

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>FCL011036</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: <b>01</b>  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>10/20/2016</b>
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NAME OF PROVIDER OR SUPPLIER  <b>PLEMMONS FAMILY CARE HOME # 2</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>215 MONTE VISTA ROAD CANDLER, NC 28715</b>
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C 000	<p>Initial Comments</p> <p>Report by Suzanna Fay</p> <p>DHSR Construction Section conducted a Biennial Survey on October 20, 2016 from 11:05 AM to 12:45 PM at the above referenced facility. DHSR records indicate the home was first licensed on February 1, 1987 as a Family Care Home for six ambulatory Residents (able to evacuate and respond without any physical or verbal assistance during a fire or other emergency.) Based on this information we are requiring the home to maintain compliance with the following: the 1984 Family Care Homes Minimum Standards and Regulations, applicable portions of the 2005 Rules 10A NCAC 13G for Family Care Homes and the 1978 (Revision 8) North Carolina State Building Code - Section 409.1 (g) - Residential Care Facilities.</p> <p>At the time of our visit, we cited deficiencies that require an acceptable plan of correction. They are as follows:</p>	C 000		
C 174	<p>Building Equipment Maintained Safe, Operating</p> <p>SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition. (j) This Rule shall apply to new and existing family care homes.</p> <p>This Rule is not met as evidenced by: 1. The building electrical equipment is not being maintained in a safe and operating condition:</p>	C 174		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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C 174	<p>Continued From page 1</p> <p>a. Questionable wiring practices are being implemented in the home, e.g. extensions cords being used for permanant wiring, the taxing of power strips in multiple areas carrying a heavy electrical load which raises levels of concern with them overheating and perhaps catching fire and additionally harming the wall receptacle(s) that is their power source etc. based on these concerns we ask that you consult with your local building official to determine if (a) the distribution board (panelboard) is capable of handeling this load and (b) the power strips are not exceeding their limitations so as to prevent a potential overload, provide copies of receipts or approvals as wellas photos to our office for verification of compliance.</p> <p>b. Observations revealed that the front porch light fixture was not secure in its base, this constitutes a potential shock hazard.. Make the necessary repairs and provide copies of receipts and photos to our office for verification of compliance.</p> <p>c. Observations revealed that the overhead light in the kitchen area did not work. it may be due to the wall switches being loose. The kitchen area was lit by the stove light and a plug in wall sconce. Have a qualified technician repair the light make the necessary repairs and provide copies of receipts and photos to our office for verification of compliance</p> <p>d. Observations revealed that the cover plate on an abandoned electrical box in the kitchen was missing screws and was falling off the wall, this constitutes a potential shock hazard.. Make the necessary repairs and provide copies of receipts and photos to our office for verification of compliance.</p>	C 174		

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C 174	<p>Continued From page 2</p> <p>e. Observations revealed that the bedrooms had battery operated smoke detectors. Neither of the smoke detectors in the two left bedrooms sounded when sprayed with canned smoke, this can result to a loss of life due to failure of early notification. either Install batteries or replace the smoke detectors so that they sound when tested. Make the necessary repairs and provide copies of receipts and photos to our office for verification of compliance.</p> <p>f. Observations revealed that the smoke detector in the hallway was sounding at a very low decibel level and was barely audible throughout when the bedroom doors were closed, this can result to a loss of life due to failure of prompt notification. Have a qualified technician replace the smoke detector. This detector must be wired into the house current and have battery backup and interconnected with other devices in the home. Make the necessary repairs and provide copies of receipts and photos to our office for verification of compliance.</p> <p>2. The building is not being maintained in a safe and operating condition based on the following items:</p> <p>a. Observations revealed that the front deck is not appear safe. There was a gap between the porch and the deck indicating that the deck was pulling away from the facility. The rails around the deck were loose. Several of the boards below the Staff room windows were loose and some were deteriorating from where the window air conditioner unit was dripping.</p> <p>b. No physical evidence of footings were observed on the supporting posts below the deck.</p>	C 174		

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C 174	<p>Continued From page 3</p> <p>The second post from the right was rotting at the bottom and moved freely. The deck was sagging at this post revealing that there was not adequate support. The deck boards had been covered with sheet metal in places to cover damaged members. Sheet metal is not an adequate support for flooring. Have a qualified technician repair or replace the deck to meet the NCSBC requirements. Make the necessary repairs and provide copies of receipts permits and photos to our office for verification of compliance.</p> <p>c. Observations revealed that the side deck did not appear safe or structurally sound. The interior supports were 1x's supported by loose blocks and brick. The outside posts did not appear to have adequate footings. The edge of the deck where the steps begin was soft and giving. The railing was splintering and loose at the ends. Metal sheets had been laid across the deck in places. Metal sheeting does not provide adequate support for walking surfaces. The paint on the deck and railing was flaking and peeling. Have a qualified technician repair or replace the side deck to meet the NCSBC requirements. Make the necessary repairs and provide copies of receipts permits and photos to our office for verification of compliance.</p> <p>d. Observations revealed a section of the exterior soffit was bent and damaged to the right of the front deck. Have a qualified technician repair the soffit to prevent the elements and pests from entering the facility. Make the necessary repairs and provide copies of receipts work orders and photos to our office for verification of compliance.</p> <p>e. Observations revealed that the shingles were damaged and worn off at the roof section between the Staff room and the laundry room.</p>	C 174		

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C 174	<p>Continued From page 4</p> <p>Have a qualified technician repair the roof to prevent leaks. Make the necessary repairs and provide copies of receipts and photos to our office for verification of compliance.</p> <p>f. Observations revealed that the exterior aluminum soffit over the side deck was damaged at the PVC pipe penetration. Have a qualified technician repair the soffit and seal around the pipe to prevent moisture or pests from entering the facility through the opening. Make the necessary repairs and provide copies of receipts work orders and photos to our office for verification of compliance.</p> <p>g. Observations revealed that the glass was broken in far window of the back right bedroom at the side wall. Have a qualified technician replace the damaged glass to protect the Resident and to keep heat and air from escaping through the openings. Make the necessary repairs and provide copies of receipts work orders and photos to our office for verification of compliance.</p> <p>h. Observations revealed a large hole in the exterior soffit outside of the right bedroom at the back of the facility. Have a qualified technician repair the soffit to prevent moisture and pests from entering the facility. Make the necessary repairs and provide copies of receipts work orders and photos to our office for verification of compliance.</p> <p>i. Observations revealed that several of the soffit panels were loose at the back of the facility by the storage unit. Also observed that a section of the trim was damaged and there was a gap in the soffit that could allow moisture or pests to enter the facility. Have a qualified technician repair the</p>	C 174		

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C 174	<p>Continued From page 5</p> <p>soffit along this wall. Make the necessary repairs and provide copies of receipts work orders and photos to our office for verification of compliance.</p> <p>j. Observations revealed that the downspout at the back right corner was repaired with a metallic tape which does not appear to be designed to withstand moisture from the run off. Have a qualified technician properly repair the downspout. Make the necessary repairs and provide copies of receipts work orders and photos to our office for verification of compliance.</p> <p>k. Observations revealed that the aluminum fascia trim was damaged where the roof lines intersect to the left of the chimney. The soffit has separated leaving an opening for rain or pests to enter the facility. Have a qualified technician repair the trim and soffit. Make the necessary repairs and provide copies of receipts work orders and photos to our office for verification of compliance.</p> <p>l. Observations revealed that the vinyl coating on the window screen in the back left bedroom was peeling off. Repair or replace the screen. Make the necessary repairs and provide copies of receipts work orders and photos to our office for verification of compliance.</p> <p>3. Observations revealed that the kitchen cabinets were not maintained in a clean and sanitary manner:</p> <p>a. There was a gap at the base cabinet in the kitchen to the left of the sink. The gap was approximately 1" at the top and tapered down to about 1/2" at the bottom. The opening allows</p>	C 174		

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C 174	<p>Continued From page 6</p> <p>food and dirt to enter the cabinets. Have a qualified technician install a filler to keep the cabinets free of debris. Make the necessary repairs and provide copies of receipts work orders and photos to our office for verification of compliance.</p> <p>b. The corner seam of the countertop to the left of the sink has separated leaving a gap in the counter for food and dirt to collect. Have a qualified technician repair the seam at the kitchen countertop. Make the necessary repairs and provide copies of receipts work orders and photos to our office for verification of compliance.</p> <p>. Observations revealed that the dryer duct in the crawl space had become separated so that the dryer was venting into the crawl space. The duct was secured during the survey, take measures to ensure against re-occurrence.</p> <p>5. A previous survey revealed that the dryer exhaust cap was damaged. Have a qualified technician replace the dryer cap or provide verification that this has been repaired. Make the necessary repairs and provide copies of receipts work orders and photos to our office for verification of compliance.</p> <p>6. Observations revealed that the right handle on the left window in the first bedroom was loose where the screw had fallen out. This item was corrected during the survey, take measures to ensure against re-occurrence.</p>	C 174		
C 119	<p>Bathroom</p> <p>IV. The Building</p>	C 119		

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C 119	<p>Continued From page 7</p> <p>C. Physical Environment 5. Bathroom (10 NCAC 42C .2206) a. Facilities licensed as of April 1, 1984 must have one full bathroom for each five or fewer persons including live-in staff and family. b. If there is a question whether a home licensed before April 1, 1984 has a sufficient number of bathrooms, the Division of Facility Services is responsible for determining the size and number of bathrooms required based on the number of persons living in the home. c. The bathroom(s) must be designed to provide privacy. A bathroom with more than one toilet or tub/shower must have privacy partitions or curtains. d. Entrance to the bathroom is not to be through a kitchen, another person 's bedroom, or another bathroom. e. The bathroom must be located as conveniently as possible to the resident 's bedrooms. f. Hand grips must be installed at all commodes, tubs and showers on the floor level used by the residents. g. Nonskid surfacing or strips must be installed in showers and bath areas. h. The bathroom must be well lighted and adequately ventilated. i. The bathroom floor must have a non-slippery water-resistant covering.</p> <p>This Rule is not met as evidenced by: 1. Review of records revealed that the facility is licensed for six Residents which would require a minimum of two full baths. Observations revealed that the second bathroom is only accessed through the Staff bedroom which does not meet the FCH rules at the time of licensure. Interview with Staff revealed that the second bath was</p>	C 119		

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C 119	Continued From page 8  available to the Residents when the hall bath was in use. As this has been the policy for some time and no complaints have been made for the use of the bathroom(s), no action is required for this item. However, if in the future, there is a complaint, this item will be reviewed and the Provider may have to make modifications to the home and provide an additional bathroom for residents use or adjust the bed count to meet the requirements of the rules.	C 119		
C 126	<p>Outside Premises</p> <p>IV. The Building C. Physical Environment 11. Outside Premises (10 NCAC 42C .2215) a. The outside grounds must be maintained in a clean and safe condition, in accordance with the rules of the Division of Health Services governing the sanitation of residential care facilities. b. If the home has a fence around the premises, the fence must not prevent residents for exiting or entering freely or be hazardous. c. General outdoor lighting must be adequate to illuminate walkways and drives.</p> <p>This Rule is not met as evidenced by: 1. Observations revealed that the outside premises are not being maintained in a clean and safe condition. Observations revealed that the foliage around the facility had grown up and was damaging parts of the structure. Trim the foliage away from the building and to provide a neat and clean appearance. Make the necessary repairs and provide copies of receipts and photos to our office for verification of compliance.</p> <p>2. Observations revealed that the outside</p>	C 126		

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C 126	<p>Continued From page 9</p> <p>premises were not being maintained in a safe manor. Observations revealed several boards with exposed nails stacked under the side deck. One of the boards was propped up against the steps. Tools and clippers were stored under and on the deck. Sheets of damaged plywood were on the ground and leaning up against the facility on the opposite side of the home. Remove the boards and debris and store sharp instruments to avoid injury. Make the necessary repairs and provide copies of receipts work orders and photos to our office for verification of compliance.</p> <p>3. Observations revealed that the exterior premises were not being maintained in a clean and safe condition. Bird nests were observed on the front porch and bird droppings were observed on the metal canopy where the nests sat. A small wasp nest was to the right of the bird nests. Two large wasp nests were observed at the roof soffit around the chimney. Remove the nests and clean the area where the bird nests were. Once corrected provide copies of receipts work orders and photos to our office for verification of compliance.</p>	C 126		
C 138	<p>Fire Safety-Fireplaces</p> <p>IV. The Building E. Fire Safety Requirement (10 NCAC 42C .2213) 7. Fireplaces, fireplace inserts and wood stoves must be designed or installed so as to avoid a burn hazard to residents. Fireplace inserts and wood stoves must be U.L. listed.</p> <p>This Rule is not met as evidenced by: 1. Observations revealed a wood burning stove</p>	C 138		

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C 138	Continued From page 10  at the fireplace in the living room. Interview with Staff revealed that the stove is used as supplementary heat in the winter months. There is no protection or separation around the stove. Provide a screen or partition around the stove to prevent accidental burns when the stove is in use. Make the necessary repairs and provide copies of receipts and photos to our office for verification of compliance.	C 138		
C 140	Housekeeping and Furnishings  IV. The Building F. Housekeeping and Furnishings (10 NCAC 42C .2212) 2. Each home must: a. have walls, ceilings, and floors or floor coverings kept clean and in good repair; b. have no unpleasant odors; c. have furniture clean and in good repair; d. have a sanitary grade of 90 or above at all times. e. be maintained in an uncluttered, clean orderly manner, free of all obstructions and hazards; f. have an adequate supply of bath soap, clean towels, washcloths, sheets, pillow cases, blankets, and additional coverings on hand at all times; g. make available the following items as needed through any means other than charge to the personal funds of recipients of State-County Special Assistance- (1) protective sheets and clean, absorbent soft and smooth pads; (2) bedpans, urinals, hot water bottles, and ice caps; (3) bedside commodes, walkers, and wheelchairs; h. have television and radio, each in good	C 140		

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C 140	<p>Continued From page 11</p> <p>working order.</p> <p>This Rule is not met as evidenced by:</p> <ol style="list-style-type: none"> <li>1. Observations revealed that the facility was not maintained in a clean and orderly manner, nor free of obstructions. Two of the three bedrooms had clothing, bags and linens piled on the floor, creating trip hazards. Several closets had clothing stacked on the floor. Have the rooms cleaned and clothing and linens stored in an orderly, neat and clean manner. Make the necessary repairs and provide copies of receipts work orders and photos to our office for verification of compliance.</li> <li>2. Observations revealed that the furniture was not maintained in good repair. One of the chest of drawers in the first bedroom had a drawer front broken off. Repair or replace the damaged furniture. Make the necessary repairs and provide copies of receipts work orders and photos to our office for verification of compliance.</li> <li>3. Observations revealed that the ceilings were not maintained in the living room and laundry room areas.               <ol style="list-style-type: none"> <li>a. There were two large water stains on the living room ceiling by the front door and by the ceiling fan. Interview with Staff revealed that the roof had leaked and they had made the repairs. they were waiting to determine that the repairs held up prior to painting the ceiling. Make any additional repairs as needed and paint the ceiling once completed provide copies of receipts, work orders and photos to our office for verification of compliance.</li> </ol> </li> </ol>	C 140		

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C 140	<p>Continued From page 12</p> <p>b. The laundry room ceiling was stained and separating at the seam. Have a qualified technician repair the laundry room ceiling. Make the necessary repairs and provide copies of receipts work orders and photos to our office for verification of compliance.</p> <p>4. Observations revealed that the facility was not maintained in a clean and orderly manner. There was a shop vac and other boxes stacked near the wood stove in the living room. Tools were on the floor by the boxes. A bag of golf clubs was leaning against the wall by the door. Remove the clutter and boxes and properly store tools and equipment while not in use. Make the necessary repairs and provide copies of receipts work orders and photos to our office for verification of compliance.</p> <p>5. Observations revealed that the facility was not maintained in a clean manner. Observations revealed dust, debris and cobwebs in the window sills. Clean the windows and sills to maintain a clean environment. Provide documentation of the repairs in the form of photos.</p>	C 140		
C 065	<p>10A NCAC 13G .0312 (c) Outside Entrance And Exits</p> <p>10A NCAC 13G .0312 Outside Entrance And Exits</p> <p>(c) At least one principal outside entrance/exit for the residents' use shall be at grade level or accessible by ramp with a one inch rise for each 12 inches of length of the ramp. For the purposes of this Rule, a principal outside</p>	C 065		

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>FCL011036</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: <b>01</b>  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>10/20/2016</b>
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NAME OF PROVIDER OR SUPPLIER  <b>PLEMMONS FAMILY CARE HOME # 2</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>215 MONTE VISTA ROAD CANDLER, NC 28715</b>
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C 065	<p>Continued From page 13</p> <p>entrance/exit is one that is most often used by residents for vehicular access. If the home has any resident that must have physical assistance with evacuation, the home shall have two outside entrances/exits at grade level or accessible by a ramp.</p> <p>This Rule is not met as evidenced by: 1. Observations revealed that this facility did not have a ramp at the primary exit. Review of records revealed that there had been a ramp at the front porch steps at two previous surveys. Have a qualified technician construct a ramp per the NCSBC at the primary entrance. Provide documentation of the repairs in the form of photos, receipts and permits for the construction.</p>	C 065		