

CONSTRUCTION SECTION

APR 20 2016

RECEIVED

Prestige Family Care Homes Inc.

1420 East Club Boulevard * Durham, NC 27704 * 919.201.3265

April 18, 2016

To: Mr. Randy Julian
Architectural/Engineering Technician
DHSR- Construction Section

Re: Prestige Family Care Home – FC Biennial Survey 30/11/16

This letter is to acknowledge receipt of the above survey report on 4/13/16. Per the cover letter accompanying this report, you required that a written waiver be obtained from DHSR if any completion of the corrective action requires more than 45 days from the survey date to complete, thus I write.

45 days from the survey date; 3/11/16 will fall on 4/24/16 and that just gives us less than 2 weeks to complete as we just received the survey report on 4/13/16. We are therefore requesting that your office will give us 45days from the receipt of the report to complete the corrective actions as listed in our attached/enclosed corrective action plan.

Respectfully submitted,



Patience Ndikom, RN, MHA
Administrator
Prestige Family Care Homes, Inc

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION FCL032141	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED 03/11/2016
NAME OF PROVIDER OR SUPPLIER PRESTIGE FAMILY CARE HOMES, INC		STREET ADDRESS, CITY, STATE, ZIP CODE 3217 DEARBORN DRIVE DURHAM, NC 27704	

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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	<p>Initial Comments</p> <p>Report by Randy Julian / Glenn Hoppin</p> <p>DHSR Construction Section conducted a Biennial Survey on March 11, 2016 from 11:30 AM to 1:00 PM. DHSR records indicate the home was first licensed on June 08, 2010 as a Family Care Home with six all ambulatory residents (able to evacuate and respond without any physical or verbal assistance during a fire or other emergency). Based on this information we are requiring the home to maintain compliance with the following the 2005 Rules 10A NCAC 13G for Family Care Homes and the 2009 North Carolina State Building Code with emphasis on Section 421.2- Residential Care Homes</p> <p>At the time of our visit, we cited deficiencies that require an acceptable plan of correction. They are as follows:</p> <p>Have Current San. And Fire Safety Approvals</p>	C 000		
C117	<p>SECTION .0300 – THE BUILDING 10A NCAC 13G .0302 DESIGN AND CONSTRUCTION</p> <p>(n) The home shall have current sanitation and fire and building safety inspection reports which shall be maintained in the home and available for review.</p> <p>This rule is not met as evidenced by:</p> <ol style="list-style-type: none"> At the time of the survey the current fire and sanitation inspection reports were not available. Provide copies of the most recent approved fire and sanitation inspection reports to this office. 	C117	<p>Prestige Family Care Homes, Inc., SIC will ensure that the sanitation and fire inspection reports are posted in a visible location and also maintained in the administrative files for review by any state entity upon request. (See enclosed reports as was maintained in our files)</p>	4/13/16 and ongoing

<p>C174</p>	<p>Building Equipment Maintained Safe, Operating</p> <p>SECTION .0300 – THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT</p> <p>(a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition (j) This rule shall apply to new and existing family care homes</p> <p>This Rule is not met as evidenced by:</p> <ol style="list-style-type: none"> 1. At the time of the survey, it was observed the gutters were full of leaves and some had damaged areas. Have the gutters cleaned and repaired as needed. Provide documentation to this office by form of photos when complete. 2. At the time of the survey it was observed that there were no handrails on the back deck. Have a qualified technician install the required handrails. Provide documentation to this office by form of photo and receipts when complete. 3. At the time of survey it was observed that the wooden deck, ramp and walkway does not have complete handrails. Have a qualified technician 4. At the time of the survey it was observed that several boards on the rear deck rotted. Have a qualified technician repair/replace. Provide documentation to this office by form of photos and service order when complete. 5. At the time of the survey it was observed that the crawl space door was rotten. Replace the crawl space door and provide documentation to this office by form of photos when complete. 6. At the time of the survey it was observed that there was a missing downspout from the gutter on the right side of the home. Have qualified technician make the necessary repairs. Provide documentation to this office by the form of photos or services order when complete. 7. At the time of the survey it was observed that there were flammable items (propane and lighter fluid) stored in the laundry room. These were removed during survey. 	<p>C174</p>	<p>Prestige Family Care Homes, Inc., will ensure that the building and all fire safety, electrical, mechanical, and plumbing equipment in the facility are maintained in a safe and operating condition by:</p> <ul style="list-style-type: none"> • Retaining Maintenance personnel to periodical check and make structural and electrical repairs on the building as needed to ensure that the building remains in good condition. • Re-training staff on reporting structural and electrical damages to the administrator as soon as noted. • Administrator / Maintenance man will walk through the property at least twice yearly and as needed to identify areas that need repairs. make rounds to check • The facility administrator has retained maintenance personnel to ensure that the under-listed areas of improvement are made. <ol style="list-style-type: none"> 1. The gutters are always cleaned and in good repair. The maintenance person retained by the facility will clean and inspect the gutters twice yearly to ensure that it remains in good repair. 2. The administrator will ensure that the maintenance person retained by the facility installs handrails to the back deck for resident safety for when in use. (DECK NOT IN USE) 3. The administrator will ensure that the maintenance person retained by the facility installs handrails to the wooden deck ramp and walkway for resident safety for when in use. (DECK WALKWAY NOT IN USE) 4. The administrator will ensure that the maintenance person retained by the facility repairs all rotted boards on the rear deck. 5. The administrator will ensure that the maintenance person retained by the facility will replace the crawl space door. 6. The administrator will ensure that the maintenance person retained by the facility will repair / replace the downspout from the gutter on the right side of the home. 	<p>5/27/16 and ongoing</p>
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C174	<p>Continued from page 2</p> <p>Flammable items (propane and lighter fluid) cannot be stored in laundry room at any time. Provide documentation to this by photo when complete.</p> <ol style="list-style-type: none"> 8. At the time of the survey it was observed that the skylight had leaked and stained the surrounding ceiling. Have a qualified technician repair leak and paint where stained to match existing. Provide documentation to this office by form of photo and service order when complete. 9. At the time of the survey it was observed that the floor covering was damaged in several locations around the home. Have a qualified technician replace and provide documentation to this office by form of photos and service order when complete. 10. At the time of the survey it was observed that two of the homes fire extinguishers were standing upright on the floor. Fire extinguisher need to be hung on the wall in a designated location and easily identifiable for potential use. Have a qualified technician hang fire extinguishers. Provide documentation to this office by form of photo when complete. 11. At the time of the survey it was observed that a smoke detector in the hall was missing. One was on hand as a replacement but had not been installed at the time of our visit. Have a qualified technician install the smoke detector. Provide documentation to this office by the form of photo or service order when complete. 12. At the time of the survey it was observed that the floor was soft and rotting in the center bathroom. Have a qualified technician replace the rotting material with new. Provide proof of the repair by photo or service order to this office when complete. 13. At the time of the survey it was observed that there was an electrical outlet loose in the center bathroom. Have a qualified technician repair the outlet. Provide documentation by form of photo or service order to this office when complete. 14. At the time of the survey it was observed that the middle bedroom window was blocked preventing emergency egress. A minimum of one window must remain operable and accessible at all times for 	C174	<ol style="list-style-type: none"> 7. The administrator will ensure that the Supervisor –in- Charge and the Continued from page 2 Continued from page 2 <p>entire staff does not store any inflammable items in the laundry room. Also, the SIC will make rounds daily to ensure that no inflammable item is left in the laundry room.</p> <ol style="list-style-type: none"> 8. The administrator will ensure that the maintenance person retained by the facility checks and repairs the skylight leak. 9. The administrator will ensure that the maintenance person retained by the facility repairs the flooring in the areas damaged. 10. The administrator will ensure that the maintenance person retained by the facility mounts the fire extinguishers as necessary. <p>The SIC will make daily rounds to ensure that the fire extinguishers remains mounted on the wall at all times.</p> <ol style="list-style-type: none"> 11. The administrator will ensure that the maintenance person retained by the facility installs the smoke detector in the hall. The maintenance person will check /test the smoke detectors monthly to ensure that they are in good repair and function. 12. The administrator will ensure that the maintenance person retained by the facility repair all the rotting areas of the center bathroom floor. 13. The administrator will ensure that the maintenance person retained by the facility will repair the loose electrical outlet in center bathroom. 14. The SIC will ensure that the all the windows are operable and accessible at all times for emergency egress. The item blocking the middle room 	5/27/16 and ongoing
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C174	<p>Continued from page 3</p> <p>emergency egress. Remove the items from in front of the window to maintain egress. Provide documentation to this office by form of photo when complete</p> <p>15. At the time of the survey it was observed that while in the attic several sections of the roof were damaged. Have a qualified technician make necessary repairs. Provide documentation to this office by form of photo and services order when complete.</p> <p>16. At the time of the survey it was observed that the attic was utilized for storage. Attics cannot be used for storage, all items must be removed. Provide documentation to this office by form of photo when complete.</p> <p>17. At the time of the survey it was observed that the attic heat detector (model 5600 series) was not properly wired and could trip smoke detector circuits when activated. Have a qualified fire alarm technician check and rewire the heat detector. Provide documentation to this office by photos and service order when complete.</p> <p>18. At the time of the survey it was observed that the flange on the hot water heater vent was loose. Have a qualified technician repair and provide documentation to this office by form of photo when complete.</p> <p>19. At the time of the survey it was observed that there was lint and trash behind the dryer. Clean behind the dryer. Provide documentation to this office by form of photo when complete.</p> <p>20. At the time of the survey it was observed that the refrigerator door is rusted. Have a qualified technician repair/replace door. Provide documentation to this office by form of photos and service order when corrected.</p>	C174	<p>window has been removed.</p> <p>Continued from page 2</p> <p>15. The administrator will ensure that the maintenance person retained by the facility will repair the roof in the areas that are damaged.</p> <p>16. The administrator will ensure that the maintenance person retained by the facility removes all items stored in the attic.</p> <p>The SIC and the entire staff will be re-trained to ensure that items are not stored in the attic.</p> <p>17. The administrator and the maintenance person will contract an alarm technician to check and correctly rewire the heat detector in the attic.</p> <p>18. The administrator will ensure that the maintenance person retained by the facility repairs the loose flange on the hot water heater vent.</p> <p>19. The administrator will ensure that the maintenance person retained by the facility cleans out the lint behind the dryer. The SIC will weekly check behind the dryer to ensure that there are no lint stuck there.</p> <p>20. The administrator will ensure that the maintenance person retained by the facility repairs the rust in on the refrigerator door and if needed replace that door.</p>	5/27/16 and ongoing
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Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDE/SUPPLIER REPRESENTATIVE'S SIGNATURE
(X6) DATE

PATIENCE
PATIENCE NDIKOM, RN, MHA.

TITLE

Patience
Administrator

STATE FORM



Durham Fire Department (NC)
2008 E. Club Blvd
Durham, NC 27704

Fire Dept Violation Notice

February 4, 2016

PRESTIGE FAMILY CARE HOME
3217 DEARBORN DR
Durham, NC 27704

Congratulations, an inspection of your facility on Feb 4, 2016 revealed no violations.

Inspection Note All ok at this time

DLA

Patience

6628 Derik Abney
Inspector

Patience

N.C. Department of Environment and Natural Resources
Division of Environmental Health

**Inspection of
Residential Care Facility**
(For facilities, as defined, with
not more than 12 residents)

Demerit Score: 6
Date of Insp/Chg: 10 / 21 / 2015
Status Code: A

Health Department 32
Current Facility ID 4032430211
Old Facility ID _____

Water	<input checked="" type="checkbox"/> Community	<input type="checkbox"/> Non-Transient Non-Community	Water sample taken today?	<input checked="" type="checkbox"/> Inspection	<input type="checkbox"/> Name Change
	<input checked="" type="checkbox"/> Transient Non-Community	<input type="checkbox"/> Non-Public Water Supply	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input checked="" type="checkbox"/> Re-inspection	<input type="checkbox"/> Verification of Closure
				<input checked="" type="checkbox"/> Visit	<input type="checkbox"/> Status Change

Wastewater System: Community On-Site System

Name of Establishment: PRESTIGE FAMILY CARE HOMES, INC Permittee: PRESTIGE FAMILY CARE HOMES, INC

Location Address: 3217 DEARBORN DR.

Number of Residents: 0 6 0 0

City: DURHAM State: NC Zip: 27704 Mailing Addr. 1420 E CLUB BLVD

Classification City: DURHAM State: NC Zip: 27704

- Approved (20 or less demerits, and no 6-point demerits) Disapproved (More than 40 demerits or failure to improve provisional classification)
- Provisional (more than 20, but 40 or less demerits, or a 6-point demerit)

Demerits	Comments
1. WATER SUPPLY: Public supply; private supply approved 6 (.1611)	** SEE COMMENT SHEET ATTACHED **
2. LIQUID WASTES: Sewage and other liquid wastes disposed of by approved method 6 (.1613)	
3. FOOD SUPPLIES AND PROTECTION: Supplies: All food clean, wholesome, no spoilage 6 (.1619) Protection: Adequate during storage, preparation and serving, potentially hazardous food 45°F or below, or 140°F or above 5; all refrigerators with thermometers 2; pork, ground beef products, poultry and stuffings, etc., thoroughly cooked; meat and poultry salad, potato salad, etc., handled as required, no re-serving of portions once served to an individual 4; food containers stored above floor and protected from contamination 2; pets and other animals not allowed where food is prepared or stored, nor in serving area (unless caged or otherwise restricted) 4 (.1620)	
4. FOOD SERVICE UTENSILS AND EQUIPMENT: Food service utensils and equipment in good repair and kept clean 4; eating and drinking utensils clean to sight and touch, cleaned after each use; approved facilities 4; clean utensils properly stored 2; substances containing poisonous material not used for cleaning or polishing eating or cooking utensils 6; disposable items properly stored and handled, used only once 2 (.1618)	2
5. FOOD SERVICE PERSONS: Clean clothes, hands, and work habits 4 (.1621)	
6. DRINKING WATER FACILITIES: ICE HANDLING: Common drinking cups not used 4; ice, if provided, handled and dispensed in a sanitary manner 2 (.1612)	
7. HOT AND COLD WATER: Adequate hot and cold water piped to points of use 4 (.1611)	
8. TOILET: HANDWASHING: LAUNDRY AND BATHING FACILITIES: Toilet, lavatory and bathing facilities adequate 4; fixtures in good repair and kept clean 2; soap and towels provided 2 (.1610)	2
9. BEDS: LINEN: FURNITURE: All furniture, mattresses, linen, drapes, blinds and similar items in good repair and clean 2; bed linen changed as required 2; clean and soiled linens properly stored and handled 2 (.1617)	
10. STORAGE: MISCELLANEOUS: Rooms or areas provided for storage of clothes, personal effects, luggage, supplies and equipment kept clean 2; medications, cleaning supplies, pesticides and other hazardous products properly stored as required 4 (.1616)	
11. FLOORS: In good repair 1; kept clean 2 (.1607)	
12. WALLS AND CEILINGS: In good repair 1; kept clean 2 (.1608)	
13. LIGHTING AND VENTILATION: Windows and fixtures in good repair 1; kept clean 2 (.1609)	
14. VERMIN CONTROL: PREMISES: Outside openings effectively screened or otherwise protected against entrance of flying insects, and flying insects absent 4; effective control of rodents and other vermin 4; approved pesticides properly used 4; premises neat, clean, drained and free of litter and vermin harborages and breeding areas 2 (.1615)	2
15. SOLID WASTES: Garbage in standard containers, properly covered and stored, approved disposal 4; containers, storage area kept clean 2; dry rubbish in suitable receptacles, approved storage and disposal 2 (.1614)	

Comment Sheet Attached
 Yes No

Rept Received Spesh Allen TOTAL DEMERIT SCORE 6

Inspection by: WALTER LANIYAN EHS I.D.# 1644 - Lanian, Walle

Purpose: General Statute 130A-235 requires the Commission for Health Services to adopt rules governing the sanitation of institutions. 15A NCAC 18A .1605 specifies the contents of an inspection form to record the results of inspections made of residential care facilities. This form is to be used in making inspections of residential care facilities. Preparation: Local environmental health specialists shall complete the form every time they conduct an inspection. Prepare an original and three copies for: 1. Original to the person in charge. 2. One copy for the supervising agency (or more as requested). 3. Copy for the local health department. Disposition: Please refer to Records Retention and Disposition Schedule 8.B.6., for County/District Health Departments which is published by the North Carolina Division of Archives & History. Additional forms may be ordered from: Division of Environmental Health, 1632 Mill Service Center, Raleigh, NC 27600-1632, (Courier 52-01-00) EHS 2094 (Revised 07/05) / Environmental Health Services Section (Review 07/08)

C. Department of Environment and Natural Resources
Division of Environmental Health

COMMENT ADDENDUM

Name: <u>PRESTIGE FAMILY CARE</u>	Time In: <u>01</u> : <u>00</u> <input type="checkbox"/> am <input checked="" type="checkbox"/> pm
ID: <u>4032430211</u>	Time Out: <u>01</u> : <u>45</u> <input type="checkbox"/> am <input checked="" type="checkbox"/> pm
Street: <u>3217 DEARBORN DR.</u>	Total Time: <u>45 minutes</u>
City: <u>DURHAM</u>	

✓
Spell

4 Some stored cleaned plastic plates were still adhered with grease or oily substance. Thoroughly cleaned utensils before storage and usage.

8 Tightly anchored or secured the loose toilet commode to the floor where shown in one of the bathrooms.

14 .Discard the rubbish underneath the deck outside of the house and have the site cleaned. This to prevent harborage.