

PCS Stakeholder Meeting
Kirby Building – Conference Room 297 (Dix Campus)
1985 Umstead Dr.
Raleigh, NC 27603-2001

Agenda
12/18/14

1:00pm to 3:00pm EST

- Welcome
- DMA PCS Program Updates
 - PCS Service Plan Pilot
 - PCS 1% Rate Reduction
 - ACH Cost Reporting Memo
- Liberty Healthcare Updates
 - DMA 3051 Webinar
- Reports from Other Divisions
 - DAAS- Special Assistance: *When SA Cases are NOT showing Medicaid in NC TRACKS*
 - DHSR
 - DMH/DD/SAS
- Provider Q&A
- Next Steps
- Adjourn

Minutes

1) Welcome:

DMA thanked all stakeholder group members for attending and reminded stakeholders of the Question Submission Process and that potential subjects or questions for discussion should be sent at least three days prior to the meeting. The relevant section of the announcement is reposted below.

Stakeholders should submit questions through the PCS mailbox at PCS_Program_Questions@dhhs.nc.gov. Items and concerns you would like addressed during the stakeholder meetings should be submitted at least three days in advance of the regularly scheduled meetings with a notation “FOR STAKEHOLDER MEETING.”

Program Updates:

PCS Service Plan Pilot

The Pilot was initiated on the 17th of December, the day prior to the meeting. There was an initial Webinar held Tuesday the 16th. Due to concern over the new documentation requirements it was judged that a pilot would be a useful tool for rolling the program out. DMA would like to thank Pilot Participants for the valued feedback the Pilot has received, especially from the ACH participants.

On the 5th of January, 2015 additional refinements of the service plan will be distributed concerning the interface with ACH unscheduled service needs. Along with beneficiary profile the service plan is intended to move into implementation in mid-January based on refinements through the pilot. A Webinar is intended to occur after the 15th and prior to implementation to consider the total feedback of the Pilot Process.

Feedback Received via the Stakeholder Group:

- ACH does not use “start time – end time” for unscheduled services
- ACH does not assign specific aids and does not utilize “Aide Email” communications
- Providers must also meet the requirements of Licensure Plans of Care and compromising arrangements may cause conflict and detract from a Provider’s ability to provide adequate services
- 2/1/15 Implementation date is too soon and may not provide enough time for the pilot to adapt the PCS Service plan to the needs of ACH unscheduled care

PCS 1% Rate Reduction

Jackie Holloway, a Representative of DMA Finance attended the meeting and provided an update on the 1% Rate Reduction. As the Rate Reduction has not yet been approved by CMS, Providers are urged to continue billing under the current rate of 3.47 per unit. If CMS approves the reduction, DMA will undergo a

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recoupment to recover the difference in the rates back to the effective date of 1/1/2015. If for whatever reason CMS does not approve the reduction, and providers have intentionally billed less than the current rate of 3.47, if the providers were billing at an artificially reduced rate, DMA will not reimburse them for the difference; the Providers will have intentionally billed at a lower rate.

The 1/1/2015 1% Rate Reduction has received a formal RAI from CMS, indicating that when DMA Finance officially responds to that RAI the approvals clock will restart, leaving a maximum of 90 days before CMS either approves or denies the change to reimbursement.

ACH Cost Reporting Memo

Recently, DHHS determined that the Division of Aging and Adult Services, as the business owner of the State/County Special Assistance program, will serve as the lead agency for facilitating the adult care home cost reporting process. This information is referenced at www.ncdhhs.gov/control/acf/Aging_memo_10-21-2014.pdf. The Division of Aging and Adult services will be working closely with the Office of the Controller and the Office of Internal Audit to assure implementation of the cost reporting requirements. As further information becomes available, it will be placed on the DHHS Office of the Controller's website at www.ncdhhs.gov/control/acf/acfac.htm

Liberty Healthcare Updates:

DMA 3051 Webinar

Despite initial issues with the earlier session the 2pm Webinar Recording on the DMA 3051 will be posted along with the Q&A, a sample of the form, instructions, and the presentation in the Announcement. Stakeholders are invited to submit contact details of physicians to be specifically included in information distribution concerning the DMA 3051. A total of 365 Attendees joined the Webinar, many of whom were physicians.

Reports from Other Divisions:

Division of Aging and Adult Services

When Special Assistance (SA) Cases are NOT showing as Medicaid in NCTracks it may be due to not having been updated in NC FAST as Medicaid Approved. When Liberty looks at PCS requests there have been some glitches where SA recipients have not yet been updated in NC FAST, despite having qualified for SA.

Provider Q&A:

DMA 3051 Questions:

1. Can the Stakeholders be provided a Presce of the Service Plan Responsibilities?
 - a. This information will be provided by Webinar