

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL074038	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED C 08/20/2015
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NAME OF PROVIDER OR SUPPLIER SOUTHERN LIVING ASSISTED CARE	STREET ADDRESS, CITY, STATE, ZIP CODE 2060 WEST FIFTH STREET GREENVILLE, NC 27835
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C 000	<p>Initial Comments</p> <p>Report of a Construction Complaint Survey by Ed Miller and Bob Getchell on August 20, 2015.</p> <p>Records indicate that the facility was either first licensed or submitted for licensure on April 16, 1984. Based on this information, this facility is required to meet the 1984 Rules for the Licensing of Adult Care Homes, the applicable components of the 2005 Licensing of Adult Care Homes of Seven or More Beds, and the 1978 North Carolina State Building Code Volume I Section 409- Institutional Unrestrained Occupancy. LICENSED FOR 120 BEDS.</p> <p>The complaint, alleged that the facility had poor environmental conditions.</p> <p>The complaint was substantiated. Deficiencies were cited which will require a plan of correction.</p>	C 000		
C 164	<p>Housekeeping and Furnishings-Clean, Repaired</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS</p> <p>(a) Adult care homes shall:</p> <p>(1) have walls, ceilings, and floors or floor coverings kept clean and in good repair;</p> <p>(2) have no chronic unpleasant odors;</p> <p>(3) have furniture clean and in good repair;</p> <p>(e) This Rule shall apply to new and existing facilities.</p> <p>This Rule is not met as evidenced by:</p> <p>1. Based on observations, the facility failed to maintain the floors clean and in good repair.</p> <p>Findings on August 20, 2015:</p> <p>a. Throughout the facility Resident Rooms' floors were very dirty, and there was an excessive</p>	C 164		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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C 164	<p>Continued From page 1</p> <p>amount of wax and dirt build-up around the door frames, and where the floors meet the wall base.</p> <p>b. Some of the recently cleaned room floors still had stains and spots that were missed when cleaning operations were performed.</p> <p>c. Some of the recently cleaned room floors had adjacent areas under furniture and other items that had not been cleaned.</p> <p>d. Some of the recently cleaned room's floors had adjacent closets that had not been cleaned or still had stains and spots that were missed when cleaning operations were performed.</p> <p>e. The Living Room carpet has numerous, stains and the carpet pile was worn away in areas.</p> <p>f. The vinyl floor tiles at the commode in the Toilet Room of Resident Room 131 is in disrepair making it difficult to clean.</p> <p>2. Based on observations, the facility failed to maintain the walls clean and in good repair. Findings on August 20, 2015:</p> <p>a. The walls, and base boards in the Resident Rooms including Closets and Resident Room Toilet Rooms were not clean and in good repair.</p> <p>b. In the Resident Toilet Rooms, the walls behind the commodes had gotten wet, compromising the finish in a way that making it difficult to clean.</p>	C 164		
C 165	<p>Housekeeping and Furnishings-Sanitation Grade</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS</p> <p>(a) Adult care homes shall:</p> <p>(4) have a North Carolina Division of Environmental Health approved sanitation classification at all times in facilities with 12 beds</p>	C 165		

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C 165	<p>Continued From page 2</p> <p>or less and North Carolina Division of Environmental Health sanitation scores of 85 or above at all times in facilities with 13 beds or more; (e) This Rule shall apply to new and existing facilities.</p> <p>This Rule is not met as evidenced by: 1. Based on Record review, and interview with Administrator the facility failed to maintain a sanitation scores of 85 or above at all times in accordance with this Rule. This deficiency affects all residents, staff and visitors by not having clean and sanitary facilities to live and work in. Findings on August 20, 2015: a. A Sanitation report by the Pitt County Environmental Health Department documented a re-inspection of the facility that was performed on August 13, 2015. This report documented a score of 70.5.</p>	C 165		
C 166	<p>Housekeeping-Maintained Free of Hazards</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards; (e) This Rule shall apply to new and existing facilities.</p> <p>This Rule is not met as evidenced by: 1. Based on observation, the facility has not ensured that all resident rooms remain uncluttered. Findings on August 20, 2015: a. Most resident rooms that have not been</p>	C 166		

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C 166	<p>Continued From page 3</p> <p>clean were cluttered with residents' clothes and other belongings stacked on the floor or on a chair. Clutter, especially on the floor, makes it difficult to keep the area clean and provides harborage for insects and vermin.</p> <p>2. Based on observation, the facility failed to provide an environment free of hazards by allowing roaches to remain unmanaged. Findings on August 20, 2015: a. Dead and alive roaches were observed in the front section of the 100 Hall. Pest exterminator was on site.</p> <p>3. Based on Observation, the facility failed to provide an environment free of hazards, by not maintaining the HVAC/ventilation, grilles and their associated dampers. This could affect all residents, staff and visitors if in the event of a fire the dampers do not close completely to contain the fire within the room of origin. Findings on August 20, 2015: a. The return HVAC and ventilation grilles and their radiation dampers have an excessive accumulation of dust/lint thought-out the Facility.</p> <p>4. Based on observation, the Building plumbing equipment was not maintained in a safe manner by not have properly working or installed parts. This could affect all residents, staff and visitors by not protecting them from falls or injury due to broken or missing parts. Findings on August 20, 2015: a. Several hand sinks in the group bathrooms had become loose and propped up with supports. The supports spring from the front bottom of the sink to the floor. These supports are mostly wood post that, get, and stay wet. These wood posts make it difficult to mop under these sinks.</p>	C 166		

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C 189	Continued From page 4	C 189		
C 189	<p>Building Equipment Maintained Safe, Operating</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.</p> <p>This Rule is not met as evidenced by: 1. Based on observations, the Building was not maintained in a safe and operating condition, because breaches through the fire-resistance-rated construction invalidated its integrity. This could affect all residents, staff and visitors if smoke/fire is not contained in Room or compartment of origin. Findings on August 20, 2015: a. The one-hour fire-resistance-rated corridor walls in the Residents' Toilet Rooms had holes in them. b. The exit door near dining, on the 100 Hall had a compromised top hinge that was allowing the door to rub the surface below, requiring more effort to operate. This rubbing makes opening and closing the door difficult, and once the door is opened the door does not get pushed back into its frame allowing insects, vermin and weather access to the interior.</p>	C 189		