

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL023043	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING: _____	(X3) DATE SURVEY COMPLETED 03/08/2016
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NAME OF PROVIDER OR SUPPLIER SERENITY LIVING	STREET ADDRESS, CITY, STATE, ZIP CODE 208 LESLIE DRIVE SHELBY, NC 28152
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C 000	Initial Comments Report by Paul Dixon DHSR Construction Section conducted a Biennial Survey on March 8, 2016 from 10:30 AM to 11:55 AM at the above referenced facility. DHSR records indicate the home was first licensed on July 17, 2012 as a Family Care Home for five (5) ambulatory Residents (able to evacuate and respond without any physical or verbal assistance during a fire or other emergency). Based on this information we are requiring the home to maintain compliance with the following: the 2005 Rules 10A NCAC 13G for Family Care Homes, the 2012 North Carolina State Building Code - Section 425.2 - Residential Care Homes. At the time of our visit, we cited deficiencies that require an acceptable plan of correction. They are as follows:	C 000	The center to meet and be in compliance with rule .0300 (DANGER 13G .0307 Bathroom - Hand grips. The Administrator of Serenity Living had the Maintenance Technician to install hand grips beside the Shower in bathroom #1 and beside the bathtub in bathroom #2. So that residents that need help in and out the Bathroom and Shower will be able to use the grip bars. Maintenance Technician also installed toilet Sissy Bars on both the bathroom toilets so residents that needed help get up from the toilet will be able to easily. New lighting was installed in bathroom #2 so it can provide better light. A Mechanical Ventilation fan was installed in bathroom #1. Due to the absent of a window in the bathroom. The Maintenance Technician vented the Ventilation System to exit the Rest of the home. New lighting was installed with the New Ventilation System in bathroom #1.	4/25/16
C 135	Bathroom-Hand Grips SECTION .0300 - THE BUILDING 10A NCAC 13G .0309 BATHROOM (e) Hand grips shall be installed at all commodes, tubs and showers used by the residents. This Rule is not met as evidenced by: Observations during the survey showed that in the bathroom next to the laundry room there is no hand grab(s) for the toilet. In the hall bathroom there are no hand grabs for the toilet or the shower/tub. Have a qualified technician install approved hand grabs for the above locations. Provide the DHSR Construction section with copies of all invoices, work orders, photographs and any other supporting documentation concerning this repair.	C 135		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE <i>Maureen Hinkley</i>	TITLE <i>Administrator</i>	(X6) DATE <i>4/29/16</i>
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C 137	<p>Bathroom-Mechanical Ventilation</p> <p>SECTION .0300 - THE BUILDING 10A NCAC 13G .0309 BATHROOM (g) The bathrooms shall be lighted to provide 30 foot candles of light at floor level and have mechanical ventilation at the rate of two cubic feet per minute for each square foot of floor area. These vents shall be vented directly to the outdoors.</p> <p>This Rule is not met as evidenced by: Observations during the survey showed that the bathroom next to the laundry room does not have a window or mechanical ventilation. Have a qualified technician install a mechanical ventilation fan in accordance with the above requirements. Insure that the exhaust fan system is vented to the outside of the home using approved ductwork. Provide the DHSR Construction section with copies of all invoices, work orders, photographs and any other supporting documentation concerning this repair.</p>	C 137		
C 152	<p>Floors</p> <p>10A NCAC 13G .0314 FLOORS (a) All floors in a family care home shall be of smooth, non-skid material and so constructed as to be easily cleanable. (b) Scatter or throw rugs shall not be used. (c) All floors shall be kept in good repair.</p> <p>This Rule is not met as evidenced by: 1. Observations during the survey showed that there is a throw rug being used in Bedroom #3. Have the throw rug removed from the facility. Provide the DHSR Construction section with copies of all photographs and any other supporting documentation concerning this repair.</p>	C 152	<p>In order to meet and be in compliance with rule .030010a NCAC 13g .0314 Flooring. Administrative had Staff remove throw rug from the floor and Administrative informed Resident that occupy the Room the rules of No Rugs on the floor. Resident agreed to rule of No Rugs. Staff will be monitoring to assure No Rugs of any kind is on the floor throughout the home. And remind residents that they are not allowed the place any type of throw rug on floor.</p>	4/25/16

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C 152	Continued From page 2 2. Observations during the survey showed that the vinyl flooring in the laundry room is badly torn. Have the flooring replaced. Provide the DHSR Construction section with copies of all invoices, photographs and any other supporting documentation concerning this repair.	C 152	Maintenance Technicians reamed the worn and tearing Vinyl Flooring in the laundry room. Administrator had new Vinyl Flooring placed in the Laundry Room and in the bath Room adjacent the laundry room.	
C 174	Building Equipment Maintained Safe, Operating SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition. (j) This Rule shall apply to new and existing family care homes. This Rule is not met as evidenced by: 1. Observations during the survey showed that the smoke detector in the hallway outside of bedroom #4 was chirping indicating a weak or dead battery. Install a new battery in the smoke detector. Provide the DHSR Construction section with copies of all receipts, and any other supporting documentation concerning this repair. 2. Observations during the survey showed that the ceiling fan light fixture in the Dining Room is missing a bulb. Install a working light bulb in the fixture. Provide the DHSR Construction section with copies of all photographs and any other supporting documentation concerning this repair. 3. Observations during the survey showed that the light fixture in the 1/2 bath off of bedroom #3 is missing a bulb and the globe/cover. Install a	C 174	To be in compliance with rule 10A NCAC 13G 0317 Building Safety and Operation Staff in the home replaced the wear Batteries in all Smoke detector throughout the home. To resolve Batteries not changed as needed Administrator advised Staff to change the batteries as soon as the fire detector starts chirping. New light bulbs and globes were placed on the ceiling in the dining room. and a new globe/cover was placed on the fixture in 1/2 bathroom in bedroom #3. The light fixture in the hallway bathroom was replaced with a new light fixture, and new globe covers. New light Bulbs was installed as well.	4/20/16

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C 174	<p>Continued From page 3</p> <p>working light bulb and a new globe/cover on the fixture. Provide the DHSR Construction section with copies of all photographs and any other supporting documentation concerning this repair.</p> <p>4. Observations during the survey showed that the light fixture in the hall bathroom was missing 2 bulbs, and the globe/cover was very loose. Install working light bulbs in the fixture and tighten the globe/cover. Provide the DHSR Construction section with copies of all photographs and any other supporting documentation concerning this repair.</p> <p>5. Observations during the survey showed that in Bedroom #1, the ceiling fan is missing one blade and is missing the globe. Have the fan blade replaced and a new globe installed. Provide the DHSR Construction section with copies of all receipts, photographs and any other supporting documentation concerning this repair.</p> <p>6. Observations during the survey showed that the light switch at the entrance to bedroom #3 is very loose. Have a qualified technician secure the light switch. Provide the DHSR Construction section with copies of all invoices, work orders, and any other supporting documentation concerning this repair.</p> <p>7. Observations during the survey showed that in the hall bathroom, one of the faucet handles on the tub is missing. Install a new handle on the faucet. Provide the DHSR Construction section with copies of all photographs and any other supporting documentation concerning this repair.</p> <p>8. Observations during the survey showed that the exhaust fan cover in the hall bathroom was clogged with dust and lint. Have the cover</p>	C 174	<p>A New Ceiling Fan was purchased and installed in bedroom #1. To replace the old fan that was missing one of its blades.</p> <p>The light switch box in bedroom #3 was tightened and no longer moves when the light is turned on/off.</p> <p>Administrators had the Maintenance technicians install new faucet handle on the tub in bedroom #1. So residents can use the showering tub easier.</p> <p>Administrators had Staff change out the exhaust fan filter in the hall. To ensure the filter get changed regularly it was now placed on the Care list.</p> <p>The exhaust fan cover in the hall bathroom was cleaned and all the dust and lint was removed.</p>	4/2/16

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C 174	<p>Continued From page 4</p> <p>cleaned to ensure an unobstructed air flow. Provide the DHSR Construction section with copies of all photographs and any other supporting documentation concerning this repair.</p> <p>9. Observations during the survey showed that the exterior flapper assembly for the clothes dryer exhaust is damaged. Have the exterior flapper assembly repaired or replaced. Provide the DHSR Construction section with copies of all photographs and any other supporting documentation concerning this repair.</p>	C 174	<p>The dryer flapper on the exterior of the house was repaired Replaced with a new flapper.</p>	4/25/16
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C 183	<p>Outside Premises-Clean, Safe</p> <p>SECTION 0300 - THE BUILDING 10A NCAC 13G .0318 OUTSIDE PREMISES (a) The outside grounds of new and existing family care homes shall be maintained in a clean and safe condition.</p> <p>This Rule is not met as evidenced by: Observations during the survey showed that on the rear deck, several sections of lattice have fallen off the railings. Have the lattice re-secured. Provide the DHSR Construction section with copies of all photographs and any other supporting documentation concerning this repair.</p>	C 183	<p>Administrator had new lattice put around the patio and the yard was pick-up of all the trash and debris.</p>	4/25/16
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Store: (704) 487-8068
HUB Cafe: (704) 487-0511

LOWE'S

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425 EARL ROAD
SHELBY, NC 28150 (704) 484-5883

DOLLAR GENERAL STORE #11243
1502 S POST RD
SHELBY, NC 28152-8526
(704) 482-7333

- SALE -

SALES#: SC6124PI 2078524 TRANS#: 46344336 0

4/25/2016 12:59 PM Receipt #: 315092-03
ur cashier today is Sarah

0196... SAFETY FRAME 39.95

SUBTOTAL 39.95
State Tax 2.70
TOTAL 42.65
Debit 42.65
TOTAL TENDERED 42.65

CHANGE 0.00

2151 3/4-IN X 24-IN CPR TYPE L 9.2
456833 PTFE TAPE 1/2-IN X 43-FT 1.4
162126 1/2-IN BOILER DRAIN PEX EN 7.8

SUBTOTAL: 18.61
TAX: 1.26
INVOICE 05729 TOTAL: 19.87
CASH: 20.00
CHANGE: 0.13

ENERGIZER 9V 1PK 4.00 S
039800013613-150
ENERGIZER 9V 1PK 4.00 S
039800013613-150
GE 72W SW LL HALOGEN 4.00 S
043168705042-200
GE 53W SW LL HALOGEN 4.00 S
043168705073-200
GE 53W SW LL HALOGEN 4.00 S
043168705073-200
GE 60W CLR SM BS DEC 2.00 S
043168814416-200
GE 60W CLR SM BS DFC 2.00 S
043168814416-200
TOP JOB TROPICAL BLE 1.00 S
836272010306-120
TOP JOB 960Z REG BLE 1.00 S
836272001571-120

STORE: 0612 TERMINAL: 05 04/22/16 12:59

OF ITEMS PURCHASED:
EXCLUDES FEES, SERVICES AND SPECIAL ORDER IT



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SUBTOTAL \$26.00
Tax \$1.76
TOTAL \$27.76
Visa Credit \$27.76
*****5225

EXPIRY: **/** CHIP
AUTH# 815291
REFERENCE# 30001017123
AID# A0000000031010

ITEMS 9
2016-04-25 19:20:12 11243 01 7335

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890152244099239513415935919914162819231153

CUT HERE

CARD INFORMATION:

MARICKEYO HUSKEY
Type: DEBIT
Account #: 4022
Amount: \$42.65
Date: 04/25/2016
Reference #: 0033-

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SALES: SC6124PI 172 TRANS#: 062124PI 04 22 16

3221 3/4-IN HL BRLL ULV... 11.89
32361 4-OZ TMC PRIMER... 6.58
35190 2-YD... 4.87
360062 LASER 1/2" WASHER HOSE UL 17.96
2 @ 9.98

323765 SELF WHITTING PLUMBERS TO 29.97
375052 KORALT 10-FT JERRY DUTY B 1.30

SUBTOTAL: 72.79
TAX: 4.91
INVOICE 07610 TOTAL: 77.70
CASH: 80.00
CHANGE: 2.30

STORE: 0612 TERMINAL: 07 04/22/16 11:10:58

OF ITEMS PURCHASED: 7

EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



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