

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL001114	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED 11/13/2014
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NAME OF PROVIDER OR SUPPLIER MERCIFUL HANDS	STREET ADDRESS, CITY, STATE, ZIP CODE 1313 ELRADO STREET BURLINGTON, NC 27217
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	<p>Initial Comments</p> <p>Report by Suzanna Fay</p> <p>DHSR Construction Section conducted a Biennial Survey on November 13, 2014 at the above referenced facility. DHSR records indicate the home was first licensed on August 29, 2005 as a Family Care Home for six (6) ambulatory Residents (able to evacuate and respond without any physical or verbal assistance during a fire or other emergency). Based on this information we are requiring the home to maintain compliance with the following: the 1992 Family Care Home Rules T10: 42C, applicable portions of the 2005 Rules 10A NCAC 13G for Family Care Homes and the 2002 North Carolina State Building Code - Section 421.2 - Residential Care Homes.</p> <p>At the time of our visit, we cited deficiencies that require an acceptable plan of correction. They are as follows:</p>	C 000		
C 117	<p>Have Current San. And Fire Safety Approvals</p> <p>SECTION .0300 - THE BUILDING 10A NCAC 13G .0302 DESIGN AND CONSTRUCTION (n) The home shall have current sanitation and fire and building safety inspection reports which shall be maintained in the home and available for review.</p> <p>This Rule is not met as evidenced by: 1. Copies of the current Fire and Sanitation Inspections could not be located at the time of this survey. Provide copies of the most recent fire inspection report and sanitation inspection to DHSR/Construction with the signed Plan of Corrections and make sure copies are available at the site.</p>	C 117		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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C 174	<p>Building Equipment Maintained Safe, Operating</p> <p>SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT</p> <p>(a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition.</p> <p>(j) This Rule shall apply to new and existing family care homes.</p> <p>This Rule is not met as evidenced by:</p> <ol style="list-style-type: none"> 1. The kitchen cabinets are pulling away from the wall leaving a substantial gap for dirt and food particles to fall behind the counter. Contract a qualified vendor to shim the cabinets or install blocking and caulk at the backsplash to seal off the opening. Provide documentation of the repairs. 2. One of the drawer fronts in the kitchen has fallen off. Contract a qualified vendor to repair or replace the drawer. Provide documentation of the repairs. 3. The outlet at the front porch does not have a protective cover. Contract a licensed electrician to install a cover. 4. The front porch has recently been replaced. A couple of the posts are missing the top cap. Install the caps. 5. There is a moisture stain on the ceiling of the living room near the exterior wall. Contract a qualified vendor to investigate the stain to determine the cause. Have the vendor make the necessary repairs to correct the problem. Paint the ceiling. Provide documentation of the repairs. 	C 174		

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C 174	Continued From page 2 6. The sink is pulling away from the wall in the bathroom on the right. Shim the sink if required and recaulk to seal. Provide verification of the repairs. 7. The exhaust fan in the right bathroom is dusty. Sweep or vacuum out the fan so that it works properly. 8. The crawl space vent under the front porch, kitchen side, is out. Contract a qualified vendor to install a vent at the opening to keep pests from getting under the house. Provide verification of the repairs. 9. The exterior cap for the dryer is missing. Contract a qualified vendor to purchase and install a dryer exhaust cap. Provide a copy of the receipt or other verification of the repairs. 10. The exterior outlet at the back of the facility did not have power and would not reset. Contract a licensed electrician to repair or replace this outlet. Provide documentation of the repairs.	C 174		
C 138	Outside Entrances/Exits-Single Hand Motion T10: 42C .2209 OUTSIDE ENTRANCES AND EXITS (d) All exit doors locks must be easily operable, by a single hand motion, from the inside at all times without keys.	C 138		

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C 138	Continued From page 3 This Rule is not met as evidenced by: 1. The front door hardware is not single action. Contract a qualified vendor to replace the hardware with single action hardware. Provide documentation of the repairs.	C 138		
C 143	Floors T10: 42C .2211 FLOORS (a) All floors must be of smooth, non-skid material and so constructed as to be easily cleanable. (b) Scatter or throw rugs are not to be used. (c) All floors must be kept in good repair. This Rule is not met as evidenced by: 1. The kitchen floor is torn in several places around the refrigerator. Contract a qualified vendor to repair or replace the kitchen floor. Provide documentation of the repairs.	C 143		
C 155	Fire Safety Equipment-Fire Extinguishers T10: 42C .2213 FIRE SAFETY EQUIPMENT (a) Fire extinguishers must be provided which meet these minimum requirements: (1) One 5 pound or larger (net charge) A-B-C type centrally located; and (2) One 5 pound or larger A-B-C or CO2 type located in the kitchen. This Rule is not met as evidenced by: 1. The fire extinguishers are in need of servicing. Have a certified vendor inspect the extinguishers and tag them with the inspection date. Fire extinguishers must be serviced on an annual basis. Provide verification of the correction.	C 155		

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C 157	<p>Fire Safety-Any Other City Ordinances</p> <p>T10: 42C .2213 FIRE SAFETY EQUIPMENT (c) Any other fire safety requirements required by the city ordinances or county building inspectors must be met.</p> <p>This Rule is not met as evidenced by: 1. The facility has pull stations located at the exit doors. The pull station at the front door was open at the time of this survey. Fire alarm systems must be serviced yearly. Provide documentation that the system is serviced. Contract a qualified vendor to secure or repair the pull station if it is not working. Provide documentation of the repairs. Train all staff on the use of the pull stations. If the pull stations are no longer in service, have a licensed electrician remove them and patch the walls. Removal of any fire alarm devices must have written approval from the local fire inspector.</p>	C 157		