Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING: **01** B. WING _____	(X3) DATE SURVEY COMPLETED
	FCL001125		**11/24/2015**

NAME OF PROVIDER OR SUPPLIER
SPRINGVIEW ASSISTED LIVING-PHILLIPS BUI

STREET ADDRESS, CITY, STATE, ZIP CODE
414 CHAPEL HILL ROAD
BURLINGTON, NC 27215

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C 000	Initial Comments Report by Suzanna Fay DHSR Construction Section conducted a Biennial Survey on November 24, 2015 from 10:14 AM to 11:27 AM at the above referenced facility. DHSR records indicate the home was first licensed on January 3, 2008 as a Family Care Home for six ambulatory Residents (able to evacuate and respond without any physical or verbal assistance during a fire or other emergency.) Based on this information we are requiring the home to maintain compliance with the following: the 2005 Rules 10A NCAC 13G for Family Care Homes and the 2006 North Carolina State Building Code - Section 421.2 - Residential Care Homes. At the time of our visit, we cited deficiencies that require an acceptable plan of correction. They are as follows:	C 000		
C 110	Construction-Basement, Attic SECTION .0300 - THE BUILDING 10A NCAC 13G .0302 DESIGN AND CONSTRUCTION (g) The basement and the attic shall not to be used for storage or sleeping. This Rule is not met as evidenced by: 1. Observations revealed several items stored in the attic. Remove all stored items. Provide documentation of the repairs in the form of photos.	C 110		
C 117	Have Current San. And Fire Safety Approvals SECTION .0300 - THE BUILDING 10A NCAC 13G .0302 DESIGN AND	C 117		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE

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C 117	Continued From page 1 CONSTRUCTION (n) The home shall have current sanitation and fire and building safety inspection reports which shall be maintained in the home and available for review. This Rule is not met as evidenced by: 1. Review of records revealed that a current copy of the Fire Inspection report was not available at the facility. Provide a copy of the most recent Fire Inspection report to DHSR/Construction Section with your signed Plan of Corrections.	C 117		
C 143	Corridor-Free of Obstructions SECTION .0300 - THE BUILDING 10A NCAC 13G .0311 CORRIDOR (c) Corridors shall be free of all equipment and other obstructions. This Rule is not met as evidenced by: 1. Observations revealed that the home has three exits as noted on the evacuation plans. The back exit is through the kitchen. The kitchen has two interior doors with locking hardware. Interview with Staff revealed that the doors might be locked at night to prevent Residents from wandering into the kitchen and injuring themselves. Locking the doors obstructs the third exit. The Provider must either replace the locking hardware with passage hardware or utilize the other two exits only. If the Provider intends to use the front and side exits, the evacuation plan must be revised to reflect the two means of exiting. Provide a copy of the revised plan or documentation showing the replaced door hardware in the form of receipts or work orders.	C 143		

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C 146	Continued From page 2	C 146		
C 146	Outside Entrances/Exits-Ramp(s) SECTION .0300 - THE BUILDING 10A NCAC 13G .0312 OUTSIDE ENTRANCE AND EXITS (c) At least one principal outside entrance/exit for the residents' use shall be at grade level or accessible by ramp with a one inch rise for each 12 inches of length of the ramp. For the purposes of this Rule, a principal outside entrance/exit is one that is most often used by residents for vehicular access. If the home has any resident that must have physical assistance with evacuation, the home shall have two outside entrances/exits at grade level or accessible by a ramp. This Rule is not met as evidenced by: 1. Observations revealed that several of the Residents used walkers. Interview with Staff revealed that one Resident would not be able to exit without assistance using the steps. The facility has three exits. One of the the three has a ramp. If the Resident needs assistance in evacuating, have a qualified technician construct a second ramp at the secondary exit. Provide documentation of the repairs in the form of photos, work orders or permits.	C 146		
C 149	Outside Entrances/Exits-Handrails At Porches SECTION .0300 - THE BUILDING 10A NCAC 13G .0312 OUTSIDE ENTRANCE AND EXITS (f) All steps, porches, stoops and ramps shall be provided with handrails and guardrails. This Rule is not met as evidenced by: 1. Observations revealed two steps from the exit	C 149		

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C 149	Continued From page 3 out of Bedroom #1. The steps did not have handrails. Have a qualified technician install handrails either side of the steps. If this exit is the secondary exit and requires a ramp, the ramp shall be constructed with handrails at either side. Provide documentation of the repairs in the form of photos, work orders or permits.	C 149		
C 174	Building Equipment Maintained Safe, Operating SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1. At the time of this survey, the call system was not working. Have a qualified technician repair the call system. Provide documentation of the repairs in the form of work orders or receipts. 2. Observations revealed that the exhaust fan in the hall bath by the Staff bedroom was clogged with dust. Sweep or vacuum out the fan to allow it to work properly. Provide documentation of the repairs in the form of photos. 3. Observations revealed that the bathroom exhaust fan in the hall bath by the Staff bedroom was ducted, but the duct was not connected to an exterior location. Have a qualified technician duct the fan to an exterior location. Provide documentation of the repairs in the form of photos, work orders or permits.	C 174		

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C 174	Continued From page 4 4. Observations revealed a loose canister of oxygen in Bedroom #1. All oxygen tanks should be properly secured. Contact your oxygen vendor to provide proper storage racks. Provide documentation of the repairs in the form of photos, work orders or receipts.	C 174		
C 272	10A NCAC 13G .0904(d)(2) Nutrition and Food Service 10A NCAC 13G .0904 Nutrition and Food Service (d) Food Requirements in Family Care Homes: (2) Foods and beverages that are appropriate to residents' diets shall be offered or made available to all residents as snacks between each meal for a total of three snacks per day and shown on the menu as snacks. This Rule is not met as evidenced by: 1. Based on interview with Staff, the kitchen may be locked at night. Make provisions for the Residents to have water and/or snacks during the hours the kitchen is not available. Provide a statement of the facility's policy regarding provisions when the kitchen is locked.	C 272		