimum Facilities</p> <p>IV. The Building C. Physical Environment (10 NCAC 42D .1503) 5. Bathrooms and / or toilet rooms a. Minimum bathroom and toilet facilities must include a toilet and a hand lavatory for each 5 residents and a tub or shower for each 10 residents or portion thereof.</p> <p>This Rule is not met as evidenced by: 1- At the time of the November 6, 2014 Biennial Construction Survey, the facility failed to ensure that there are adequate available shower and/or</p> | C 119 | | |

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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| C 119 | Continued From page 1 tub facilities for the number of residents as required by the 1987 North Carolina Rules for Adult Care Homes of Seven or More Beds, Rule 10 NCAC 42D .1503(5)(a). This deficiency directly affects all residents, in the facility that do not have private bathing facilities. a- The Tub/Shower Room on the 100 Hall is being used for storage with boxes and other items blocking access to the tub and shower. | C 119 | | |
| C 124 | Bathrooms-Hand Grips IV. The Building C. Physical Environment (10 NCAC 42D .1503) 5. Bathrooms and / or toilet rooms f. Hand grips must be installed at all commodes, tubs and showers used by or accessible to residents. This Rule is not met as evidenced by: 1- At the time of the November 6, 2014 Biennial Construction Survey, the facility failed to ensure that all commodes, tubs, and showers are equipped with grab bars that are securely attached as required by the 1987 North Carolina Rules for Adult Care Homes of Seven or More Beds, Rule 10 NCAC 42D .1503(5)(f). This deficiency may directly affect all residents in the facility that do not have private bathing facilities. a- The grab bar in the left shower of the Shower Room on the 200 Hall is loose and may not support a person ' s full weight. | C 124 | | |
| C 101 | Existing Licensed Fac- No less than '71 Rules SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0301 APPLICATION OF | C 101 | | |

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| C 101 | <p>Continued From page 2</p> <p>PHYSICAL PLANT REQUIREMENTS The physical plant requirements for each adult care home shall be applied as follows: (2) Except where otherwise specified, existing licensed facilities or portions of existing licensed facilities shall meet licensure and code requirements in effect at the time of construction, change in service or bed count, addition, renovation, or alteration; however in no case shall the requirements for any licensed facility where no addition or renovation has been made, be less than those requirements found in the 1971 "Minimum and Desired Standards and Regulations" for "Homes for the Aged and Infirm", copies of which are available at the Division of Health Service Regulation, 701 Barbour Drive, Raleigh, North Carolina, 27603 at no cost;</p> <p>This Rule is not met as evidenced by: 1- At the time of the November 6, 2014 Biennial Construction Survey, the facility failed to ensure that the Emergency Exits opened and operated properly as required by the North Carolina State Building Code requirements of the 2005 North Carolina Rules for Adult Care Homes of Seven or More Beds, Rule 10A NCAC 13F .0301(2). These deficiencies directly affects the residents, personnel, and visitors of the facility by possibly preventing safe exiting in the event of an emergency.</p> <p>Findings include: a- The floor latch on one of the double EXIT doors was stuck and did not allow the door to open.</p> <p>2- At the time of the November 6, 2014 Biennial Construction Survey, the facility failed to ensure that the fire compartments sealed upon detection of smoke as required by the 2005 North Carolina</p> | C 101 | | |

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| C 101 | <p>Continued From page 3</p> <p>Rules for Adult Care Homes of Seven or More Beds, Rule 10A NCAC 13F .0301(2). This deficiency directly affects residents, personnel, and visitors in the room and direct vicinity by exposing them to the dangerous force of a punctured oxygen container.</p> <p>Findings include: a- The fire doors did not close completely and latch to prevent the spread of fire.</p> <p>3- At the time of the November 6, 2014 Biennial Construction Survey, the facility failed to ensure that the corridor doors are self-latching to prevent the passage of smoke as required by the 2005 North Carolina Rules for Adult Care Homes of Seven or More Beds, Rule 10A NCAC 13F .0301(2). This deficiency directly affects all residents, personnel, and visitors in the facility as smoke may not be prevented from entering the EXIT corridor because the door cannot be closed completely and latched quickly and easily.</p> <p>Findings include: a- The Storage Closets on the 100 Hall are equipped with deadbolt locks only which require the use of a key to latch. b- The Med Room door is a Dutch door where the top portion of the door does not latch automatically into the bottom portion or the frame.</p> <p>4- At the time of the November 6, 2014 Biennial Construction Survey, the facility failed to ensure that the Laundry dryer facilities are not being maintained so as to prevent the possibility of fire as required by the 2005 North Carolina Rules for Adult Care Homes of Seven or More Beds, Rule 10A NCAC 13F .0301(2). This deficiency directly affects all residents, personnel, and visitors in the facility as there is an increase in the possibility of</p> | C 101 | | |

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| C 101 | Continued From page 4 fire due to dryer lint build-up. a- The dryer vent appears to have a leak as there is a lot of lint build-up behind the dryers in the Laundry. | C 101 | | |
| C 189 | Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1- At the time of the November 6, 2014 Biennial Construction Survey, the facility failed to ensure that the plumbing facilities were safely maintained as required by the 2005 North Carolina Rules for Adult Care Homes of Seven or More Beds, Rule 10A NCAC 13F .0311(b). This deficiency directly affects all residents, personnel, and visitors in the facility that may use the toilet facilities, due to the instability of the facilities and the presence of water on the floor. Findings include: a- In the shared bathroom between Rooms 209 and 210, the commode was loose where the base connects to the floor, allowing water to seep onto the floor. b- In the shared bathroom between Rooms 103 and 104, the commode was loose where the base connects to the floor, allowing water to seep onto | C 189 | | |

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| C 189 | Continued From page 5 the floor. c- In the Shower Room near Room 212, the commode was loose where the base connects to the floor, allowing water to seep onto the floor. | C 189 | | |