

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>HAL058011</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: <b>01</b>  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>07/01/2015</b>
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NAME OF PROVIDER OR SUPPLIER  <b>WILLIAMSTON HOUSE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>160 SANTREE DRIVE</b> <b>WILLIAMSTON, NC 27892</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	<p>Initial Comments</p> <p>This is a Report of a Complaint Investigation conducted by Greg Cates and Billy Bryant on July 1, 2015.</p> <p>Based on information gathered from our files, the Facility was first licensed or submitted for licensure on or about January 30, 2001 for Sixty (60) residents. Based on this information, we are requiring the facility to meet the 1996 Rules for the Licensing of Adult Care Homes, applicable portions of the 2005 Regulations for Adult Care Homes, and the 1996 Edition of the North Carolina State Building Code-Section 419 Institutional Occupancy.</p> <p>The Complaint alleged the facility was being treated for bed bugs and there is ongoing bed bug issues.</p> <p>The Complaint was Substantiated.</p>	C 000		
C 164	<p>Housekeeping and Furnishings-Clean, Repaired</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS</p> <p>(a) Adult care homes shall:</p> <p>(1) have walls, ceilings, and floors or floor coverings kept clean and in good repair;</p> <p>(2) have no chronic unpleasant odors;</p> <p>(3) have furniture clean and in good repair;</p> <p>(e) This Rule shall apply to new and existing facilities.</p> <p>This Rule is not met as evidenced by: 1- Based on observations and review of records, the facility has failed to maintain the facility in a clean manner. This could affect all temporary and</p>	C 164		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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C 164	<p>Continued From page 1</p> <p>permanent occupants of the building by allowing an invasive insect to infest the building, and allowing those persons to suffer the discomfort associated with those insects.</p> <p>Findings include:</p> <p>a- The facility has been using the services of a licensed exterminator for treating for over 2 months, using heat treatments to rid the facility of bed bugs however, bed bugs are still being found present in resident rooms.</p> <p>b- On the day of survey, bed bug carcasses were found in the following resident rooms, to include but not limited to:</p> <ul style="list-style-type: none"> <li>1- Room 201 (floor)</li> <li>2- Room 202 (floor)</li> <li>3- Room 210 (box springs)</li> </ul> <p>c- Bed bug feces stains were found on the box springs in resident room 211.</p> <p>d- Blood stains were found on a sheet covering a chair in resident room 215.</p> <p>e- The floors and baseboards in the resident rooms have a build-up of dirt, dust, and small pieces of trash, preventing the facility from being able to discern if signs of bed bugs are new or old.</p> <p>f- The facility did not have any measures in place to prevent residents from being bitten by bed bugs such as bed bug traps in use under the legs of the beds to prevent bed bugs from getting into the bed and to monitor if bed bugs have returned. Note: The bed clothes are hanging off the bed and onto the floor, allowing another route for bed bugs climbing from the floor onto the bed.</p> <p>g. The facility did not have a procedure in place to screen incoming residents and residents' belongings for bed bugs.</p> <p>h- There is no documentation showing that the rooms that have been treated are being inspected</p>	C 164		

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C 164	Continued From page 2  on a regular basis to ensure that bed bugs have not returned. i- Based on activity during the complaint investigation, it is apparent that there has been little or no training for staff regarding the handling of sheets and other items from possible bed bug infected areas.	C 164		