

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL008034	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING: _____	(X3) DATE SURVEY COMPLETED R 03/09/2016
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NAME OF PROVIDER OR SUPPLIER
WINDSOR HOUSE

STREET ADDRESS, CITY, STATE, ZIP CODE
**336 SOUTH RHODES AVENUE
WINDSOR, NC 27983**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
(C 000)	Initial Comments This Report is of a Followup Survey done by Bob Getchell on March 9, 2016. The followup survey revealed that all deficiencies have not been corrected, therefore a new plan of correction is required.	(C 000)		
(C 164)	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1- Based on observations, the facility has failed to maintain the building and furnishings in good repair and clean. Followup Findings on 3-9-16 include: b- There is a pattern of corridor doors that are scarred and the finish has been removed. Doors include but are not limited to Rooms 201, 203, and the Service Hall doors. (50% completed) f- Resident Room 303 is missing two of the drawers in the built-in storage units.	(C 164)	Corridor doors are have been strained New drawers for built-in Storage units have been ordered. est. arrival 04/20/16	03/25/16
(C 189)	Building Equipment Maintained Safe, Operating	(C 189)		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE: *Ketana* TITLE: *Executive Director* DATE: *3/24/16*

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{C 189}	Continued From page 1 SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 4- Based on observations, the facility has failed to maintain the building electrical system safe and operating. Followup Findings on 3-9-16 include: a- The light fixture at the rear EXIT from the Kitchen is missing the light bulb.	{C 189}	Light bulb & starter replaced in fixture at rear kitchen exit.	03/11/16