

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL097014	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED C 05/03/2016
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NAME OF PROVIDER OR SUPPLIER WILKES COUNTY ADULT CARE	STREET ADDRESS, CITY, STATE, ZIP CODE 176 REST HOME ROAD WILKESBORO, NC 28697
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	<p>Initial Comments</p> <p>Report of Complaint Survey by Ed Miller May 3, 2016.</p> <p>The Complaint alleged that the facility did not have sounding devices on their exit doors that are accessible by the residents and they have a known wanderer.</p> <p>Records indicate this facility was first licensed as a Home for the Aged serving 99 residents on 12-1-1962. Therefore the facility was surveyed for conformance with the 1971 Minimum and Desired Standards and Regulations for Homes for the Aged and Infirm, the applicable portions of the 2005 Rules for the Licensing of Adult Care Homes of Seven or More Beds.</p> <p>The Complaint was substantiated.</p> <p>Deficiencies were noted which require a Plan of Correction.</p>	C 000		
C 153	<p>Exit Door Locks-Single Hand Motion</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT</p> <p>(h) The requirements for outside entrances and exits are: (3) All exit door locks shall be easily operable, by a single hand motion, from the inside at all times without keys; and</p> <p>This Rule is not met as evidenced by: 1. Based on observation, the building was not maintained in a safe manner by not proving single hand motion door hardware at exits. This would</p>	C 153		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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C 153	Continued From page 1 affect all residents, staff and visitors by requiring more time to exit the building during an emergency. Findings on April 26, 2016: a. Front to Back Central Corridor - the front exit door had a doorknob that was not single-hand-motion,	C 153		
C 154	Entrances/Exits-Wanderer Alarms SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0305 PHYSICAL ENVIRONMENT (h) The requirements for outside entrances and exits are: (4) In homes with at least one resident who is determined by a physician or is otherwise known to be disoriented or a wanderer, each exit door accessible by residents shall be equipped with a sounding device that is activated when the door is opened. The sound shall be of sufficient volume that it can be heard by staff. If a central system of remote sounding devices is provided, the control panel for the system shall be located in the office of the administrator or in a location accessible only to staff authorized by the administrator to operate the control panel. This Rule is not met as evidenced by: 1. Based on Observation, the facility failed to provide exit doors that are accessible by residents with sounding devices that are activated when the door is opened. Findings on May 3, 2016: a. Corridor Exit near Bedroom 608 - this "Special Locking" exit had its alarmed protective cover, over the emergency release switch, removed. This allows residents unrestricted access to the switch that unlocks that exit. In	C 154		

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C 154	Continued From page 2 addition, the exit had no other notification devices. b. Corridor Exit near Bedroom 602 - this "Special Locking" exit had its alarmed protective cover, over the emergency release switch, removed. This allows residents unrestricted access to the switch that unlocks that exit. In addition, the exit had no other notification devices. c. Corridor Exit near Bedroom 210 - this "Special Locking" exit had its alarmed protective cover, over the emergency release switch, removed. This allows residents unrestricted access to the switch that unlocks that exit. In addition, the exit had no other notification devices. d. Corridor Exit near Bedroom 309 - this "Special Locking" exit had its alarmed protective cover, over the emergency release switch, removed. This allows residents unrestricted access to the switch that unlocks that exit. In addition, the exit had no other notification devices. e. Exit Door from 300 Hall Living Room - this "Special Locking" exit had an alarmed protective cover, over the emergency release switch, which did not notify staff. This allows residents unrestricted access to the switch that unlocks that exit. In addition, the exit had no other notification devices.	C 154		
C 184	Fire Safety-Evacuation plan SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0309 PLAN FOR EVACUATION (a) A written fire evacuation plan (including a diagrammed drawing) which has the written approval of the local Code Enforcement Official	C 184		

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C 184	<p>Continued From page 3</p> <p>shall be prepared in large print and posted in a central location on each floor of an adult care home. The plan shall be reviewed with each resident on admission and shall be a part of the orientation for all new staff.</p> <p>(f) This Rule shall apply to new and existing facilities.</p> <p>This Rule is not met as evidenced by:</p> <p>1. Based on Observation, the building failed to properly post and maintain the evacuation maps. This would affect all residents, staff and visitors by not providing proper guidance during an emergency.</p> <p>Findings on April 26, 2016:</p> <p>a. 600 Corridor - the mounted evacuation map did not represent the actual floor arrangement. Two courtyards exits are not used anymore and the back corridors exits to the side not through the central front to back corridor,</p> <p>b. 100 Corridor - the evacuation maps had not been remounted since painting, in this corridor,</p> <p>c. 200 Corridor - the evacuation maps had not been remounted since painting, in this corridor,</p> <p>d. 300 Corridor - the evacuation maps had not been remounted since painting, in this corridor,</p> <p>e. 400 Corridor - the evacuation maps had not been remounted since painting, in this corridor,</p> <p>f. 500 Corridor - the evacuation maps had not been remounted since painting, in this corridor,</p>	C 184		