

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL012043	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED 05/10/2016
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NAME OF PROVIDER OR SUPPLIER CLARA'S COTTAGE # 2	STREET ADDRESS, CITY, STATE, ZIP CODE 5824 HOLLAND STREET MORGANTON, NC 28655
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C 000	<p>Initial Comments</p> <p>Report by Suzanna Fay</p> <p>DHSR Construction Section conducted a Biennial Survey on May 10, 2016 from 12:30 PM to 1:40 PM at the above referenced facility. DHSR records indicate the home was first licensed on April 1, 1988 as a Family Care Home for six ambulatory Residents (able to evacuate and respond without any physical or verbal assistance during a fire or other emergency.) Based on this information we are requiring the home to maintain compliance with the following: the 1984 (1987 Revision) Family Care Homes Minimum Standards and Regulations, applicable portions of the 2005 Rules 10A NCAC 13G for Family Care Homes and the 1978 (Revision 8) North Carolina State Building Code - Section 409.1 (g) - Residential Care Facilities.</p> <p>At the time of our visit, we cited deficiencies that require an acceptable plan of correction. They are as follows:</p>	C 000	<p style="text-align: center;">RECEIVED JUN 08 2016 CONSTRUCTION SECTION</p>	
C 174	<p>Building Equipment Maintained Safe, Operating</p> <p>SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT</p> <p>(a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition.</p> <p>(j) This Rule shall apply to new and existing family care homes.</p> <p>This Rule is not met as evidenced by: 1. Observations revealed that the kitchen cabinet door under the sink was damaged. Have a qualified technician repair or replace the cabinet</p>	C 174		<p style="text-align: center;">Fixed on 5/11/16</p>

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Clara Walker

TITLE

Administrator

(X6) DATE

6/30/16

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C 174	<p>Continued From page 1</p> <p>door. Provide documentation of the repairs in the form of photos, receipts or work orders.</p> <p>2. Observations revealed that the corridor light by Bath 2 and the light in the laundry room did not have globes. Install the globes. Provide documentation of the repairs in the form of photos.</p> <p>3. Observations revealed that the ceiling around the exhaust fan in Bath 1 was damaged and the fan had an accumulation of dust. Have a qualified technician repair the ceiling and clean the fan. Provide documentation of the repairs in the form of photos, receipts or work orders.</p> <p>4. Observations revealed that the wall between the dining area and living room had scratches and scuff marks. Have a qualified technician repair the wall. Provide documentation of the repairs in the form of photos, receipts or work orders.</p> <p>5. Observations revealed that a section of the exterior siding had fallen off the back wall of the facility at the top outside of the kitchen area. Have a qualified technician reinstall the siding. Provide documentation of the repairs in the form of photos, receipts or work orders.</p>	C 174		<p>8/1/14</p> <p>8/1/14</p> <p>8/1/14</p> <p>Fixed on 5/14/14</p>
C 119	<p>Bathrooms</p> <p>IV. The Building</p> <p>C. Physical Environment</p> <p>5. Bathroom (10 NCAC 42C .2206)</p> <p>a. Facilities licensed as of April 1, 1984 must have one full bathroom for each five or fewer persons including live-in staff and family.</p> <p>b. If there is a question whether a home licensed</p>	C 119		

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C 119	<p>Continued From page 2</p> <p>before April 1, 1984 has a sufficient number of bathrooms, the Division of Facility Services is responsible for determining the size and number of bathrooms required based on the number of persons living in the home.</p> <p>c. The bathroom(s) must be designed to provide privacy. A bathroom with more than one toilet or tub/shower must have privacy partitions or curtains.</p> <p>d. Entrance to the bathroom is not to be through a kitchen, another person's bedroom, or another bathroom.</p> <p>e. The bathroom must be located as conveniently as possible to the resident's bedrooms.</p> <p>f. Hand grips must be installed at all commodes, tubs and showers on the floor level used by the residents.</p> <p>g. Nonskid surfacing or strips must be installed in showers and bath areas.</p> <p>h: The bathroom must be well lighted and adequately ventilated.</p> <p>i. The bathroom floor must have a non-slippery water-resistant covering.</p> <p>This Rule is not met as evidenced by: 1. Observations revealed that the toilet in Bath 1 did not have hand grips at the toilet. Install hand grips at the toilet. Provide documentation of the repairs in the form of photos, receipts or work orders.</p>	C 119		8/1/16
C 120	<p>Storage Area</p> <p>IV. The Building D. Physical Environment 6. Storage Area (10 NCAC 42C .2207) a. Storage areas must be adequate in size and number for storage of clean linens; soiled linens;</p>	C 120		

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C 120	<p>Continued From page 3</p> <p>food and food service supplies; and household supplies and equipment.</p> <p>b. There must be separate locked area(s) for storing cleaning agents, bleaches, pesticides, and other substances which may be hazardous if ingested, inhaled or handled. Cleaning supplies must be supervised while in use.</p> <p>This Rule is not met as evidenced by:</p> <p>1. At the time of this survey, cleaning supplies were being stored under the kitchen sink in an unlocked cabinet. Staff removed the cleaning supplies immediately. Therefore, no response is required for this citation. Maintain all hazardous materials in a locked storage area.</p>	C 120	<p><i>All items have been moved out of reach of Residents</i></p>	5/10/16
C 123	<p>Outside Entrances/exits</p> <p>IV. The Building</p> <p>C. Physical Environment</p> <p>8. Outside Entrances/Exits (10 NCAC 42C .2209)</p> <p>a. All floor levels must have at least two exits. If there are only two, the exits must be as remote from each other as reasonably possible.</p> <p>b. At least one entrance/exit door must be a minimum clear width of three feet and another must be a minimum clear width of two feet and eight inches.</p> <p>c. At least two outside entrances/exits for the residents' floor level must be at ground level or accessible by ramp with a 1 inch rise for each 12 inches of length of the ramp. If there are only two entrances/exits, the entrances/exits must be as remote from each other as reasonably possible. (The requirement for the ramp at exits not at ground level applies to homes which have at least one resident who needs personal assistance in getting up or down steps.)</p>	C 123		

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C 123	<p>Continued From page 4</p> <p>d. All exit doors locks must be easily operable, by a single hand motion, from the inside at all times without keys. (This limits each door to one locking device which meets the criteria set forth in this standard.)</p> <p>e. All entrances/exits must be free of all obstructions or impediments to allow for full instant use in case of fire or other emergency.</p> <p>f. All steps, porches, stoops and ramps must be provided with handrails and guardrails.</p> <p>g. In homes with at least one resident who is determined by a physician or is otherwise known to be disoriented or a wanderer, each required exit door must be equipped with a sounding device that is activated when the door is opened. The sound must be of sufficient volume that it can be heard by staff. A central control panel that will deactivate the sounding device may be used, provided the control panel is located in the bedroom of the person on call within the home.</p> <p>This Rule is not met as evidenced by:</p> <p>1. Observations revealed that the storm door at the living room exit had a thumb latch that is not single action. Disable or remove the thumb latch to allow for single hand motion when exiting. Provide documentation of the repairs in the form of photos, receipts or work orders.</p>	C 123	<p>New Door Knobs have been ordered - Notified on 6/14/16 on back order expected 8/1/16</p>	
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