

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL042003	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED 11/19/2015
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NAME OF PROVIDER OR SUPPLIER WOODHAVEN REST HOME #2	STREET ADDRESS, CITY, STATE, ZIP CODE 311 EAST BRYANT STREET ENFIELD, NC 27823
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C 000	<p>Initial Comments</p> <p>Report of a Biennial Construction Survey by Frank Strickland and Greg Cates on 11/19/2015:</p> <p>Records indicate this facility was first licensed or submitted on 10/01/1978 as a HA. The facility is currently licensed for 60 beds. Therefore the facility must meet the 1977 and the applicable portions of the 2005 Rules for Licensing of Adult Care Homes of Seven or More Beds, and, the 1978 North Carolina State Building Code(s), Institutional Occupancy section 516.</p> <p>Deficiencies were cited and a Plan of Correction is required.</p>	C 000		
C 133	<p>Bathrooms-Hand Grips</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (e) The requirements for bathrooms and toilet rooms are: (6) Hand grips shall be installed at all commodes, tubs and showers used by or accessible to residents;</p> <p>This Rule is not met as evidenced by: 1) Based on observation, the facility has not maintained the hand grips in a safe condition. This could result in a fall if the hand grips do not support a person's weight.</p> <p>Findings on 11/19/2015: a) A majority of all the hand grips in the Spa Bathrooms are unfastened to supporting walls resulting in a hazardous condition.</p>	C 133		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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C 137	Continued From page 1	C 137		
C 137	<p>Bathrooms-Nonskid Strips in Showers</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT</p> <p>(e) The requirements for bathrooms and toilet rooms are: (12) Nonskid surfacing or strips shall be installed in showers and bath areas; and</p> <p>This Rule is not met as evidenced by: 1) Based on observation, the facility has not maintained the nonskid surfaces on bathing fixtures and walking surfaces in the bathing areas in a safe condition. This will affect all residents by increasing the risk of falling.</p> <p>Findings on 11/19/2015: a) The Bathroom floor surfaces and the bottom surfaces of all the tubs are not nonskid resistant and require replacement due to use.</p>	C 137		
C 148	<p>Corridors-Handrails</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT</p> <p>(g) The requirements for corridors are: (2) Handrails shall be provided on both sides of corridors at 36 inches above the floor and be capable of supporting a 250 pound concentrated load;</p> <p>This Rule is not met as evidenced by: 1) Based on observation, the facility has not maintained the Hall handrails in a safe and clean condition. This could result in a fall if the handrails will not support a person's weight.</p>	C 148		

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C 148	Continued From page 2 Findings on 11/19/2015: The handrails are not anchored securely to the walls at the following locations: a) Men's Hall front entrance b) Ladies' Hall side corridor leading to Living Room	C 148		
C 160	Outside Premises-Clean, Safe SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (m) The requirements for outside premises are: (1) The outside grounds of new and existing facilities shall be maintained in a clean and safe condition; This Rule is not met as evidenced by: 1) Based on observation, the facility has not maintained the grounds in a safe and clean condition. This will affect any residents that is injured because an unsafe condition is not corrected. Findings on 11/19/2015: a) All of the exterior seating furniture is in disrepair and is structurally unstable. b) Water is standing around the perimeter of the facility due to grading issues creating slip hazards. c) The can washing basin at the Kitchen rear door has no grate over the floor drain creating a trip hazard. d) The water supply hose bib at the can washing basin is not equipped with a vacuum breaker to	C 160		

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C 160	<p>Continued From page 3</p> <p>prevent back-siphoning waste water.</p> <p>2) Based on observation, the facility has not maintained the grounds in a clean condition.</p> <p>Findings on 11/19/2015:</p> <p>(a) There were kitchen leftovers placed at the right-hand side of the facility by the tree line and stray cats were eating the food.</p> <p>(b) Both front facility entrances have excessive amount of used paper cups, used tissues and misc. trash on the ground around the concrete entrance landings. There are not any trash cans present.</p> <p>(c) There are trash cans that have not been emptied and the grounds around the cans are scattered with trash debris.</p>	C 160		
C 164	<p>Housekeeping and Furnishings-Clean, Repaired</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS</p> <p>(a) Adult care homes shall:</p> <p>(1) have walls, ceilings, and floors or floor coverings kept clean and in good repair;</p> <p>(2) have no chronic unpleasant odors;</p> <p>(3) have furniture clean and in good repair;</p> <p>(e) This Rule shall apply to new and existing facilities.</p> <p>This Rule is not met as evidenced by:</p> <p>1-Based on observation, the facility has not maintained the floor and wall finishes in good repair.</p> <p>Findings on 11/19/2015:</p>	C 164		

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C 164	<p>Continued From page 4</p> <p>a) The ceramic tiles are either broken or missing on the walls and floors in all of the Spa Bathrooms.</p> <p>b) The terrazzo floors throughout the entire facility have stains and discolorations that were not remedied by mopping.</p> <p>c) The vinyl base mold in rooms and in the hallways is coming off the walls and in some cases the base mold is stacked in closets laying on the floor.</p> <p>2) Based on observation, the facility has not maintained the ceiling finishes in good repair.</p> <p>Findings on 11/19/2015:</p> <p>a) Due to all the roof leaks, the majority of all the ceilings in the common and service areas have holes and substantial ceiling finish damaged.</p> <p>3) Based on observation, the facility has not maintained the facility in a clean condition.</p> <p>Findings on 11/19/2015:</p> <p>a) Throughout the survey flies were present in all public and private spaces.</p> <p>4) Based on observation, the facility has not maintained the finishes of interior and exterior doors in good repair.</p> <p>Findings on 11/19/2015:</p> <p>a) All facility entry doors have worn and peeling paint.</p> <p>b) Most of the resident entry room doors have damaged veneer and holes in the door.</p> <p>c) Resident closet doors have wood veneer peeling at the door bottoms.</p> <p>5) Based on observation, the facility has not maintained in good repair resident room furniture.</p>	C 164		

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C 164	Continued From page 5 Findings on 11/19/2015: a) Throughout the facility, resident room furniture has damaged finished fronts, edges and hardware.	C 164		
C 189	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1-Based on observation, the facility has not maintained in a safe condition penetrations in the one-hour roof/ceiling assembly. This could affect all residents and staff if fire were not contained in the room/space of origin. Findings on 11/19/2015: a) The attic access panel has holes in it's construction. b) Due to all the roof leaks, the majority of all the ceilings in the common and service areas have holes and substantial ceiling damage. c) There is a 3" diameter hole in the ceiling construction due to a roof leak that is located outside the Nurse's Station in the Living Room and a bucket is on the floor to catch the water with warning markers present. d) There is a 12" x 12" square hole in the ceiling	C 189		

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C 189	<p>Continued From page 6</p> <p>construction due to a roof leak that is located in the Main Laundry Room.</p> <p>2) Based on observation, the facility has not maintained the roof and surrounding components in an operating condition. This results in the lack of control of water and damage to the integrity of the facility construction.</p> <p>Findings on 11/19/2015:</p> <p>a) The fascia and soffit boards around the entire perimeter are rotten.</p> <p>b) Several locations the soffits are so rotten that there are voids that animals may enter the attic.</p> <p>c) All fascia/trim boards have either peeling paint or need to be painted.</p> <p>d) At one location the metal strip of roof drip edge material has become unfastened to the roof and is hazardous.</p> <p>e) The starter strip of roof shingles are all damaged.</p> <p>f) There is a build-up of debris from surrounding trees at roof valleys and roof transitions.</p> <p>g) There are tree limbs on the roof. Some appear to have put holes in the roof/soffit construction such as near the second resident room on the exterior at the end of zone 3.</p> <p>h) All of the gable end siding construction is incomplete and there no measures in place to prevent water migration.</p> <p>i) The masonry fire wall construction above the roofs is need of repair and has overgrown vines attached reducing the integrity of the masonry construction.</p> <p>3) Based on observation, the facility has not maintained the interior doors in a safe and operating manner. This will affect all residents, staff and visiting guests if smoke and fire are not contained in the room of fire origin.</p>	C 189		

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C 189	<p>Continued From page 7</p> <p>Findings on 11/19/2015: The following locations are doors that do not close completely and latch: (a) Room 15 (b) Room 18 (c) Room 20 (d) Room 21 (e) Room 24 (f) Smoke Doors located at the Main Laundry Room</p> <p>4) Based on observation, the facility has not maintained the physical operation of doors.</p> <p>Findings on 11/19/2015: a) Bathroom door for Room 16 has broken door hardware. b) Room 9 closet unit has broken hardware.</p> <p>5) Based on observation, the facility has not maintained and serviced the plumbing fixtures to keep them operating properly.</p> <p>Findings on 11/19/2015: a) All of the toilets in the Men's Hall leak at the bases. b) It appears that the sinks have been used to support someone's weight as most have their mounting brackets damaged and have gaps between the sink and adjacent supporting walls. c) Several faucets are leaking and unable to be turned off. d) There are not any levers for the water controls in showers throughout the facility.</p> <p>6) Based on observation, the facility has not maintained the exterior doors in operating condition. This will affect all residents, staff and visiting guests if the exterior doors do not control</p>	C 189		

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C 189	<p>Continued From page 8</p> <p>the entrance of insects and vermin.</p> <p>Findings on 11/19/2015:</p> <p>a) Ladies' Hall Front door does not close completely and latch.</p> <p>b) Men's Hall Rear door does not close completely and latch.</p> <p>7) Based on observation, the facility has not maintained the physical operation of all interior doors.</p> <p>Findings on 11/19/2015:</p> <p>a) Bathroom door for Room 16 has broken door hardware.</p> <p>b) Room 9 closet unit has non-operating hardware.</p>	C 189		
C 195	<p>Hot Water System</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS</p> <p>(d) The hot water system shall be of such size to provide an adequate supply of hot water to the kitchen, bathrooms, laundry, housekeeping closets and soil utility room. The hot water temperature at all fixtures used by residents shall be maintained at a minimum of 100 degrees F (38 degrees C) and shall not exceed 116 degrees F (46.7 degrees C).</p> <p>(k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.</p> <p>This Rule is not met as evidenced by: 1-Based on observation, the facility has not maintained the hot water system in a safe</p>	C 195		

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C 195	Continued From page 9 condition. This could affect all residents who are unable to manually adjust the water temperature. Findings on 11/19/2015: A recorded water temperature of 134 degrees F was taken in the Spa Bathroom in the Ladies' Hall. Note: The administrator implemented a Plan of Protection, instructed the staff to turn off the power source to the central water heater, drain the system, called a plumber and implemented water temperature monitoring.	C 195		
C 199	Exhaust Ventilation SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces: (1) soiled linen storage; (2) soil utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and (5) laundry area. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1) Based on Observation, the facility failed to provide an environment in accordance with this Rule by not providing ventilation where odors are generated. This could affect residents and staff	C 199		

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C 199	Continued From page 10 by subjecting them to house-keeping odors. Findings on 11/19/2015: a) No mechanical exhaust ventilation has been provided in the Housekeeping closet that is located at the Men's Hall. b) The mechanical exhaust fans are not exhausting interior air for the Rear Hall Bathrooms.	C 199		