

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>HAL066011</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: <b>01</b>  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R-C</b> <b>09/15/2015</b>
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NAME OF PROVIDER OR SUPPLIER  <b>RICH SQUARE MANOR</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>400 N MAIN STREET</b> <b>RICH SQUARE, NC 27869</b>
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{C 000}	Initial Comments  This is a Report of a Complaint Follow-up performed by Greg Cates and Ed Miller on September 15, 2015.  Some of the previously cited deficiencies have not been corrected therefore further action is required.	{C 000}		
{C 160}	Outside Premises-Clean, Safe  SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (m) The requirements for outside premises are: (1) The outside grounds of new and existing facilities shall be maintained in a clean and safe condition;  This Rule is not met as evidenced by: I. Based on observation the exterior of the facility is not maintained in good repair. Exterior construction is damaged and in need of repair.  A. Finding on September 15, 2015:  2. Outside the Dining Area - A support post for the fence is failing causing the fence to lean over.  3. Building South Wing - The fascia trim for the gable is loose.	{C 160}		
{C 164}	Housekeeping and Furnishings-Clean, Repaired  SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall:	{C 164}		

Division of Health Service Regulation  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

Division of Health Service Regulation

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{C 164}	<p>Continued From page 1</p> <p>(1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities.</p> <p>This Rule is not met as evidenced by: I. Based on observation that facility has not maintained the facility furnishings in good repair as evidenced by marred and and damaged furniture and furnishings that require repair or replacement.</p> <p>A. Findings on September 15, 2015:</p> <p>2. Room #1 - a. The window sill laminate finish is delaminating.</p> <p>6. Room #6 b. The door to the wall mounted medicine cabinet will not remain closed.</p> <p>8. Room #12 b. The night stand is damaged and one of the drawers is missing its pull knob.</p> <p>9. Room #15 b. The headboard for the bed is damaged.</p> <p>10. Dining Room - The serving table plastic laminate finish is delaminating from the serving table.</p> <p>11. Nurses' Station a. The plastic laminate finish is delaminating from the countertop. b. The counter drawers are damaged. c. The drawers have missing pull knobs or handles.</p>	{C 164}		

Division of Health Service Regulation

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{C 164}	<p>Continued From page 2</p> <p>12. Community Bath Adjacent to Room #8 - The latching mechanism is missing on the toilet stall partition.</p> <p>13. Primary Care Manager's Office - The laminate finish is detaching at the corner of the cabinet.</p> <p>II. Based on observation that facility has not maintained the facility walls, ceilings and floors in good repair and clean as evidenced by damages, marred surfaces and floors that require maintenance, or repair or cleaning.</p> <p>A. Findings on September 15, 2015:</p> <p>1. Conference Room a. The carpet is stained.</p> <p>3. Room #4 a. The floor is discolored by excessive wax build up.</p> <p>5. Room #7 a. The wall paint is peeling at the bottom of the wall under the sink. b. The bathroom floor is stained at the base of the water closet.</p> <p>6. Room #8 - The ceiling is stained.</p> <p>7. Community Bath Adjacent to Room #8 a. Wall tiles are missing in both shower stalls. b. The ceiling is damaged above the water closet stall.</p> <p>8. Living Area - The carpet is stained.</p> <p>9. Primary Care Manager's Office - a. The flooring wall base is missing at the cabinet</p>	{C 164}		

Division of Health Service Regulation

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{C 164}	<p>Continued From page 3</p> <p>and another section of the base is detaching from the wall.</p> <p>10. Nourishment Center - The wall at the sink has damage caused by the removal of a wall mounted fixture.</p> <p>11. Nurses' Station Med Closet a. The wall at the sink has damage caused by the removal of a wall mounted fixture. b. The ceiling is stained at the HVAC register.</p> <p>12. Staff Lounge a. The floor base board has detached from the wall at the soda vending machine. b. The ceiling is stained around the supply air register.</p> <p>13. Dining Room - The walls and doors are marred and scuffed.</p> <p>14. Laundry a. The floor is covered with laundry cleaning powder residue.</p> <p>15. Corridor - In some areas the perimeter edges of the corridor floor are discolored due to wax build-up.</p> <p>16. Facility Wide - The resident and other rooms' door frames are scarred, scuffed and the paint has been scratched down to bare metal.</p> <p>III. Based on observation the facility has not been kept in good repair as evidenced by by doors that are damaged or are in need of repair so they will function correctly.</p> <p>A. Findings on September 15, 2015</p>	{C 164}		

Division of Health Service Regulation

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{C 164}	Continued From page 4  6. Room #9 - One of the closet doors has been installed however the hardware is missing.  7. Room #10 - The closet's door pull knobs are broken.  8. Room #11 - One of the closet's bi-fold doors is missing the top roller for the door track and will not close.  11. Room #16 b. One of the closet's door's pull knob is broken.  12. Community Bath Adjacent to Room #8 - b. The shower stall handicapped seat support bracket is broken.  13. Laundry - The door wood surface facing has been repaired and has been prepped for refinishing.	{C 164}		
{C 174}	Bedroom Furnishings-Table, Mirror, Chairs  SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (b) Each bedroom shall have the following furnishings in good repair and clean for each resident: (2) a bedside type table; (3) chest of drawers or bureau when not provided as built-ins, or a double chest of drawers or double dresser for two residents; (4) a wall or dresser mirror that can be used by each resident; (5) a minimum of one comfortable chair (rocker or straight, arm or without arms, as preferred by resident), high enough from floor for easy rising; (6) additional chairs available, as needed, for use	{C 174}		

Division of Health Service Regulation

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{C 174}	Continued From page 5  by visitors; (e) This Rule shall apply to new and existing facilities.  This Rule is not met as evidenced by: I. Based on observation the facility has not provided all the required furnishings in the resident rooms.  A. Finding on September 15, 2015:  1. Room #10 - The only chairs in the room for the resident's use are two lawn type chairs.  2. Although the Administrator stated that there are "additional" chairs available for use for the residents' rooms in the Living Room, however, those chairs were fully occupied by residents in the Living Room, leaving no "additional" chairs available.	{C 174}		
{C 189}	Building Equipment Maintained Safe, Operating  SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.  This Rule is not met as evidenced by: IV. Based on observation the facility has failed to keep electical equipment maintained or in safe operating order as evidenced by electrical	{C 189}		

Division of Health Service Regulation

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{C 189}	<p>Continued From page 6</p> <p>equipment and components that require repair.</p> <p>A. Findings on September 15, 2015:</p> <p>4. Room #15 a. The wall mounted light fixture above the sink is not working.</p> <p>6. Exterior Electrical Generator - a-The generator is not in working condition.</p> <p>V. Based on observation the facility has failed to keep plumbing and mechanical equipment in operating condition as evidenced by plumbing and HVAC equipment that requires repair.</p> <p>A. Findings on September 15, 2015:</p> <p>2. Room #7 - The water closet is leaking around its base.</p> <p>3. Room #16 - The water closet is leaking out from under its base and there is a strong odor of urine in the room.</p> <p>5. Staff Lounge - The wall mounted sink is loose</p> <p>VI. Based on observation, the facility does not have a fully functional and operating call system. An operating call system is required in order for residents to notify staff in the event of an emergency in their rooms.</p> <p>A. Finding on September 15, 2015:</p> <p>1. Room #15 - One of the call buttons is missing.</p> <p>2. A random selection and test of the call system showed some corridor call lights did not function.</p>	{C 189}		

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{C 189}	Continued From page 7  3. Some lights on the call indicator panel at the nurses' station did not function properly when tested.	{C 189}		
{C 199}	<p>Exhaust Ventilation</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS</p> <p>(g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces:</p> <ul style="list-style-type: none"> <li>(1) soiled linen storage;</li> <li>(2) soil utility room;</li> <li>(3) bathrooms and toilet rooms;</li> <li>(4) housekeeping closets; and</li> <li>(5) laundry area.</li> </ul> <p>(k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.</p> <p>This Rule is not met as evidenced by:</p> <p>I. Based on observation the facility has not met the requirement as evidenced by rooms without functioning exhaust fans where required. Failure to have the rooms properly exhausted could lead to odors being present in the rooms or areas adjacent to the rooms.</p> <p>A. Findings on September 15, 2015:</p> <ul style="list-style-type: none"> <li>1. Room #2 - The exhaust fan is not working in the resident's bathroom.</li> <li>2. Janitor's Closet - The exhaust fan is not working.</li> </ul>	{C 199}		

Division of Health Service Regulation

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{C 199}	Continued From page 8  3. Room #15 - The exhaust fan is not working in the resident's bathroom.  4. Staff Lounge - The exhaust fan is not working.  5. Supply Room - There is a hopper sink in the room but the room does not have a working exhaust fan.	{C 199}		