FORM APPROVED

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED
	FCL011249		03/10/2016

NAME OF PROVIDER OR SUPPLIER: HEART AND HEARTH

STREET ADDRESS, CITY, STATE, ZIP CODE: 2200 NEW LEICESTER HIGHWAY ASHEVILLE, NC 28806

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report by Paul Dixon DHSR Construction Section conducted a Biennial Survey on March 10, 2016 from 8:45 AM to 10:00 AM at the above referenced facility. DHSR records indicate the home was first licensed on June 8, 2007 as a Family Care Home for six (6) ambulatory Residents (able to evacuate and respond without any physical or verbal assistance during a fire or other emergency). Based on this information we are requiring the home to maintain compliance with the following: the 2005 Rules 10A NCAC 13G for Family Care Homes, the 2006 North Carolina State Building Code - Section 421.2 - Residential Care Homes. At the time of our visit, we cited deficiencies that require an acceptable plan of correction. They are as follows:	C 000		
C 174	Building Equipment Maintained Safe, Operating SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1. Observations during the survey showed that there is some debris behind the clothes washer and dryer. Clean out behind the washer and dryer to prevent a fire hazard. Provide the DHSR Construction section with copies of all photographs and any other supporting	C 174	Area behind washer & dryer has been cleaned of debris & will be checked periodically to make sure it stays that way. This was first done on 3/11 & has been checked weekly since & will continue to check weekly.	3/11/16

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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C 174	Continued From page 1 documentation concerning this repair. 2. Observations during the survey showed that the light fixture in Bedroom #1 is missing a bulb. Install a working light bulb in the fixture. Provide the DHSR Construction section with copies of all photographs and any other supporting documentation concerning this repair.	C 174	Light bulb was installed on 3/11 to fixture. will continue to check all lighting fixtures in home to make sure bulbs are in place. Stephen Dawson-Bazzle 6/23/16	3/11/16