

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL010007	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED C 08/18/2015
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NAME OF PROVIDER OR SUPPLIER LELAND HOUSE	STREET ADDRESS, CITY, STATE, ZIP CODE 1935 LINCOLN ROAD LELAND, NC 28451
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	<p>Initial Comments</p> <p>This is a Report of a Complaint Investigation conducted by Greg Cates on August 18, 2015.</p> <p>Based on information from our files, this facility was first licensed or submitted on June 25, 1996 as a Home for the Aged, licensed for 78 residents including a 24 Bed Special Care Unit. Based on this information, the facility is being required to meet the applicable portions of the 2005 Rules for Licensing of Adult Care Homes of Seven or More Beds and applicable portions of the 1996 Edition, of the North Carolina Building Code(s), Institutional Occupancy, and the 1996 Minimum Standards and Regulations for Homes for the Aged in effect at time of initial licensure.</p> <p>The Complaint alleges:</p> <ol style="list-style-type: none"> 1- Every bathroom is being renovated at once. 2- The facility has bed bugs in at least 20 rooms. 3- Residents who are able are not allowed to come and go, having to wait for someone to open the locked door. <p>The Complaint is Substantiated</p> <p>Complaint 1 is UNSUBSTANTIATED however, Complaints 2 and 3 are SUBSTANTIATED.</p>	C 000		
C 164	<p>Housekeeping and Furnishings-Clean, Repaired</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS</p> <p>(a) Adult care homes shall:</p> <ol style="list-style-type: none"> (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; 	C 164		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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C 164	<p>Continued From page 1</p> <p>(3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities.</p> <p>This Rule is not met as evidenced by: 1- Based on observations, review of facility records, and interview with the staff, the facility has failed to maintain the facility clean and free of hazards. This deficiency may affect all residents, staff, and visitors who may come in contact of the affected areas.</p> <p>a- Approximately 20 resident rooms have been treated off and on for bed bugs over the last 10 months, including several rooms more than once, and including resident rooms in the SCU Wing as well as the AL wing.</p>	C 164		
D 338	<p>10A NCAC 13F .0909 Resident Rights</p> <p>10A NCAC 13F .0909 Resident Rights An adult care home shall assure that the rights of all residents guaranteed under G.S. 131D-21, Declaration of Residents' Rights, are maintained and may be exercised without hindrance.</p> <p>This Rule is not met as evidenced by: 1- Based on observations and interviews with the staff, the facility has failed to allow residents who are able, to exit and re-enter the building freely and without staff assistance.</p> <p>a- All entrance/ EXIT doors are locked and require a punch code to open the doors. The codes are not given to residents, who are required to ask to be let out of or into the facility.</p> <p>Note: In order to ensure their dignity, residents</p>	D 338		

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D 338	Continued From page 2 that have the ability to move freely through out the facility and grounds (except areas deemed hazardous or off limits) shall be given that ability without need for assistance from staff or visitors. The use of special locking devices within the facility or on exit or entrance doors will prevent free movement by the residents. Optional devices or accessories can be added to the system allowing access without the assistance of the staff.	D 338		