

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL039001	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED 01/21/2016
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NAME OF PROVIDER OR SUPPLIER HERITAGE MEADOWS LONG TERM CARE FAC	STREET ADDRESS, CITY, STATE, ZIP CODE 6659 PRIVATE SCHOOL ROAD OXFORD, NC 27565
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	<p>Initial Comments</p> <p>This is a Report of a Biennial Construction Survey conducted by Greg Cates and Bob Getchell on January 21, 2016.</p> <p>Records indicate that the building was originally constructed as a school and was first licensed as a Home for the Aged on or about July 1, 1981 for Eighty (80) Beds. Based on the above information, the facility is required to meet the 1977 Homes for the Aged and infirm Minimum and Desired Standards; the applicable portions of the 2005 Rules for Adult Care Homes of Seven or More Beds; and the 1978 North Carolina State Building Code Section 409.1- Group I.</p>	C 000		
C 101	<p>Existing Licensed Fac- No less than '71 Rules</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0301 APPLICATION OF PHYSICAL PLANT REQUIREMENTS</p> <p>The physical plant requirements for each adult care home shall be applied as follows: (2) Except where otherwise specified, existing licensed facilities or portions of existing licensed facilities shall meet licensure and code requirements in effect at the time of construction, change in service or bed count, addition, renovation, or alteration; however in no case shall the requirements for any licensed facility where no addition or renovation has been made, be less than those requirements found in the 1971 "Minimum and Desired Standards and Regulations" for "Homes for the Aged and Infirm", copies of which are available at the Division of Health Service Regulation at no cost;</p> <p>This Rule is not met as evidenced by: 1- Based on observations, the facility has failed to</p>	C 101		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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C 101	<p>Continued From page 1</p> <p>maintain the walls with a Class A finish. This could affect all persons in the building in the event of a fire emergency.</p> <p>Findings include:</p> <p>a- There is paneling installed in the Dining Room and Corridors as a wainscot that does not appear to have a Class A finish.</p> <p>2- Based on observations, the facility has failed to provide the one-hour fire resistance rated corridor walls complete to the roof deck as required by the 1978 NCSBC. This deficiency may affect all occupants of the building in the event of a fire.</p> <p>Findings include:</p> <p>a- Throughout the building, the masonry corridor wall is not sealed at the top where the wall meets the bar joists and roof decking.</p> <p>b- The masonry wall between the corridor and the Boiler Room is not sealed at the top where the wall meets the bar joists and roof deck.</p>	C 101		
C 164	<p>Housekeeping and Furnishings-Clean, Repaired</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS</p> <p>(a) Adult care homes shall:</p> <p>(1) have walls, ceilings, and floors or floor coverings kept clean and in good repair;</p> <p>(2) have no chronic unpleasant odors;</p> <p>(3) have furniture clean and in good repair;</p>	C 164		

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C 164	<p>Continued From page 2</p> <p>(e) This Rule shall apply to new and existing facilities.</p> <p>This Rule is not met as evidenced by: 1- Based on observations, the facility has failed to maintain the building and furnishings clean and in good repair.</p> <p>Findings include:</p> <p>a- Throughout the facility, in the corridors, resident rooms, and incidental rooms, most of the lay-in ceiling tiles are stained and damaged from either previous or active roof leaks.</p> <p>b- In all areas of the building, the floors are dirty. The corners, behind doors, and behind furniture is built-up with dirt, dust bunnies, trash, and in some cases, old food. In many areas, the floor tiles are stained or scarred and does not appear to have been waxed for a long period of time.</p> <p>c-The finish on most of the corridor doors is scarred or scratched, and many are delaminating at the edges.</p> <p>d- The paint on the walls of many of the resident rooms have been scratched or scarred from furniture rubbing against it. In many cases, some substance has been sprayed on the walls, leaving a residue on the walls.</p> <p>e- The doors and door frames of the closets in most resident rooms are scratched and the paint is worn.</p> <p>f- The arm chairs located in the</p>	C 164		

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C 164	<p>Continued From page 3</p> <p>resident rooms are typically scarred and scratched on the wood legs.</p> <p>g- In many resident rooms, the furniture is in bad repair. The top surfaces are scarred and have water stains on them. In some cases, the bedside tables are missing drawers.</p> <p>h- In Room 20, there are loose floor tiles beside one of the beds.</p> <p>i- In Room 18, the glass pane in one of the windows is broken and a Plexiglas replacement piece is loose.</p> <p>j- In Room 17, the following items need attention:</p> <ol style="list-style-type: none"> 1- There are holes in the wall that have not been patched. 2- There is a large crack in the masonry wall that is in need of repair. <p>k-In the Chapel, the following items need attention:</p> <ol style="list-style-type: none"> 1- There are floor tiles that are broken. 2- One of the walls has been patched but there is no finish applied. 3- There are chairs being used that are broken. 4- The corridor door is cracked at the spine and the rating of the door may be compromised. <p>l- In Room 16, the following items need attention:</p> <ol style="list-style-type: none"> 1- The wood furniture has mildew growth on it. 2- The closet door is 	C 164		

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C 164	<p>Continued From page 4</p> <p>damaged.</p> <p>m- In Room 15, the following items need attention:</p> <ul style="list-style-type: none"> 1- The closet door is damaged. 2- There is a crack in the masonry wall that is in need of repair. <p>n- In the Bathroom across from Room 15, the following items need attention:</p> <ul style="list-style-type: none"> 1- There is mildew growth on the floors and walls. 2- There are holes around the pipes behind the commode. 3- There are ceiling tiles missing. 4- Many of the ceramic tiles in the shower are cracked or broken. 5- The toilet paper holder is missing. <p>o- In the Bathroom beside Room 13, the following items need attention:</p> <ul style="list-style-type: none"> 1- The corridor door is damaged. 2- There is wall damage below the sink 3- There is a wall patch that has not been completed or a finish applied. <p>p- In Room 14, the following items need attention:</p> <ul style="list-style-type: none"> 1- The corridor door is damaged <p>q- In Room 13, the following items need attention:</p>	C 164		

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C 164	<p>Continued From page 5</p> <p>1- The wall is damaged 2- There are cracked and damaged floor tiles. 3- The corridor door is damaged and the rating of the door may be compromised.</p> <p>r- In Room 11, the following items need attention: 1- One of the chairs is broken. 2- The corridor door is damaged and the rating may be compromised. 3- The ceiling tiles are cupping.</p> <p>s- In the Women ' s Bathroom across from the office, the following items need attention: 1- The wall is damaged at the sinks 2- The toilet seat is damaged and loose. 3- The baseboard is losing its finish.</p> <p>t- In the Men ' s Bathroom across from the office, the following items need attention: 1- The sink is cracked. 2- The walls are in need of paint.</p> <p>u- In the combined Men's/ Women's Bathroom, the following items need attention: 1- The silvering on the mirror is damaged. 2- The walls are damaged and in need of repair and finishing. 3- The base board is</p>	C 164		

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C 164	<p>Continued From page 6</p> <p>damaged.</p> <p>4- The toilet Paper holder is missing.</p> <p>v- In the Medical Records Room, the following items need attention:</p> <p>1- The wall is stained from water run-off from a roof leak.</p> <p>w- In the corridor outside the Nurse ' s Station and near the Fire door, there are multiple floor tiles that are cracked and broken.</p> <p>x- In the Women ' s Main Bathroom, the following items need attention:</p> <p>1- The floors, walls, and ceilings are dirty and stained.</p> <p>2- There are ceiling tiles that are missing.</p> <p>3- There is not bathroom tissue in any of the stalls and the tissue holders are missing parts.</p> <p>y- In the Men ' s Main Bathroom, the following items need attention:</p> <p>1- The partitions are rusted at the base.</p> <p>2- There are ceiling tiles missing.</p> <p>z- In the 1st Men's/ Women's Bathroom beside the Drink Machine area, the ceramic tile is cracked.</p> <p>aa- In the 2nd Men's Women's Bathroom beside the Drink Machine area, some wall damage has been patched with a sheet of plywood and other damage needs proper patching.</p>	C 164		

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C 164	<p>Continued From page 7</p> <p>bb- In the 3rd Men's Women's Bathroom beside the Drink Machine Area, there is significant damage to the wall under the sink.</p> <p>cc- In Room 1, the following items need attention:</p> <ul style="list-style-type: none"> 1- The corridor door is damaged and the rating may be compromised. 2- There are rodent droppings in the closet. 3- The wall and corners are damaged beside the closets. <p>dd- In the Dining Room, the following items need attention:</p> <ul style="list-style-type: none"> 1- The floor tile at the entrance to the Kitchen is damaged with cracked and chipped tile. 2- Approximately 40% of the chairs have seat cushions that are torn. <p>ee- In the Kitchen, the following items need attention:</p> <ul style="list-style-type: none"> 1- The wall is damaged at the handwashing sink. 2- The floor around and under the stove has a coating of dirt and grease. <p>ff- In Resident Room 3, the following items need attention:</p> <ul style="list-style-type: none"> 1- The closets have a lot of items being stored on the floor, which may promote insect or rodent infestation. 2- The dresser is missing a drawer. 3- The corridor door is damaged and the rating may be compromised. 	C 164		

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C 164	<p>Continued From page 8</p> <p>gg- In Resident Room 4, the following items need attention:</p> <ul style="list-style-type: none"> 1- The wall is damaged. 2- The closets have a lot of items being stored on the floor, which may promote insect or rodent infestation. <p>hh- In Resident Room 5, the following items are in need of attention:</p> <ul style="list-style-type: none"> 1- The corridor door is damaged which may compromise the rating of the door. 2- The closet door is damaged. A previous "repair" has been attempted but is unsatisfactory. 3- One of the walls beside the closets is damaged. <p>ii- In the Activity Room, the following items need attention:</p> <ul style="list-style-type: none"> 1- The floor tiles, near the wall shared by the Shower Room are damaged, loose, and stained. 2- The baseboard on the wall shared by the Shower Room is rotten and growing mold/ mildew. 3- The ceiling tile is cupping. 4- There is a towel on the floor beside the wall shared by the Shower Room that is soaked and heavy from water. <p>ii- In Bathroom beside the Activity Room, the following items need attention:</p> <ul style="list-style-type: none"> 1- There are missing 	C 164		

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C 164	<p>Continued From page 9</p> <p>ceramic tiles in the shower. 2- Some wall damage has been patched with a sheet of plywood and other damage needs proper patching.</p> <p>jj- In the 2nd Bathroom adjacent to the Activity Room, the following items need attention: 1- The tile grout is cracked at the tub. 2- There is mold and mildew present on the ceramic tile, wall, and floor. 3- There is wall/ base damage behind the commode.</p> <p>kk- In Resident Room 6, the following items need attention: 1- One of the nightstands has a broken corner on the drawer. 2- The wall is damaged near the window.</p> <p>ll- In Resident Room 7, the following items need attention: 1- The armchair seat is broken. 2- The ceiling tiles are cupping. 3- The hardware is broken on one of the closet doors on the window side.</p> <p>mm- In Resident Room 8, the closet door has an unacceptable prior repair.</p> <p>nn- In Resident Room 10, the following items need attention: 1- The walls are badly stained.</p>	C 164		

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C 164	Continued From page 10 2- There are patches from previous damage to the walls that have not been finished. 3- One of the closet doors has been damaged.	C 164		
C 166	Housekeeping-Maintained Free of Hazards SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1- Based on observations, the facility has failed to maintain the building free of hazards by not storing oxygen containers securely to prevent them from falling over or rolling around. This could affect all persons in the facility as the oxygen containers could fall over, damaging the cylinder or nozzle. Findings include: a- There are 2 oxygen bottles in Room 11/ Office that are not properly supported. b- In the Medical Records Office, there are oxygen bottles being stored in a container that is not approved for supporting oxygen bottles. 2-Based on observations, the facility has failed to maintain the building free of hazards by not	C 166		

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C 166	<p>Continued From page 11</p> <p>ensuring that handrails are maintained in place or secured tightly to the wall. This could affect persons who may need the assistance of a handrail when walking. Locations include but are not limited to:</p> <p>Findings include:</p> <ul style="list-style-type: none"> a- The handrail in the corridor beside the Medical Record Room is loose. b- The handrail at the cross- corridor at the corner. c- The handrail in the corridor between Resident Rooms 3 and 4. d- The handrail in the corridor between Resident Rooms 4 and 5. e- The handrail in the corridor beside the Bathroom located beside the Activity Room. <p>3-Based on observations, the facility has failed to prevent the possibility of a person being trapped in a room with no means of exit in the event of an emergency.</p> <p>Findings include:</p> <ul style="list-style-type: none"> a-Most of the bedroom closets are equipped with hasps and padlocks. b- The Medical Records Room door is equipped with a latch and padlock. c- The Supply Closet located beside the Women's Main Bathroom is equipped with a hasp and padlock. d- The corridor door to the Chapel latches, but the knob is broken. e-The corridor door to Resident Room 15 latches, but the knob is broken. f-The door knob is missing on the Utility 	C 166		

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C 166	<p>Continued From page 12</p> <p>Room door g-There is no door knob on Resident Room 1</p> <p>4-Based on observations, the facility has failed to maintain the EXITS clear and safe for exiting. This could affect all persons in the building who may need to use the EXIT door in the event of an emergency.</p> <p>Findings include:</p> <p>a-The area outside the North EXIT has items stored outside of it. b- The South EXIT door panic hardware is loose. c-The South EXIT door window lite is loose in the door, and has exposed sharp edges. d-At the EXIT door near the Laundry, there is loose board in the floor that could cause a person to lose their footing or trip.</p>	C 166		
C 189	<p>Building Equipment Maintained Safe, Operating</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS</p> <p>(a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.</p> <p>This Rule is not met as evidenced by: 1- Based on observations, the facility has failed to</p>	C 189		

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C 189	<p>Continued From page 13</p> <p>ensure that the building is safe by not maintaining the fire resistance of building components. This deficiency directly affect all residents, personnel, and visitors by allowing the possible spread of smoke beyond the compartment of origin.</p> <p>Findings include:</p> <ul style="list-style-type: none"> a- The lay-in ceiling is fire rated however many tiles throughout the facility have been replaced with non-rate lay-in tiles. b- Throughout the facility, the fire-rated lay-in ceiling tiles have been damaged by roof leaks, possibly compromising the fire rating of the tiles. c- Throughout the facility, there are numerous penetrations in the corridor walls above the ceiling for pipes, wiring, and conduits that have not been sealed for fire-proofing. d- Throughout the building, the masonry corridor wall is not sealed at the top where the wall meets the bar joists and roof decking. e- Throughout the building, the masonry wall separating resident rooms and public spaces is not sealed at the top where the wall meets the bar joists and roof decking. (Ex. Chapel/ Resident Room 17) f- There are unsealed penetrations in the wall above the water heater in the Utility/ Hopper Room. g- There are unsealed penetrations in the ceiling above the water heater in the Utility/ Hopper Room. h- The corridor door to the Men's/ Women's bathroom across from the Medical Records Room will not close and latch. i- The door to the Medical Records Room 	C 189		

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL039001	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED 01/21/2016
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NAME OF PROVIDER OR SUPPLIER HERITAGE MEADOWS LONG TERM CARE FAC	STREET ADDRESS, CITY, STATE, ZIP CODE 6659 PRIVATE SCHOOL ROAD OXFORD, NC 27565
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C 189	<p>Continued From page 14</p> <p>is a hollow core wood door.</p> <p>j- There are unsealed holes in the wall above the emergency light in the Nurse's Station.</p> <p>k- In the Main Women's Bathroom, there are ceiling tiles that are missing.</p> <p>l- In the Main Men's Bathroom, there are ceiling tiles that are missing.</p> <p>m- In the Laundry Room, there are several rated ceiling tiles that have been so heavily damaged by roof leaks that they have broken in place and parts of them missing.</p> <p>n- The Pantry door does not close completely and latch.</p> <p>o- The Kitchen door from the Dining Room rubs against the floor and is difficult to close.</p> <p>p- The corridor door to the Dining Room does not close completely and latch.</p> <p>q- The corridor wall outside the Dining Room has been patched with a piece of plywood.</p> <p>r- The corridor door to the Activity Room does not close completely and latch due to the latch keeper being disabled.</p> <p>s- The corridor door to the Bathroom adjacent to the Activity Room does not close completely and latch due to a badly damaged door.</p> <p>t- The corridor door to the 2nd Men's/ Women's Bathroom adjacent to the Activity Room does not completely close and latch due to a badly damaged door.</p> <p>u- The corridor door to Resident Room 8 does not completely close and latch due to the hardware being very loose.</p> <p>v- In the Boiler Room, there are unprotected penetrations in the walls</p> <p>w- In the Boiler Room, the masonry wall is not sealed at the top where the wall meets the bar joists and roof deck.</p>	C 189		

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C 189	<p>Continued From page 15</p> <p>x- In the Nurse's Station, there is sock pushed into a hole in the rated ceiling tile. y- The drywall is missing on one wall in the Laundry leaving only one layer of drywall between the Laundry and Dining Room.</p> <p>2- Based on observations, the facility has failed to maintain the safety systems in operating condition. This could affect all occupants of the building in the event of a power failure.</p> <p>Findings include:</p> <p>a- The EXIT sign located at the South EXIT door is burnt out and does not illuminate on battery power. b- The EXIT sign located at the North EXIT door is burnt out and does not illuminate on battery power. c- The emergency light in the Dining Room does not illuminate on battery power. d- The emergency light in the corridor outside the Activity Room does not illuminate on battery power. e- The heat detector located in the Dining Room Water Heater Room is not fully attached to the ceiling and is hanging by the wires. f- The heat detector located in the Furnace Room is not fully attached to the ceiling and is hanging by the wires. g- Although the fire extinguishers were last inspected and tagged in July 2015, no monthly checks have been made since that inspection.</p> <p>3- Based on observations, the facility has failed to maintain the building electrical system safe and</p>	C 189		

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C 189	<p>Continued From page 16 operating.</p> <p>Findings include:</p> <p>a- In most of the rooms throughout the facility, more than half of the overhead fluorescent lights are not working, leaving the rooms dark. Areas include but are not limited to the Resident Rooms, Activity Room, Chapel, Dining Room, Living Room, and corridors.</p> <p>b- Most of the overhead fluorescent light fixtures are rusty and appear to be missing parts.</p> <p>c- In nearly all of the Resident Rooms, the wall sconces above or beside the beds are not in working condition. Many are broken, have no bulbs, and no shade and in at least one case, has been wrapped in electrical tape (Resident Room #5). In some cases, the sconce lights have been removed altogether which, accompanied by the lack of overhead lighting, makes the room and especially the area around the bed very dark.</p> <p>d- In Resident Room 20, there is a quadraplex receptacle with a broken cover plate.</p> <p>e- In Room 11/ Office, there is a duplex receptacle located on the brick wall that is very loose in the wall.</p> <p>f- In the Men's Bathroom close to the fire doors, the GFCI receptacle has been painted over and will not trip when tested.</p> <p>g- There is a junction box located above the exhaust fan in the Kitchen that does not have a cover.</p> <p>h- There are no working lights in the Employee Lounge.</p> <p>i- In Resident Room 5, there is a duplex</p>	C 189		

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C 189	<p>Continued From page 17</p> <p>receptacle in the wall that has a broken cover plate.</p> <p>j- In the Furnace Room, the electrical panels are blocked by miscellaneous materials and boxes.</p> <p>4-Based on observations, the facility has failed to maintain the building plumbing system safe and operating.</p> <p>Findings include:</p> <p>a-In the Bathroom across from Resident Room 15, the following items need attention:</p> <ol style="list-style-type: none"> 1- The toilet is loose at the connection to the floor and water is present. 2- The water supply for both the hot and cold water at the sink is turned off. <p>b-In the Bathroom adjacent to Resident Room 13, the following items need attention:</p> <ol style="list-style-type: none"> 1- There is no vacuum breaker or anti-siphon device on the shower hose, which extends into the tub. 2- The water supply for the cold water at the sink is turned off. <p>c- In the Utility / Hopper Room, there is no vacuum breaker or anti=siphon device on the hose/ wand at the sink.</p> <p>d- In the Men ' s / Women ' s Bathroom across from the Medical Records Room, the faucet gurgles when the hot or cold water is turned on however no water comes out.</p> <p>e- In the Women ' s Main Bathroom, 4 out of 6 of the commodes are clogged and un-useable, with one of the stalls being tied</p>	C 189		

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C 189	<p>Continued From page 18</p> <p>off with a towel.</p> <p>f- In the Men ' s Main Bathroom, the following items need attention:</p> <ol style="list-style-type: none"> 1- One of the commodes is loose at the connection to the floor. 2- One of the commodes is clogged and un- useable and the stall is tied off with a towel. <p>g- At the can wash outside the kitchen, there is no vacuum breaker or anti-siphon device for the hose.</p> <p>h- In the Men ' s/ Women ' s Bathroom adjacent to the Drink Machine area, the sink has been removed.</p> <p>i- In the Bathroom beside the Activity Room, the following items need attention:</p> <ol style="list-style-type: none"> 1- The control piece to the shower controls is missing. 2- There is no hot water at the sink and the on/off valve is broken. 3- The commode is loose at its connection to the floor. 4- The shower is leaking either in the wall or at the base where the ceramic tiles are broken <p>j- In the 2nd Bathroom adjacent to the Activity Room, there is no vacuum breaker or anti-siphon device for the shower hose, which extends into the tub.</p>	C 189		