North Carolina Department of Health and Human Services
Division of Medical Assistance

Pat McCrory
Governor

Aldona Z. Wos, M.D.
Ambassador (Ret.)
Secretary DHHS

Dave Richard
Deputy Secretary for Medical Assistance

July 23, 2015

Dear County Director of Social Services

Subject: Alien Emergency Service Reviews

Effective September 1, 2015, Alliant ASO is the new contractor for all alien emergency service reviews. Alliant will receive reviews by mail, fax, or encrypted CD/DVD. Use the DMA-5135, Date(s) of Emergency Services Request for an Alien, as the cover letter and forward to:

Alliant ASO
Attn: Nicole Rectanus
1000 St. Albans Drive, Suite 270
Raleigh, NC 27609
Fax number: 1-888-507-5193
Phone number: 1-888-507-5191

Complete reviews received by MAXIMUS on or after August 21, 2015 will be forwarded to Alliant. Reviews that require additional information will be returned to the submitting county with a request for information to be returned to Alliant.

Reviews received by MAXIMUS on or after September 1, 2015 will be destroyed. The county will be notified the review was not sent to the new contractor. As a reminder to county staff, copies of all reviews should be maintained at the county office in the event of the contractor not receiving the review.

All hearing requests based on a MAXIMUS decision received after August 31, 2015 will be completed by Alliant.

If you have any questions, please contact the Operational Support Team at OST.policy.questions@dhhs.nc.gov.

Sincerely,

Dave Richard

DR/pc